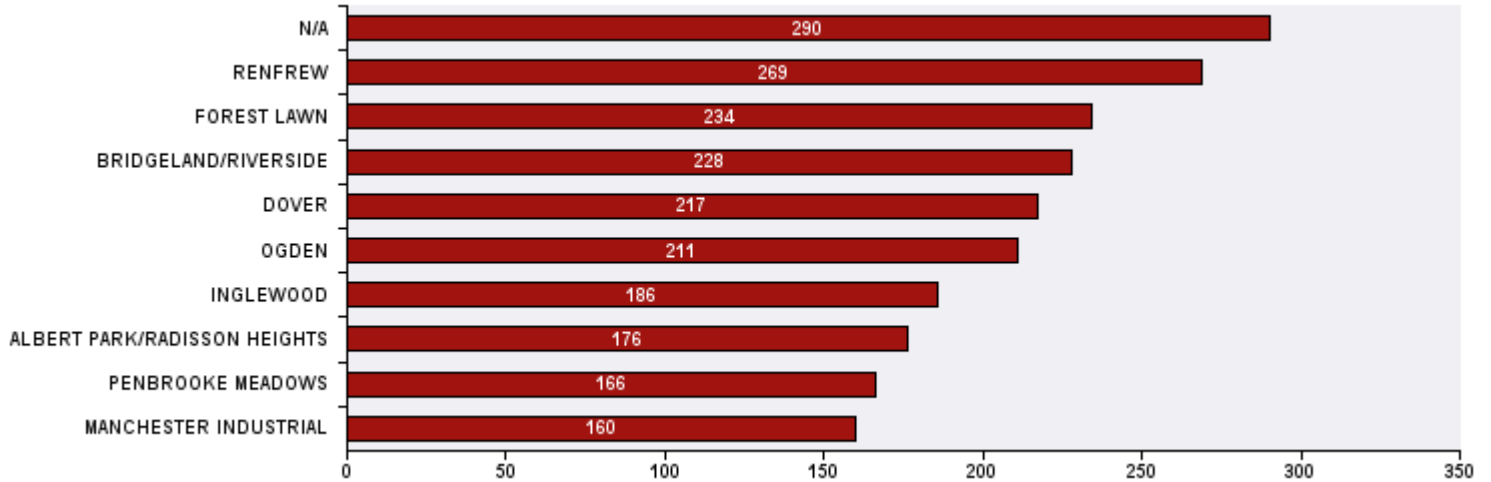


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	285	9.1%
Finance - Property Tax Account Inquiry	132	4.2%
Roads - Streetlight Maintenance	130	4.1%
CBS Inspection - Commercial or Multi-Family	109	3.5%
WATS - Sewage Back-up	106	3.4%
WRS - Cart Management	98	3.1%
WRS - Waste - Residential	75	2.4%
Corporate - Graffiti Concerns	73	2.3%
CBS Inspection - Electrical	69	2.2%
Roads - Snow and Ice Control	63	2.0%
Finance - ONLINE TIPP Agreement Request	62	2.0%
CT - Employee Conduct	61	1.9%
CBS Inspection - Residential Improvement Project - RIP	59	1.9%
WRS - Commercial Collection Services	55	1.7%
Bylaw - Material on Public Property	50	1.6%
CFD - Inspection - Business Licence - FHB	45	1.4%
CBS Inspection - Cancellation or Reschedule	44	1.4%
Roads - Signs - Parking	41	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	40	1.3%
CBS Inspection - Furnace Replacement	38	1.2%
Total Top 20 SR Types	1,635	52.0%
Total Other SRs	1,509	48.0%
Total SRs for Ward	3,144	100.0%