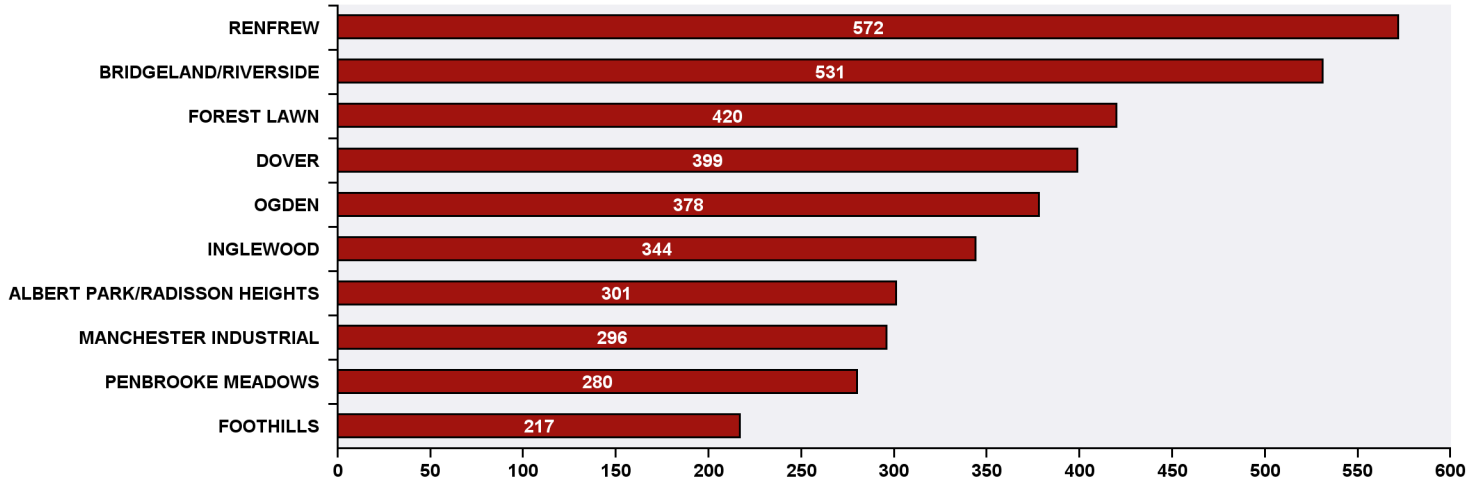




Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	396	7.3%
Bylaw - Long Grass - Weeds Infraction	245	4.5%
Finance - ONLINE TIPP Agreement Request	219	4.0%
Parks - Tree Concern - WAM	189	3.5%
WRS - Cart Management	154	2.8%
Roads - Pothole Maintenance	139	2.5%
Roads - Backlane Maintenance	129	2.4%
Finance - TIPP Agreement Request	122	2.2%
CBS Inspection - Commercial or Multi-Family	119	2.2%
Roads - Debris on Street/Sidewalk/Boulevard	117	2.1%
311 Contact Us	106	1.9%
CBS Inspection - Electrical	94	1.7%
Corporate - Graffiti Concerns	85	1.6%
Bylaw - Material on Public Property	82	1.5%
WATS - Sewage Back-up	81	1.5%
WRS - Waste - Residential	81	1.5%
CT - Employee Conduct	80	1.5%
WRS - Commercial Collection Services	75	1.4%
AS - Animal at Large	62	1.1%
WRS - Recycling - Blue Cart	61	1.1%
Total Top 20 SR Types	2,636	48.3%
Total Other SRs	2,823	51.7%
Total SRs for Ward	5,459	100.0%