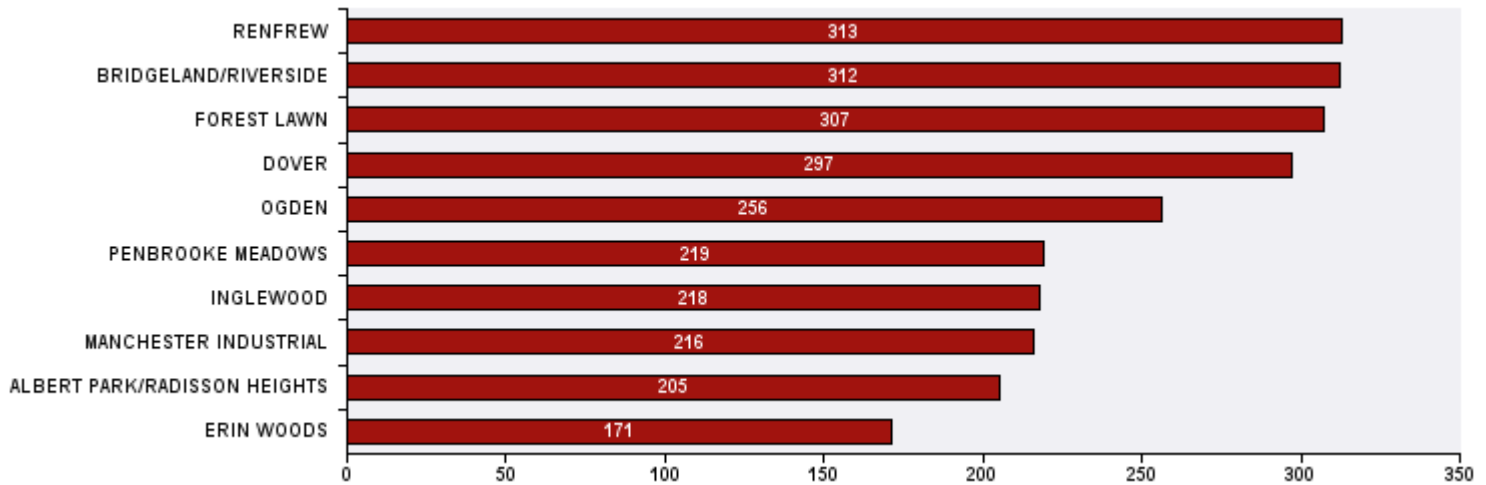


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	263	7.1%
Roads - Streetlight Maintenance	242	6.5%
Finance - Property Tax Account Inquiry	142	3.8%
WRS - Cart Management	112	3.0%
CBS Inspection - Commercial or Multi-Family	106	2.9%
WATS - Sewage Back-up	93	2.5%
Corporate - Graffiti Concerns	85	2.3%
WRS - Commercial Collection Services	84	2.3%
Roads - Snow and Ice Control	80	2.2%
CFD - Inspection - Business Licence - FHB	68	1.8%
CT - Employee Conduct	68	1.8%
Bylaw - Material on Public Property	62	1.7%
CBS Inspection - Residential Improvement Project - RIP	61	1.6%
Finance - ONLINE TIPP Agreement Request	60	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	58	1.6%
Roads - Pothole Maintenance	58	1.6%
WRS - Waste - Residential	58	1.6%
CN - Subsidized Programs - Fair Entry	57	1.5%
WRS - Recycling - Blue Cart	53	1.4%
CBS Inspection - Electrical	48	1.3%
Finance - TIPP Agreement Request	48	1.3%
Total Top 20 SR Types	1,906	51.4%
Total Other SRs	1,799	48.6%
Total SRs for Ward	3,705	100.0%