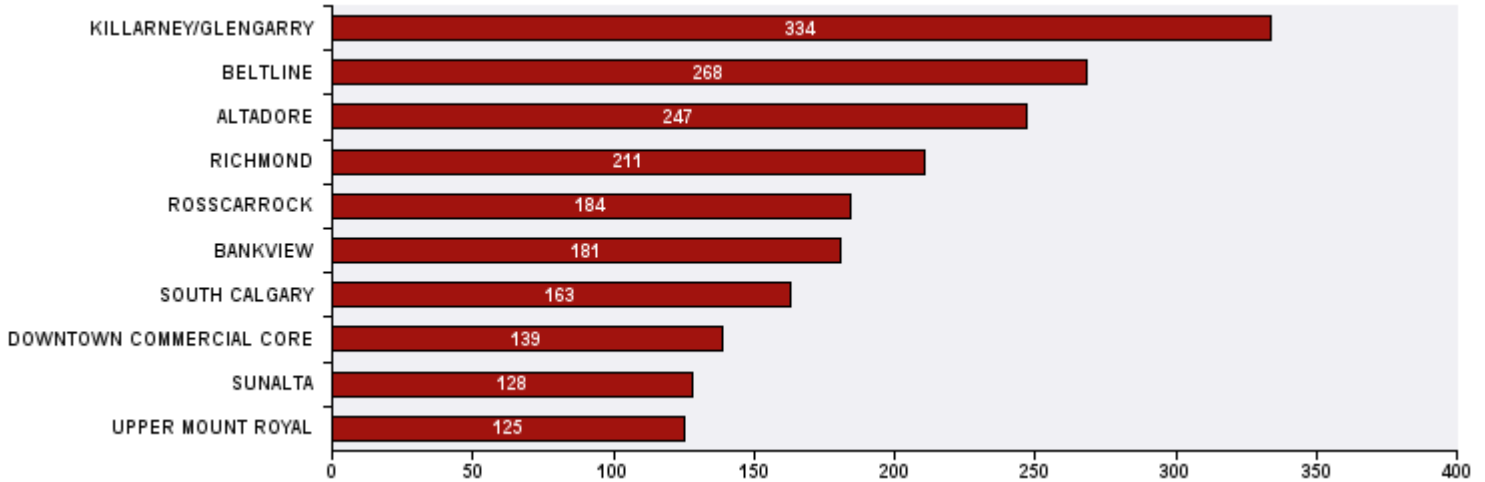


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	163	5.8%
Bylaw - Snow and Ice on Sidewalk	127	4.5%
Corporate - Graffiti Concerns	112	4.0%
Finance - ONLINE TIPP Agreement Request	108	3.9%
WRS - Cart Management	108	3.9%
CBS Inspection - Commercial or Multi-Family	85	3.0%
CBS Inspection - Residential Improvement Project - RIP	85	3.0%
WRS - Recycling - Blue Cart	78	2.8%
CBS Inspection - SCP - New Home	62	2.2%
WRS - Compost - Green Cart	62	2.2%
WRS - Waste - Residential	58	2.1%
CBS Inspection - Electrical	52	1.9%
Bylaw - Material on Public Property	48	1.7%
Roads - Signs - Missing - Damaged	45	1.6%
WATS - Sewage Back-up	45	1.6%
CT - Employee Conduct	44	1.6%
Roads - Snow and Ice Control	43	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	42	1.5%
Corporate - Encampment Concerns	40	1.4%
Finance - TIPP Agreement Request	39	1.4%
WRS - Commercial Collection Services	39	1.4%
Total Top 20 SR Types	1,485	53.2%
Total Other SRs	1,308	46.8%
Total SRs for Ward	2,793	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.