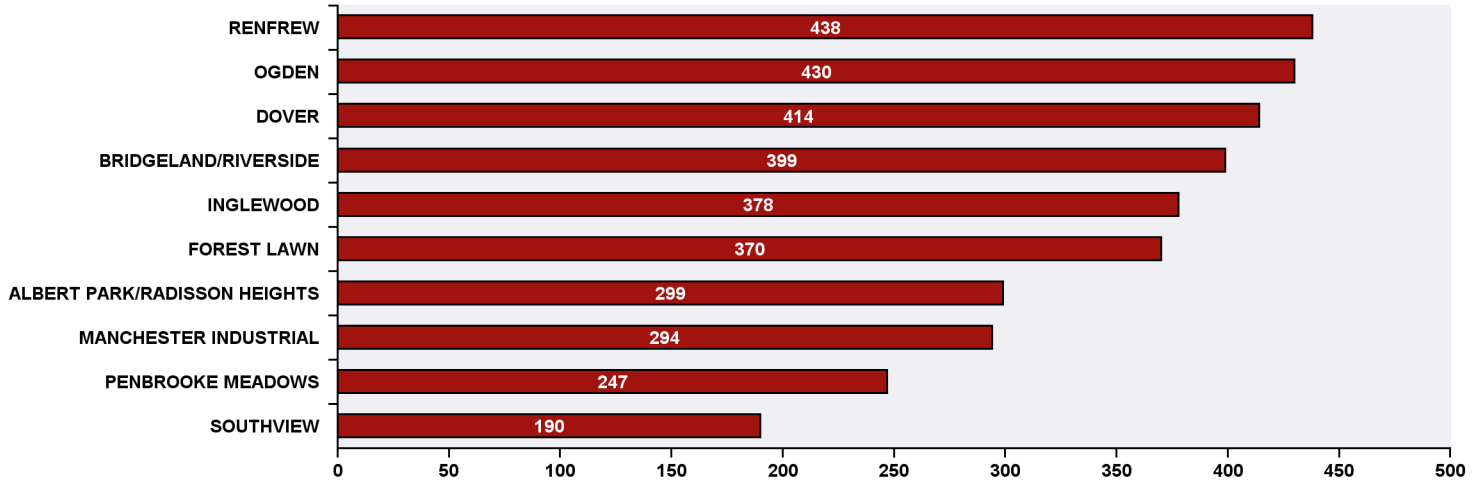


Top 10 Communities in Ward 9 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| City Clerk's - Civic Census (Public Inquiries) | 354 | 6.9% |
| Roads - Streetlight Maintenance | 146 | 2.9% |
| Finance - Property Tax Account Inquiry | 141 | 2.8% |
| Roads - Traffic or Pedestrian Light Repair | 140 | 2.7% |
| Roads - Pothole Maintenance | 134 | 2.6% |
| WRS - Commercial Collection Services | 132 | 2.6% |
| WRS - Cart Management | 129 | 2.5% |
| Roads - Street Cleaning | 128 | 2.5% |
| Corporate - Graffiti Concerns | 118 | 2.3% |
| Bylaw - Material on Public Property | 117 | 2.3% |
| CBS Inspection - Commercial or Multi-Family | 114 | 2.2% |
| Roads - Debris on Street/Sidewalk/Boulevard | 112 | 2.2% |
| Roads - Roadway Maintenance | 106 | 2.1% |
| WATS - Sewage Back-up | 87 | 1.7% |
| Parks - Tree Concern - WAM | 84 | 1.6% |
| WRS - Waste - Residential | 81 | 1.6% |
| CFD - Inspection - Business Licence - FHB | 77 | 1.5% |
| Roads - Backlane Maintenance | 68 | 1.3% |
| WRS - Recycling - Blue Cart | 66 | 1.3% |
| Corporate - Encampment Concerns | 65 | 1.3% |
| CT - Employee Conduct | 65 | 1.3% |
| Finance - ONLINE TIPP Agreement Request | 65 | 1.3% |
| Total Top 20 SR Types | 2,529 | 49.5% |
| Total Other SRs | 2,585 | 50.5% |
| Total SRs for Ward | 5,114 | 100.0% |