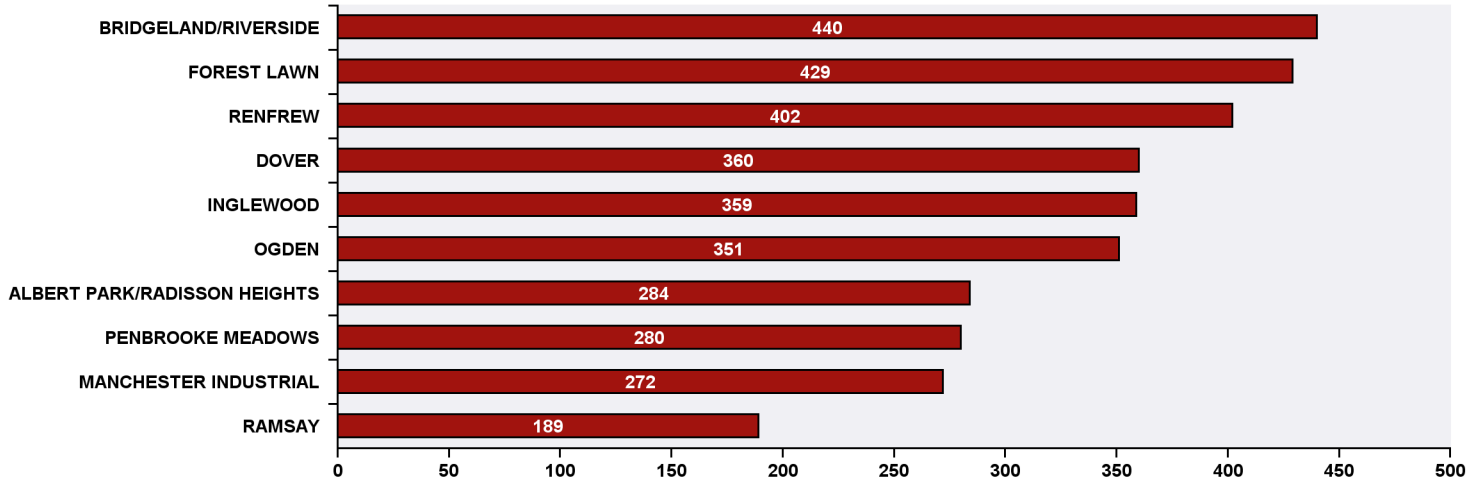


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	244	5.0%
WRS - Cart Management	150	3.1%
Finance - Property Tax Account Inquiry	145	3.0%
Roads - Pothole Maintenance	145	3.0%
Roads - Debris on Street/Sidewalk/Boulevard	121	2.5%
Roads - Street Cleaning	113	2.3%
CBS Inspection - Commercial or Multi-Family	105	2.1%
Parks - Tree Concern - WAM	95	1.9%
WATS - Sewage Back-up	93	1.9%
Finance - ONLINE TIPP Agreement Request	92	1.9%
Roads - Roadway Maintenance	90	1.8%
Roads - Backlane Maintenance	87	1.8%
Bylaw - Material on Public Property	83	1.7%
CT - Employee Conduct	83	1.7%
Corporate - Graffiti Concerns	79	1.6%
WRS - Commercial Collection Services	79	1.6%
WRS - Waste - Residential	76	1.6%
311 Contact Us	75	1.5%
CBS Inspection - Electrical	73	1.5%
Bylaw - Long Grass - Weeds Infraction	69	1.4%
Total Top 20 SR Types	2,097	42.9%
Total Other SRs	2,789	57.1%
Total SRs for Ward	4,886	100.0%