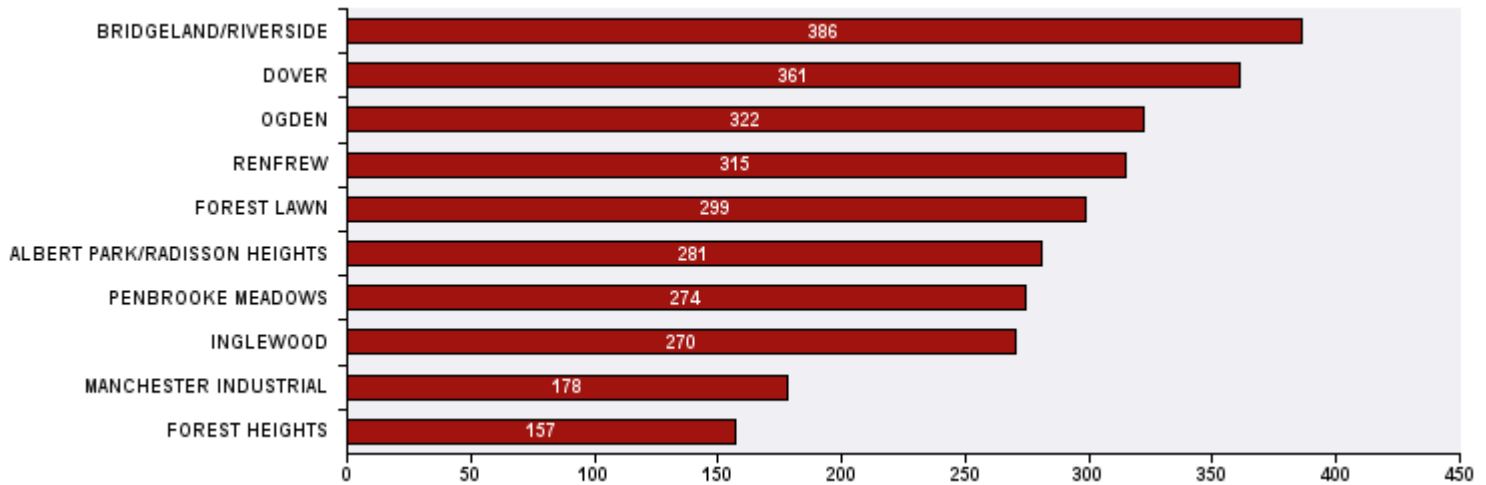


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	523	12.7%
Finance - Property Tax Account Inquiry	150	3.6%
WRS - Cart Management	147	3.6%
Roads - Streetlight Maintenance	121	2.9%
WRS - Waste - Residential	121	2.9%
CBS Inspection - Commercial or Multi-Family	104	2.5%
Bylaw - Material on Public Property	97	2.4%
Roads - Backlane Maintenance	96	2.3%
Compliance - Business Licence Concern	91	2.2%
WATS - Sewage Back-up	91	2.2%
WRS - Recycling - Blue Cart	88	2.1%
WRS - Compost - Green Cart	83	2.0%
Corporate - Graffiti Concerns	73	1.8%
WRS - Commercial Collection Services	73	1.8%
Bylaw - Disturbance and Behavioural Concerns	70	1.7%
Roads - Pothole Maintenance	68	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	67	1.6%
CBS Inspection - Electrical	63	1.5%
CBS Inspection - Residential Improvement Project - RIP	62	1.5%
311 Contact Us	59	1.4%
Total Top 20 SR Types	2,247	54.6%
Total Other SRs	1,869	45.4%
Total SRs for Ward	4,116	100.0%