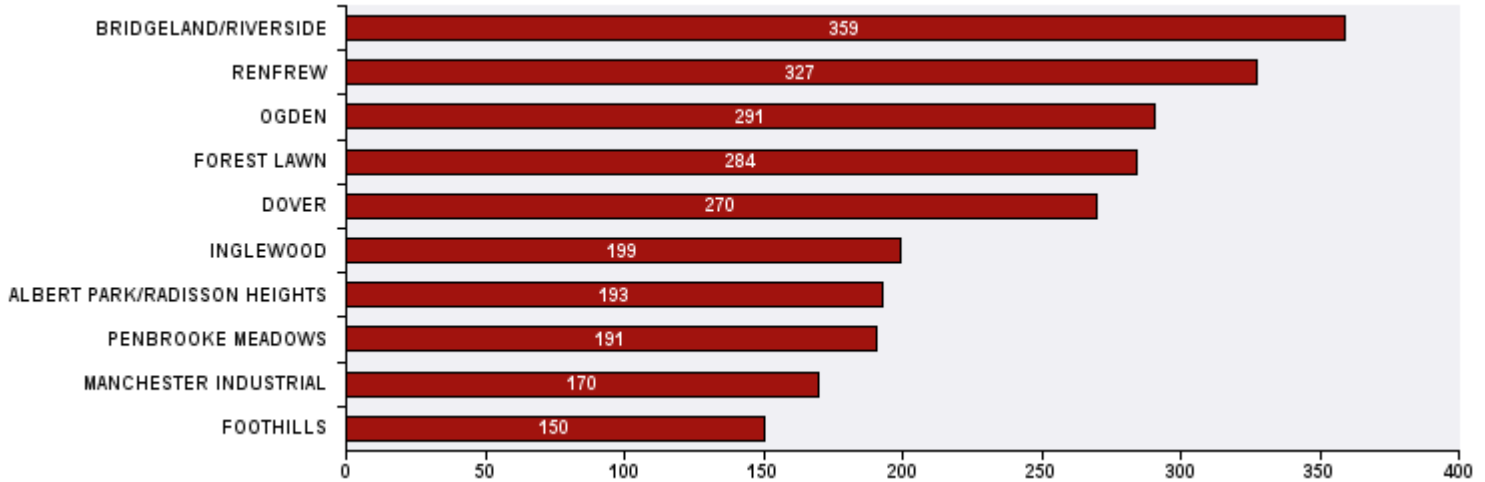


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	188	5.2%
Roads - Streetlight Maintenance	151	4.2%
WATS - Catch Basin Concerns	124	3.5%
Corporate - Graffiti Concerns	115	3.2%
Roads - Pothole Maintenance	112	3.1%
WRS - Cart Management	108	3.0%
CBS Inspection - Commercial or Multi-Family	96	2.7%
WATS - Sewage Back-up	95	2.6%
Bylaw - Snow and Ice on Sidewalk	94	2.6%
Roads - Snow and Ice Control	87	2.4%
CBS Inspection - Electrical	80	2.2%
Bylaw - Material on Public Property	65	1.8%
Roads - Traffic or Pedestrian Light Repair	65	1.8%
WRS - Commercial Collection Services	65	1.8%
WRS - Waste - Residential	63	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	61	1.7%
Compliance - Business Licence Concern	60	1.7%
CBS Inspection - Residential Improvement Project - RIP	56	1.6%
CT - Employee Conduct	55	1.5%
Finance - ONLINE TIPP Agreement Request	52	1.4%
Roads - Signs - Missing - Damaged	52	1.4%
WATR - Industrial Monitoring Inquiry	52	1.4%
Total Top 20 SR Types	1,896	52.9%
Total Other SRs	1,691	47.1%
Total SRs for Ward	3,587	100.0%