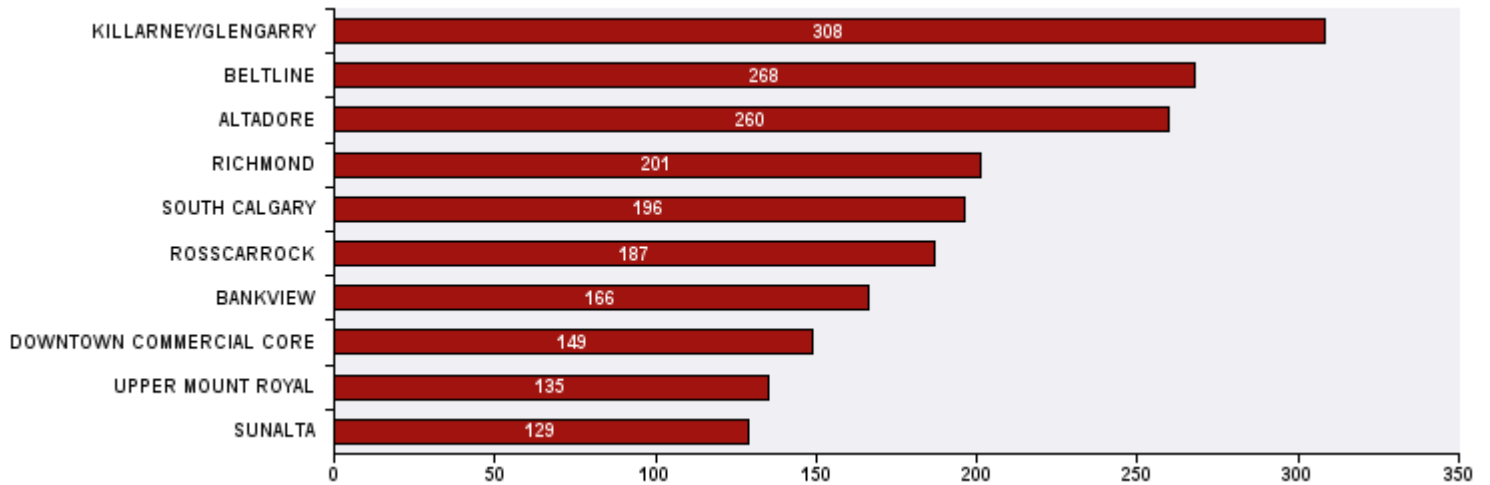


### Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	259	9.0%
Roads - Snow and Ice Control	210	7.3%
Finance - Property Tax Account Inquiry	139	4.8%
Finance - ONLINE TIPP Agreement Request	124	4.3%
WRS - Cart Management	107	3.7%
Corporate - Graffiti Concerns	85	2.9%
CBS Inspection - Commercial or Multi-Family	82	2.8%
Parks - Tree Concern - WAM	61	2.1%
CBS Inspection - Residential Improvement Project - RIP	54	1.9%
CBS Inspection - SCP - New Home	52	1.8%
Finance - TIPP Agreement Request	52	1.8%
CBS Inspection - Electrical	48	1.7%
Roads - Signs - Missing - Damaged	48	1.7%
WRS - Waste - Residential	48	1.7%
WATS - Sewage Back-up	47	1.6%
Bylaw - Material on Public Property	46	1.6%
WRS - Commercial Collection Services	44	1.5%
WRS - Recycling - Blue Cart	43	1.5%
CT - Employee Conduct	39	1.4%
Parks - Snow and Ice Concerns - WAM	39	1.4%
<b>Total Top 20 SR Types</b>	<b>1,627</b>	<b>56.4%</b>
<b>Total Other SRs</b>	<b>1,256</b>	<b>43.6%</b>
<b>Total SRs for Ward</b>	<b>2,883</b>	<b>100.0%</b>