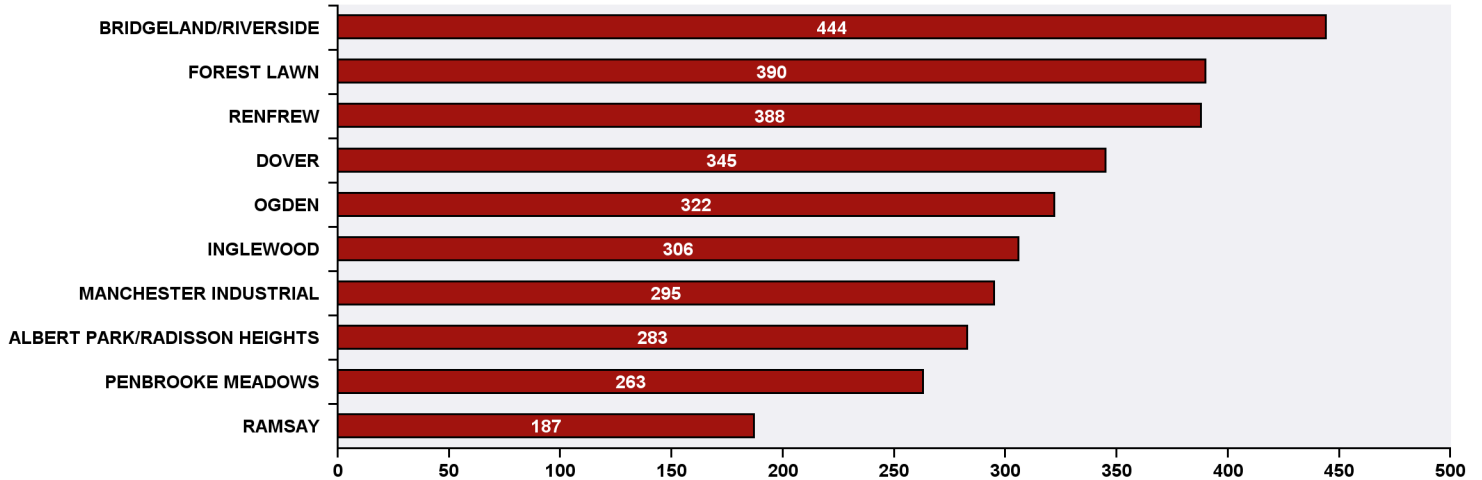


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	201	4.3%
Parks - Tree Concern - WAM	181	3.8%
Bylaw - Long Grass - Weeds Infraction	177	3.8%
Finance - Property Tax Account Inquiry	163	3.5%
Roads - Backlane Maintenance	130	2.8%
CBS Inspection - Commercial or Multi-Family	125	2.7%
Bylaw - Material on Public Property	118	2.5%
Roads - Debris on Street/Sidewalk/Boulevard	117	2.5%
Roads - Pothole Maintenance	109	2.3%
WATS - Sewage Back-up	104	2.2%
Roads - Debris on Backlane	94	2.0%
Roads - Dead Animal Pick-Up	92	2.0%
CBS Inspection - Electrical	90	1.9%
Corporate - Graffiti Concerns	84	1.8%
WRS - Waste - Residential	78	1.7%
WRS - Commercial Collection Services	73	1.6%
AS - Lost and Found Animal	69	1.5%
Roads - Streetlight Maintenance	68	1.4%
AS - Pick Up Stray	65	1.4%
CT - Employee Conduct	61	1.3%
Total Top 20 SR Types	2,199	46.7%
Total Other SRs	2,509	53.3%
Total SRs for Ward	4,708	100.0%