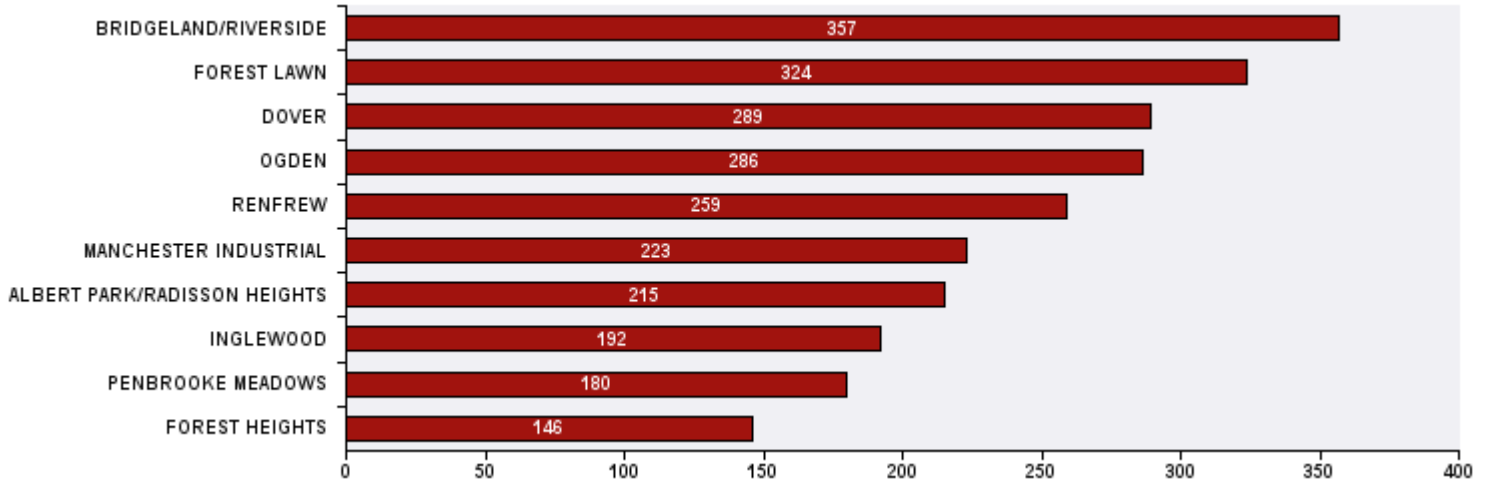


## Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	181	5.0%
Bylaw - Snow and Ice on Sidewalk	160	4.4%
Corporate - Graffiti Concerns	147	4.1%
WRS - Cart Management	129	3.6%
WATS - Sewage Back-up	111	3.1%
CBS Inspection - Residential Improvement Project - RIP	94	2.6%
Bylaw - Material on Public Property	93	2.6%
CBS Inspection - Commercial or Multi-Family	81	2.3%
Roads - Debris on Street/Sidewalk/Boulevard	80	2.2%
WRS - Waste - Residential	77	2.1%
Finance - ONLINE TIPP Agreement Request	74	2.1%
CFD - Fire Code and General Inquiries - FHB	70	1.9%
CBS Inspection - Electrical	69	1.9%
Roads - Traffic or Pedestrian Light Repair	68	1.9%
WRS - Compost - Green Cart	66	1.8%
Corporate - Face Covering Concerns	62	1.7%
CBS Inspection - Furnace Replacement	56	1.6%
CFD - Inspection - Business Licence - FHB	56	1.6%
WRS - Commercial Collection Services	56	1.6%
WRS - Recycling - Blue Cart	55	1.5%
<b>Total Top 20 SR Types</b>	<b>1,785</b>	<b>49.6%</b>
<b>Total Other SRs</b>	<b>1,813</b>	<b>50.4%</b>
<b>Total SRs for Ward</b>	<b>3,598</b>	<b>100.0%</b>