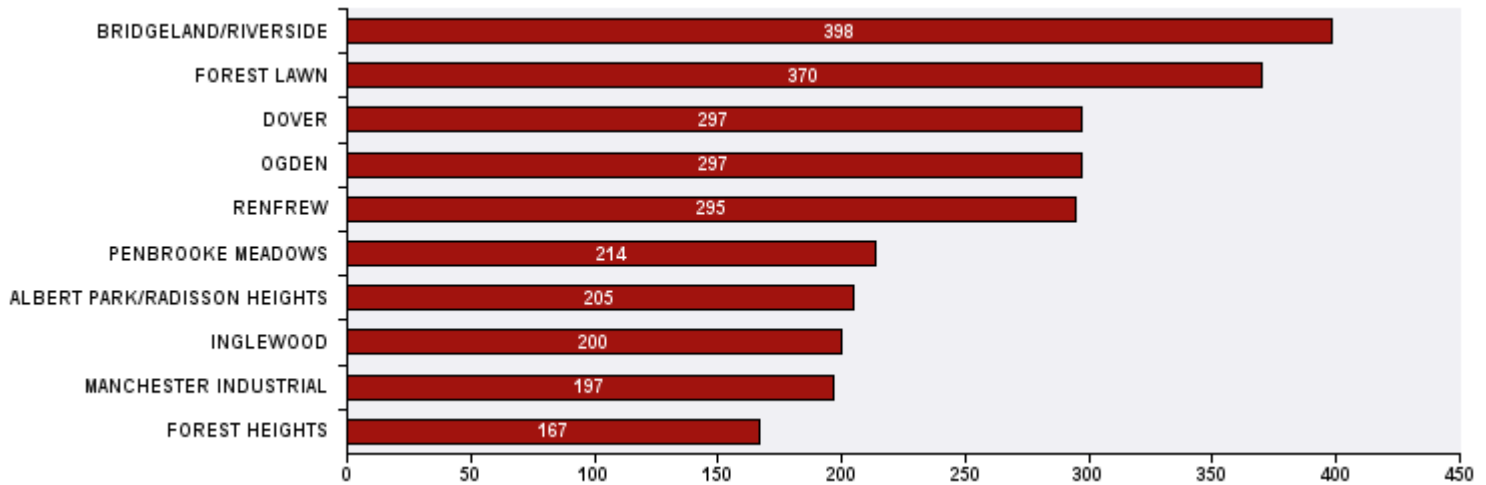


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	293	7.8%
Roads - Snow and Ice Control	265	7.0%
Corporate - Graffiti Concerns	161	4.3%
Finance - Property Tax Account Inquiry	161	4.3%
WRS - Cart Management	156	4.1%
WATS - Sewage Back-up	124	3.3%
CBS Inspection - Commercial or Multi-Family	102	2.7%
WRS - Waste - Residential	94	2.5%
Bylaw - Material on Public Property	83	2.2%
CBS Inspection - Electrical	83	2.2%
Finance - ONLINE TIPP Agreement Request	83	2.2%
CBS Inspection - Residential Improvement Project - RIP	67	1.8%
Parks - Snow and Ice Concerns - WAM	64	1.7%
WRS - Recycling - Blue Cart	58	1.5%
CBS - RIM - Property Research	56	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	53	1.4%
CT - Employee Conduct	52	1.4%
WRS - Commercial Collection Services	52	1.4%
WATS - Sewer Maintenance	49	1.3%
CN - Subsidized Programs - Fair Entry	48	1.3%
Total Top 20 SR Types	2,104	55.9%
Total Other SRs	1,659	44.1%
Total SRs for Ward	3,763	100.0%