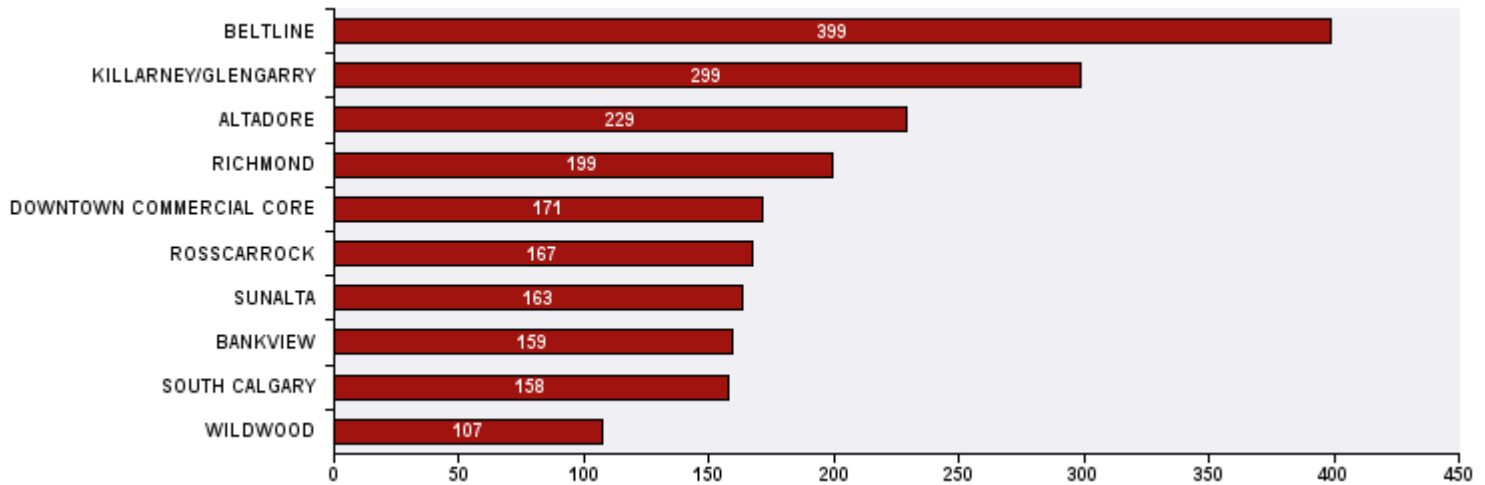


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	172	6.0%
Corporate - Graffiti Concerns	159	5.5%
Bylaw - Snow and Ice on Sidewalk	153	5.3%
WATS - Catch Basin Concerns	93	3.2%
Roads - Snow and Ice Control	82	2.8%
Roads - Streetlight Maintenance	80	2.8%
CBS Inspection - Commercial or Multi-Family	72	2.5%
Finance - ONLINE TIPP Agreement Request	71	2.5%
CT - Employee Conduct	66	2.3%
CBS Inspection - SCP - New Home	63	2.2%
CBS Inspection - Electrical	53	1.8%
WRS - Cart Management	52	1.8%
WRS - Waste - Residential	48	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	45	1.6%
Roads - Backlane Maintenance	42	1.5%
WATS - Sewage Back-up	42	1.5%
CBS - RIM - Property Research	39	1.4%
CBS Inspection - Residential Improvement Project - RIP	38	1.3%
WRS - Commercial Collection Services	37	1.3%
Roads - Pothole Maintenance	35	1.2%
Total Top 20 SR Types	1,442	50.0%
Total Other SRs	1,442	50.0%
Total SRs for Ward	2,884	100.0%