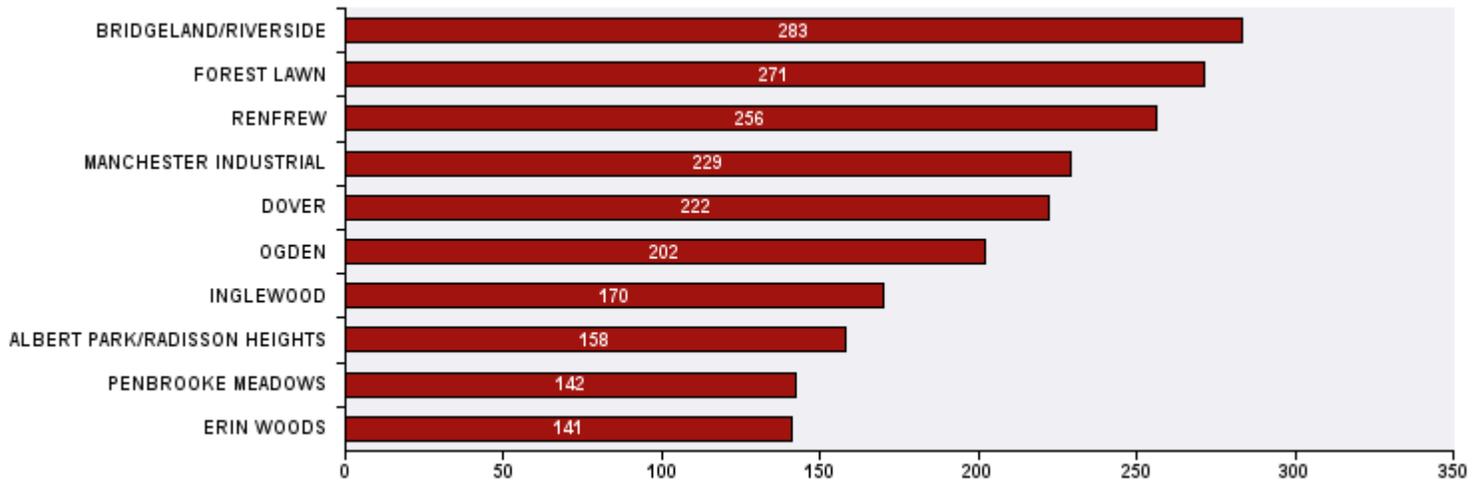


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	178	5.9%
Bylaw - Snow and Ice on Sidewalk	169	5.6%
Finance - Property Tax Account Inquiry	135	4.5%
WRS - Cart Management	115	3.8%
Corporate - Graffiti Concerns	107	3.6%
WATS - Sewage Back-up	106	3.5%
CBS Inspection - Commercial or Multi-Family	80	2.7%
Bylaw - Material on Public Property	76	2.5%
CBS Inspection - Residential Improvement Project - RIP	75	2.5%
CBS Inspection - Electrical	72	2.4%
CFD - Inspection - Business Licence - FHB	67	2.2%
WRS - Waste - Residential	56	1.9%
Finance - ONLINE TIPP Agreement Request	54	1.8%
WRS - Commercial Collection Services	48	1.6%
Roads - Traffic or Pedestrian Light Repair	43	1.4%
CBS - RIM - Property Research	42	1.4%
CT - Employee Conduct	42	1.4%
CBS Inspection - Plumbing	38	1.3%
Finance - TIPP Agreement Request	38	1.3%
CBS Inspection - Furnace Replacement	37	1.2%
Total Top 20 SR Types	1,578	52.4%
Total Other SRs	1,435	47.6%
Total SRs for Ward	3,013	100.0%