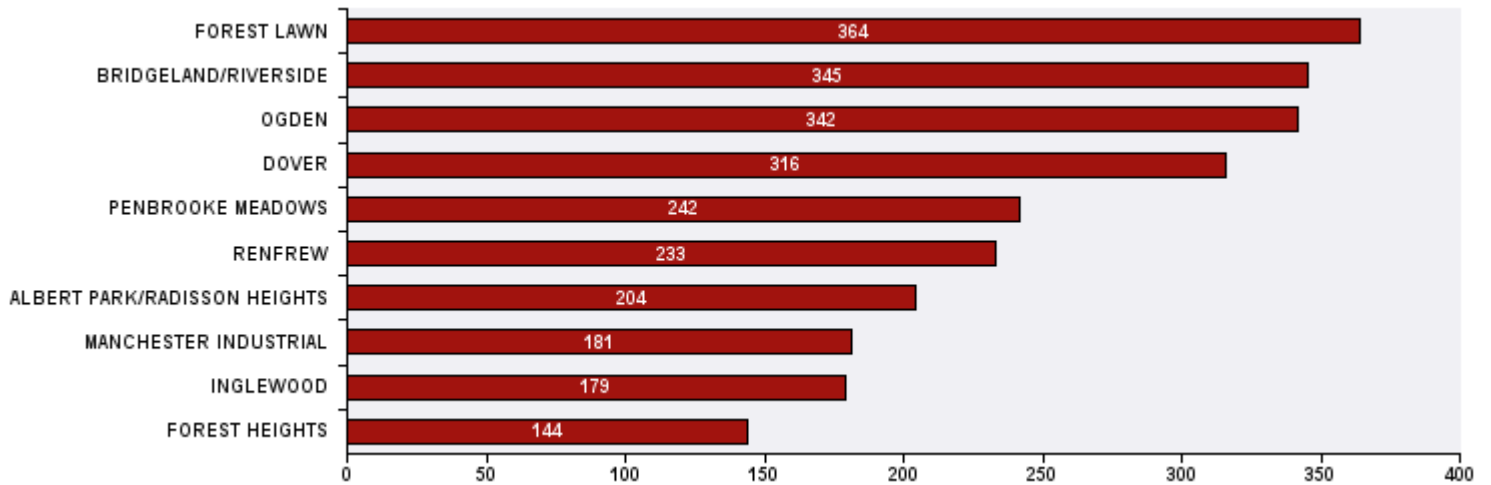


## Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	398	11.2%
Bylaw - Snow and Ice on Sidewalk	282	7.9%
Corporate - Graffiti Concerns	139	3.9%
WRS - Cart Management	122	3.4%
Finance - Property Tax Account Inquiry	120	3.4%
WATS - Sewage Back-up	114	3.2%
WRS - Waste - Residential	99	2.8%
WRS - Recycling - Blue Cart	90	2.5%
Finance - ONLINE TIPP Agreement Request	84	2.4%
Bylaw - Material on Public Property	80	2.2%
CBS Inspection - Commercial or Multi-Family	78	2.2%
CBS Inspection - Electrical	59	1.7%
CBS Inspection - Residential Improvement Project - RIP	56	1.6%
CFD - Inspection - Business Licence - FHB	53	1.5%
311 Contact Us	50	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	49	1.4%
CBS Inspection - Cancellation or Reschedule	43	1.2%
CN - Subsidized Programs - Fair Entry	43	1.2%
WATS - Sewer Maintenance	41	1.2%
Bylaw - Temporary Signs Infraction on City Property	39	1.1%
Corporate - Encampment Concerns	39	1.1%
Parks - Garbage - WAM	39	1.1%
WRS - Commercial Collection Services	39	1.1%
<b>Total Top 20 SR Types</b>	<b>2,156</b>	<b>60.5%</b>
<b>Total Other SRs</b>	<b>1,405</b>	<b>39.5%</b>
<b>Total SRs for Ward</b>	<b>3,561</b>	<b>100.0%</b>