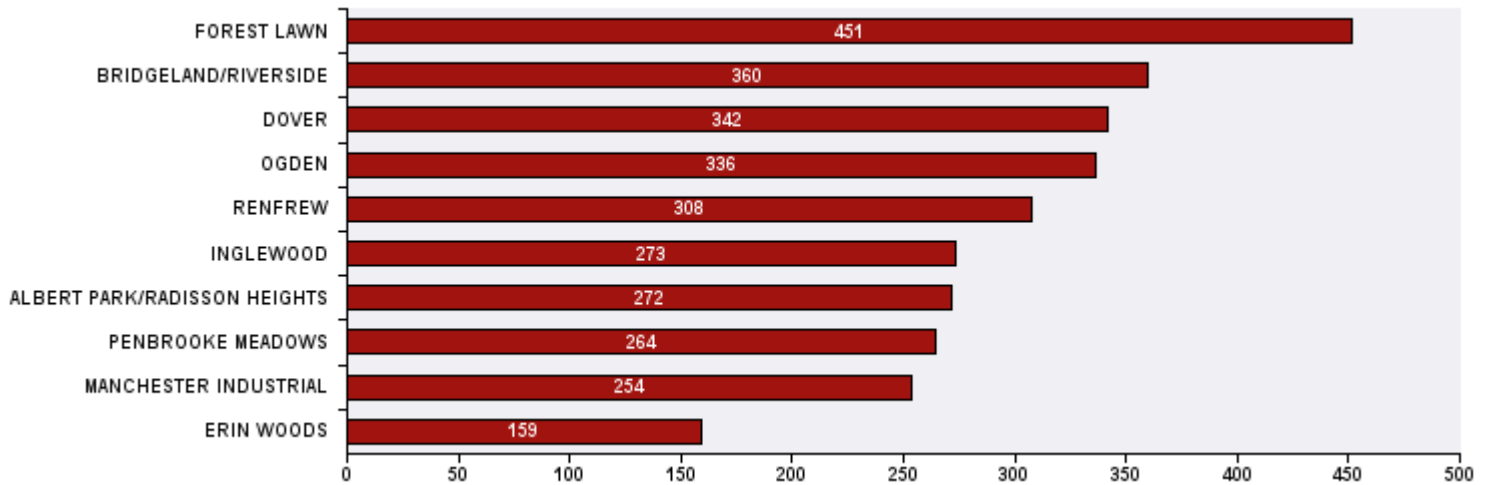


Top 10 Communities in Ward 9 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Corporate - Graffiti Concerns | 265 | 6.2% |
| WRS - Cart Management | 188 | 4.4% |
| Finance - Property Tax Account Inquiry | 169 | 4.0% |
| WATS - Sewage Back-up | 116 | 2.7% |
| CBS Inspection - Commercial or Multi-Family | 113 | 2.6% |
| CBS Inspection - Electrical | 100 | 2.3% |
| Bylaw - Material on Public Property | 96 | 2.2% |
| Bylaw - Temporary Signs Infraction on City Property | 90 | 2.1% |
| Roads - Debris on Street/Sidewalk/Boulevard | 86 | 2.0% |
| CBS Inspection - Residential Improvement Project - RIP | 79 | 1.8% |
| CFD - Inspection - Business Licence - FHB | 79 | 1.8% |
| Finance - ONLINE TIPP Agreement Request | 74 | 1.7% |
| Parks - Garbage - WAM | 64 | 1.5% |
| Roads - Pothole Maintenance | 64 | 1.5% |
| Roads - Traffic or Pedestrian Light Repair | 63 | 1.5% |
| WRS - Commercial Collection Services | 61 | 1.4% |
| CBS - RIM - Property Research | 59 | 1.4% |
| Parks - Infrastructure - WAM | 58 | 1.4% |
| WRS - Waste - Residential | 57 | 1.3% |
| CT - Employee Conduct | 55 | 1.3% |
| Roads - Debris on Backlane | 55 | 1.3% |
| Roads - Snow and Ice Control | 55 | 1.3% |
| Roads - Streetlight Maintenance | 55 | 1.3% |
| Total Top 20 SR Types | 2,101 | 49.1% |
| Total Other SRs | 2,174 | 50.9% |
| Total SRs for Ward | 4,275 | 100.0% |