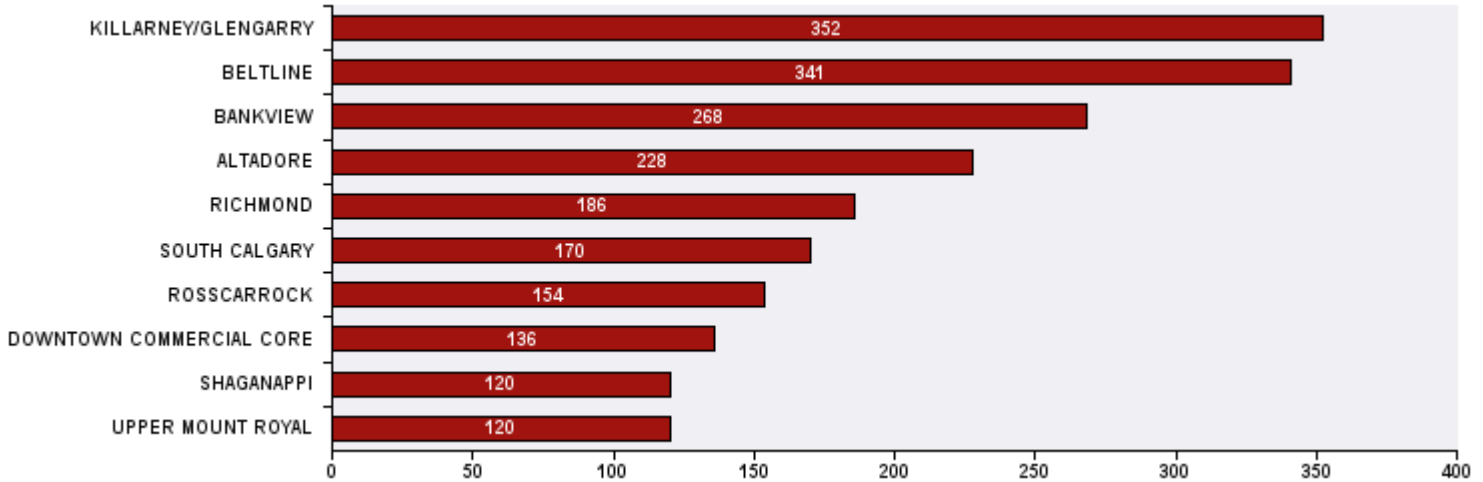


Top 10 Communities in Ward 8 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Bylaw - Snow and Ice on Sidewalk | 397 | 14.0% |
| Roads - Snow and Ice Control | 221 | 7.8% |
| Finance - Property Tax Account Inquiry | 118 | 4.2% |
| Finance - ONLINE TIPP Agreement Request | 102 | 3.6% |
| WRS - Cart Management | 100 | 3.5% |
| Corporate - Graffiti Concerns | 89 | 3.1% |
| CBS Inspection - Electrical | 60 | 2.1% |
| CBS Inspection - Residential Improvement Project - RIP | 60 | 2.1% |
| CBS Inspection - Commercial or Multi-Family | 59 | 2.1% |
| Finance - TIPP Agreement Request | 54 | 1.9% |
| WRS - Recycling - Blue Cart | 53 | 1.9% |
| WATS - Sewage Back-up | 51 | 1.8% |
| WRS - Waste - Residential | 51 | 1.8% |
| Bylaw - Material on Public Property | 50 | 1.8% |
| CT - Employee Conduct | 46 | 1.6% |
| Roads - Signs - Missing - Damaged | 46 | 1.6% |
| CBS Inspection - SCP - New Home | 41 | 1.4% |
| Roads - Traffic or Pedestrian Light Repair | 39 | 1.4% |
| CBS Inspection - Cancellation or Reschedule | 34 | 1.2% |
| 311 Contact Us | 31 | 1.1% |
| Total Top 20 SR Types | 1,702 | 60.0% |
| Total Other SRs | 1,134 | 40.0% |
| Total SRs for Ward | 2,836 | 100.0% |