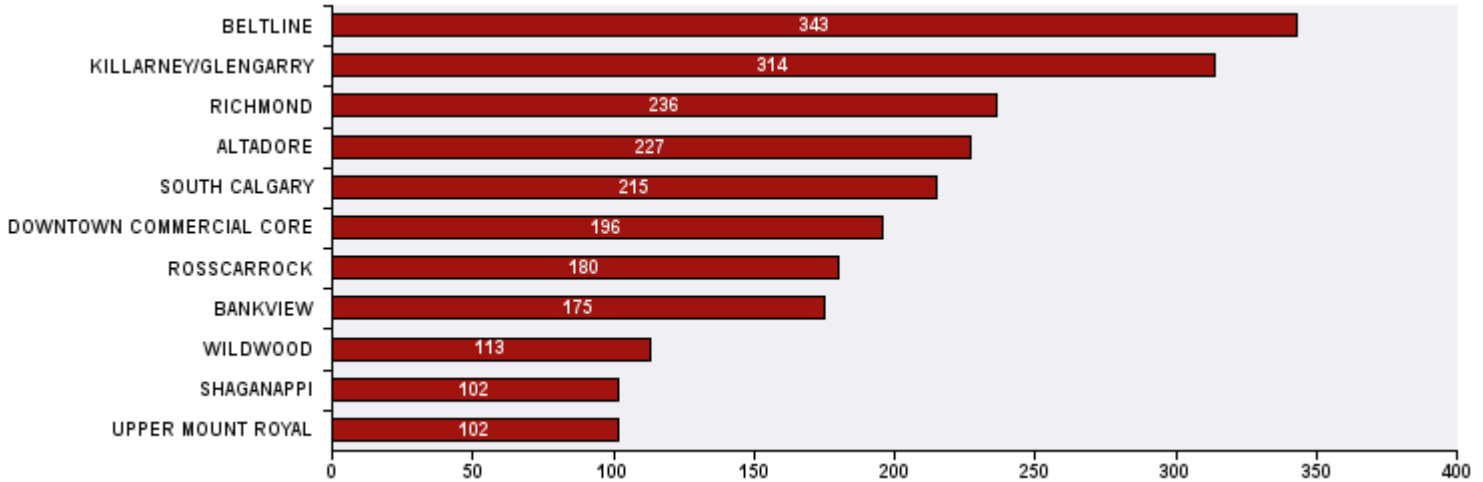


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	205	6.9%
Roads - Streetlight Maintenance	133	4.5%
Finance - Property Tax Account Inquiry	117	4.0%
CBS Inspection - Commercial or Multi-Family	114	3.9%
WRS - Cart Management	106	3.6%
Finance - ONLINE TIPP Agreement Request	94	3.2%
Corporate - Graffiti Concerns	93	3.1%
Roads - Snow and Ice Control	67	2.3%
CT - Employee Conduct	63	2.1%
WRS - Waste - Residential	61	2.1%
Bylaw - Material on Public Property	55	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	52	1.8%
CBS Inspection - Electrical	48	1.6%
CBS Inspection - SCP - New Home	48	1.6%
WRS - Recycling - Blue Cart	47	1.6%
CBS - RIM - Property Research	45	1.5%
WATS - Sewage Back-up	43	1.5%
CT - Bus Route or Bus Schedule	42	1.4%
Roads - Signs - Missing - Damaged	42	1.4%
CN - Subsidized Programs - Fair Entry	39	1.3%
Total Top 20 SR Types	1,514	51.1%
Total Other SRs	1,447	48.9%
Total SRs for Ward	2,961	100.0%