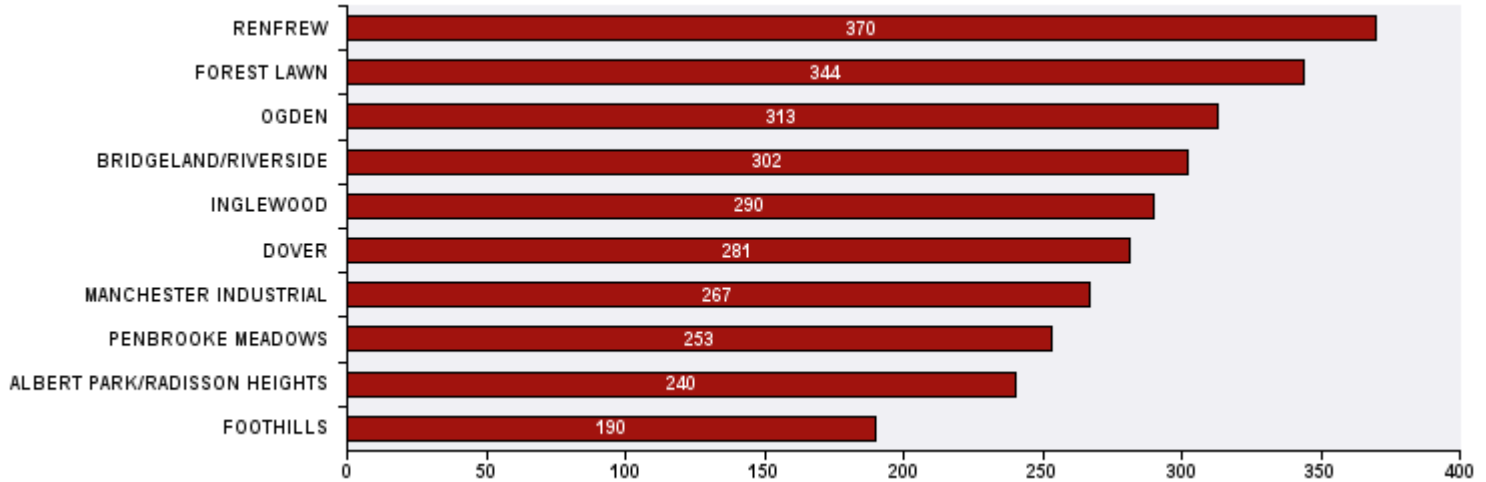


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Traffic or Pedestrian Light Repair	154	3.5%
CBS Inspection - Commercial or Multi-Family	135	3.1%
Corporate - Graffiti Concerns	132	3.0%
Finance - Property Tax Account Inquiry	124	2.8%
Roads - Backlane Maintenance	124	2.8%
Roads - Debris on Street/Sidewalk/Boulevard	124	2.8%
WRS - Cart Management	124	2.8%
Roads - Streetlight Maintenance	111	2.5%
WATS - Sewage Back-up	110	2.5%
CBS Inspection - Electrical	101	2.3%
WRS - Waste - Residential	88	2.0%
WRS - Commercial Collection Services	87	2.0%
Bylaw - Material on Public Property	74	1.7%
Parks - Tree Concern - WAM	74	1.7%
CFD - Inspection - Business Licence - FHB	67	1.5%
Roads - Dead Animal Pick-Up	67	1.5%
Roads - Debris on Backlane	66	1.5%
Roads - Pothole Maintenance	64	1.5%
Bylaw - Snow and Ice on Sidewalk	63	1.4%
Finance - ONLINE TIPP Agreement Request	62	1.4%
Total Top 20 SR Types	1,951	44.5%
Total Other SRs	2,434	55.5%
Total SRs for Ward	4,385	100.0%