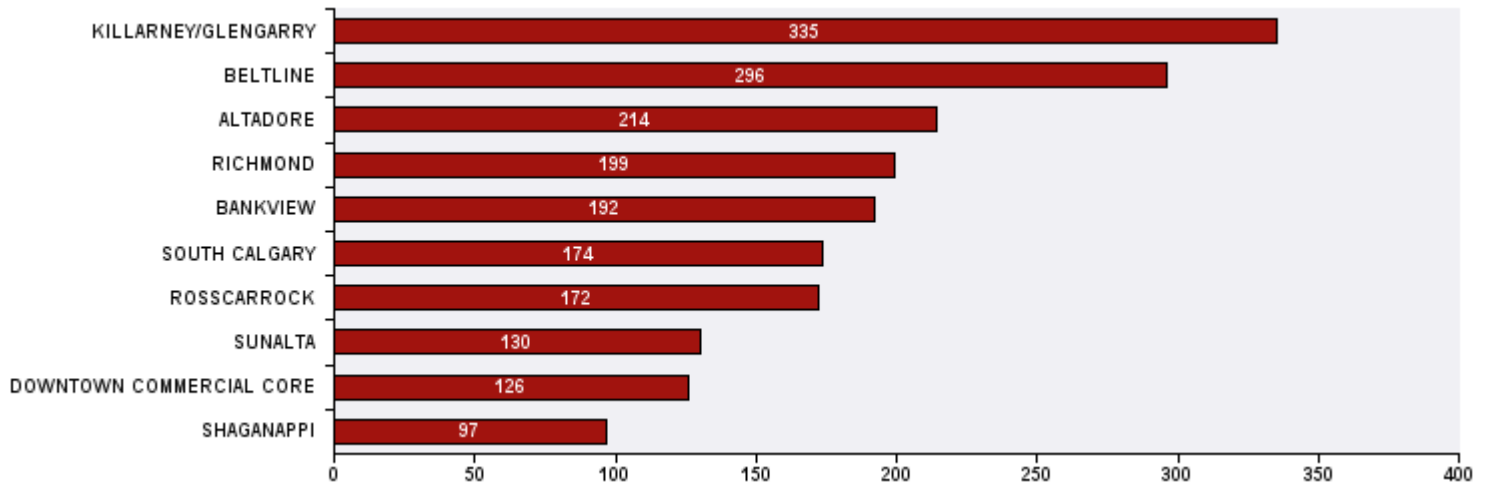


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	326	11.8%
Finance - Property Tax Account Inquiry	149	5.4%
Roads - Snow and Ice Control	111	4.0%
WRS - Cart Management	107	3.9%
Bylaw - Tree - Shrub Infraction	82	3.0%
Finance - ONLINE TIPP Agreement Request	80	2.9%
CBS Inspection - Commercial or Multi-Family	74	2.7%
Corporate - Graffiti Concerns	68	2.5%
CBS Inspection - Electrical	61	2.2%
CBS Inspection - Residential Improvement Project - RIP	58	2.1%
CBS Inspection - SCP - New Home	51	1.8%
WRS - Waste - Residential	41	1.5%
WATS - Water Outage	40	1.4%
WRS - Recycling - Blue Cart	38	1.4%
WRS - Commercial Collection Services	35	1.3%
CBS Inspection - Cancellation or Reschedule	34	1.2%
Parks - Tree Concern - WAM	34	1.2%
Bylaw - Material on Public Property	32	1.2%
CBS Inspection - Plumbing	32	1.2%
CT - Employee Conduct	32	1.2%
WATS - Water Off-On Appointment	32	1.2%
Total Top 20 SR Types	1,517	54.8%
Total Other SRs	1,252	45.2%
Total SRs for Ward	2,769	100.0%