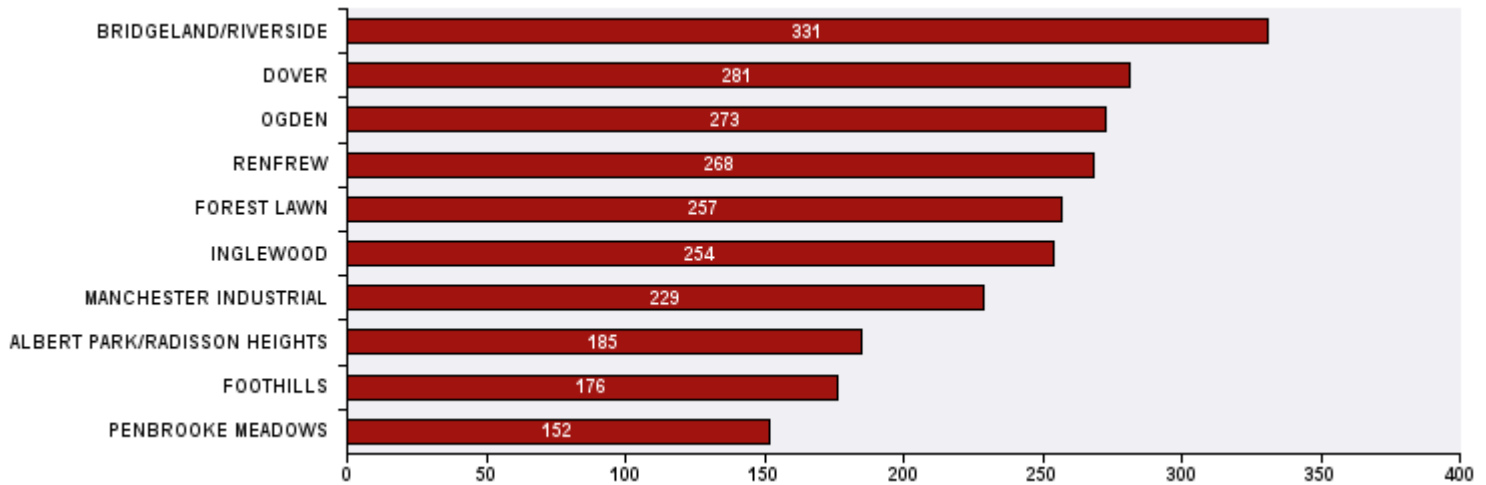


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	143	4.0%
WRS - Waste - Residential	138	3.8%
Roads - Streetlight Maintenance	137	3.8%
WATS - Sewage Back-up	116	3.2%
WRS - Cart Management	108	3.0%
CBS Inspection - Commercial or Multi-Family	104	2.9%
Bylaw - Snow and Ice on Sidewalk	91	2.5%
Corporate - Graffiti Concerns	89	2.5%
CT - Employee Conduct	84	2.3%
Roads - Snow and Ice Control	83	2.3%
CFD - Inspection - Missed Annual - FHB	81	2.2%
CBS Inspection - Electrical	75	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	72	2.0%
CFD - Inspection - Business Licence - FHB	68	1.9%
Roads - Traffic or Pedestrian Light Repair	62	1.7%
Finance - ONLINE TIPP Agreement Request	61	1.7%
Bylaw - Material on Public Property	60	1.7%
WRS - Commercial Collection Services	53	1.5%
AS - Pick Up Stray	52	1.4%
CN - Subsidized Programs - Fair Entry	46	1.3%
Total Top 20 SR Types	1,723	47.7%
Total Other SRs	1,886	52.3%
Total SRs for Ward	3,609	100.0%