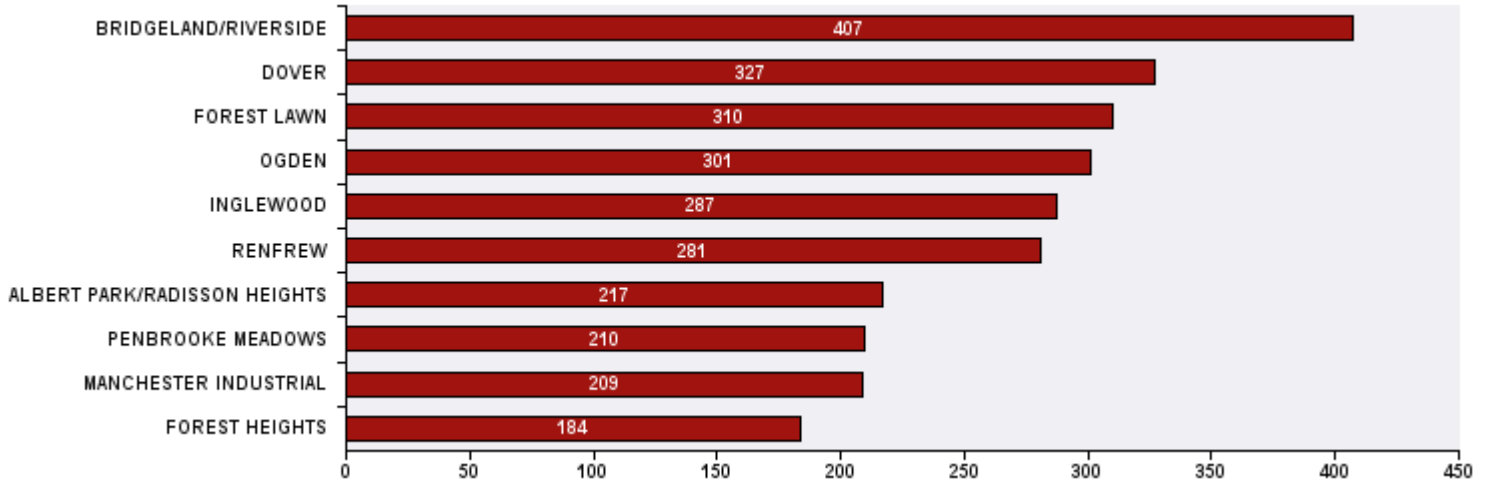


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	179	4.5%
Finance - Property Tax Account Inquiry	170	4.3%
Corporate - Graffiti Concerns	161	4.1%
Bylaw - Material on Public Property	129	3.2%
WATS - Sewage Back-up	120	3.0%
CBS Inspection - Commercial or Multi-Family	100	2.5%
CBS Inspection - Residential Improvement Project - RIP	88	2.2%
WRS - Recycling - Blue Cart	87	2.2%
WRS - Waste - Residential	83	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	70	1.8%
CBS Inspection - Electrical	68	1.7%
CBS Inspection - Furnace Replacement	66	1.7%
CT - Employee Conduct	60	1.5%
Corporate - Encampment Concerns	59	1.5%
WRS - Commercial Collection Services	58	1.5%
Bylaw - Temporary Signs Infraction on City Property	56	1.4%
Finance - ONLINE TIPP Agreement Request	55	1.4%
CFD - Inspection - Business Licence - FHB	53	1.3%
Parks - Tree Concern - WAM	53	1.3%
Corporate - Face Covering Concerns	50	1.3%
Roads - Dead Animal Pick-Up	50	1.3%
Roads - Signs - Missing - Damaged	50	1.3%
Total Top 20 SR Types	1,865	47.0%
Total Other SRs	2,105	53.0%
Total SRs for Ward	3,970	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.