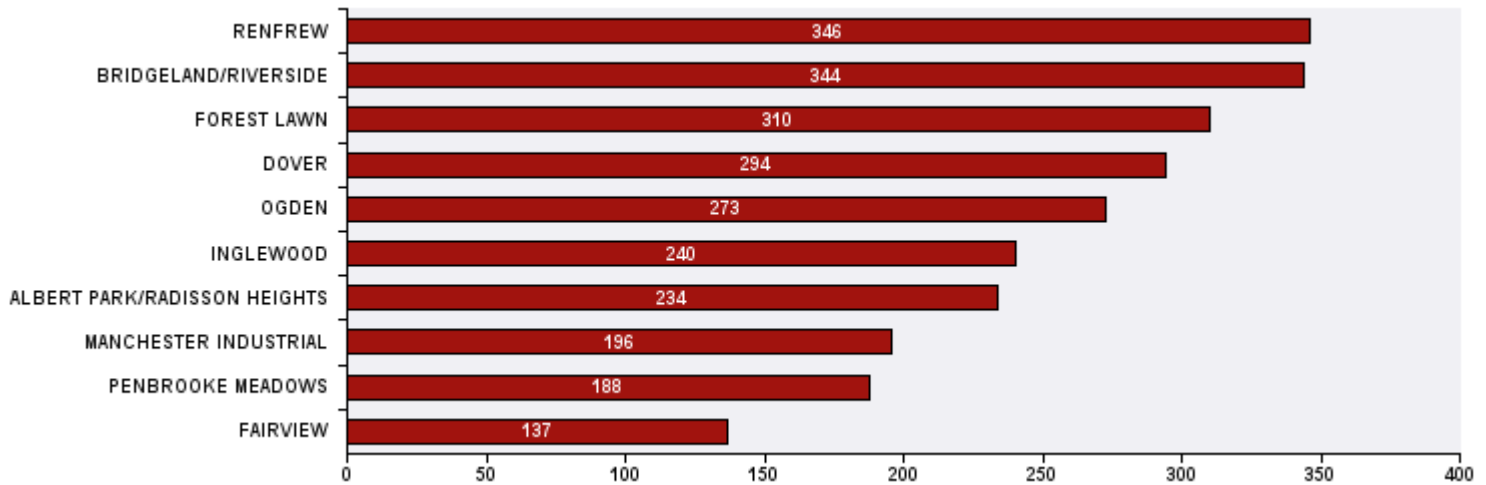


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	335	9.0%
Roads - Streetlight Maintenance	161	4.3%
Finance - Property Tax Account Inquiry	132	3.5%
WRS - Cart Management	128	3.4%
WATS - Catch Basin Concerns	116	3.1%
Roads - Snow and Ice Control	112	3.0%
WATS - Sewage Back-up	112	3.0%
Roads - Pothole Maintenance	110	3.0%
CBS Inspection - Commercial or Multi-Family	106	2.8%
Corporate - Graffiti Concerns	102	2.7%
CT - Employee Conduct	70	1.9%
WRS - Waste - Residential	68	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	64	1.7%
CBS Inspection - Electrical	58	1.6%
Roads - Traffic or Pedestrian Light Repair	58	1.6%
Roads - Debris on Backlane	56	1.5%
Bylaw - Material on Public Property	55	1.5%
CFD - Inspection - Business Licence - FHB	52	1.4%
Finance - ONLINE TIPP Agreement Request	50	1.3%
WRS - Commercial Collection Services	49	1.3%
Total Top 20 SR Types	1,994	53.6%
Total Other SRs	1,728	46.4%
Total SRs for Ward	3,722	100.0%