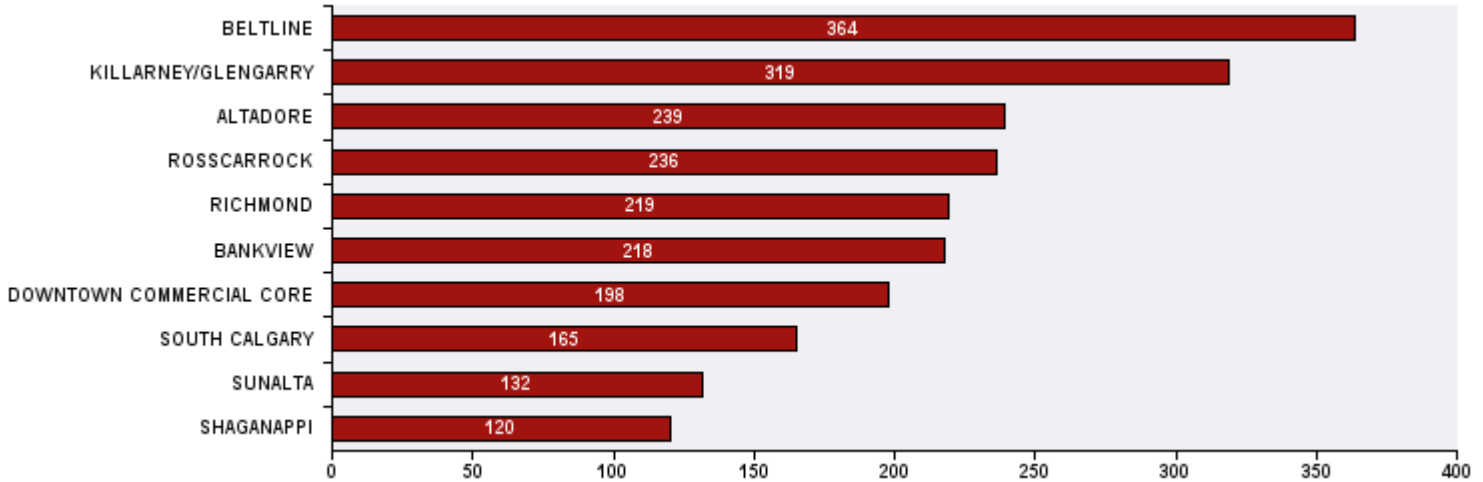


### Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	346	11.4%
Finance - Property Tax Account Inquiry	137	4.5%
CBS Inspection - Commercial or Multi-Family	94	3.1%
Corporate - Graffiti Concerns	89	2.9%
WRS - Cart Management	86	2.8%
Roads - Snow and Ice Control	83	2.7%
CT - Employee Conduct	75	2.5%
WRS - Waste - Residential	70	2.3%
Roads - Streetlight Maintenance	68	2.2%
CBS Inspection - SCP - New Home	61	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	60	2.0%
Finance - ONLINE TIPP Agreement Request	52	1.7%
WATS - Catch Basin Concerns	51	1.7%
WATS - Sewage Back-up	49	1.6%
CBS Inspection - Electrical	45	1.5%
Finance - BIA and Business Tax Inquiry	45	1.5%
Roads - Signs - Missing - Damaged	44	1.5%
Bylaw - Material on Public Property	41	1.4%
CBS Inspection - Residential Improvement Project - RIP	41	1.4%
CBS Inspection - Furnace Replacement	37	1.2%
<b>Total Top 20 SR Types</b>	<b>1,574</b>	<b>52.0%</b>
<b>Total Other SRs</b>	<b>1,451</b>	<b>48.0%</b>
<b>Total SRs for Ward</b>	<b>3,025</b>	<b>100.0%</b>