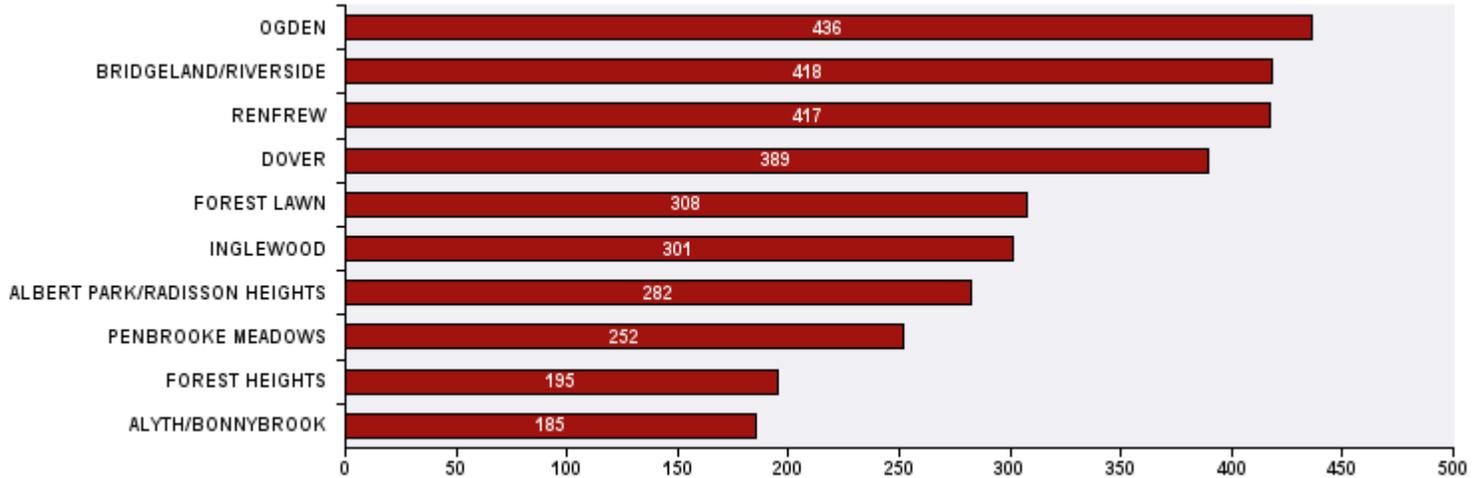


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	224	4.8%
Finance - Property Tax Account Inquiry	217	4.7%
Parks - Tree Concern - WAM	139	3.0%
Roads - Backlane Maintenance	124	2.7%
Roads - Pothole Maintenance	122	2.6%
WATR - Industrial Monitoring Inquiry	122	2.6%
Roads - Street Cleaning	118	2.5%
WRS - Compost - Green Cart	115	2.5%
WRS - Waste - Residential	115	2.5%
Bylaw - Material on Public Property	105	2.3%
Roads - Debris on Street/Sidewalk/Boulevard	99	2.1%
WRS - Recycling - Blue Cart	99	2.1%
Finance - ONLINE TIPP Agreement Request	94	2.0%
CFD - Operation Birthdays	92	2.0%
CN - Subsidized Programs - Fair Entry	90	1.9%
Corporate - Encampment Concerns	89	1.9%
CBS Inspection - Commercial or Multi-Family	86	1.8%
Corporate - Graffiti Concerns	85	1.8%
WATS - Sewage Back-up	83	1.8%
Roads - Roadway Maintenance	75	1.6%
Total Top 20 SR Types	2,293	49.2%
Total Other SRs	2,372	50.8%
Total SRs for Ward	4,665	100.0%