

## 2020 Year-End Accountability Report

## The City of Calgary Awards in 2020

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Refer to the table below for a list of The City of Calgary's (The City's) collective accomplishments received in 2020.

Service	Award Details
Affordable Housing	One City Awards: Economic Reward
	The Non-Market Land Sale Program won for the Economic Impact category "Leveraging land for investment in affordability". Award was presented on 2020 June 11.
City Planning & Policy	2020 Commonwealth Association of Planners (CAP) Award: Outstanding Planning for cities and human settlements/plan making in the Commonwealth award
	The CAP Awards for Outstanding Planning Achievement in the Commonwealth seek to champion the very best examples of planning practice in the Commonwealth. This year the award winner was Transit- Oriented Development implementation strategy-City of Calgary. This plan is relevant to the current discourse on city planning and Transport Orientated Development (TOD), which in itself will support the Sustainable Development Goals (SDG) and improve sustainability across the Commonwealth but will also be very relevant in a post-COVID world. This piece of work demonstrates how plan and plan making is key to planning for cities and human settlement but continues to support the importance of evidence base gathering and collaboration to achieve the best outcomes.
City Planning & Policy	2020 Commonwealth Association of Planners (CAP) Award: Outstanding Planning for cities and human settlements/plan making in the Commonwealth award
	The CAP Awards for Outstanding Planning Achievement in the Commonwealth seek to champion the very best examples of planning practice in the Commonwealth. This year a Commendation was given to the Calgary-Chestermere Interface Intermunicipal Development Plan, Calgary and Chestermere due to its inter-municipal collaboration. The commitment made by the intermunicipal agencies to adhere to the involvement of the residents and other stakeholders are important aspects of planning, but most importantly working together to cooperate is commendable. The entry demonstrated the skills and planning process required for collaboration and partnership. The formation of a Technical Advisory Committee comprising of representatives of the two municipalities, and the process undertaken to synchronize two different policies, plans, and municipal process was keys to its success. With rapid urbanisation taking place across the Commonwealth, thinking about undeveloped land in this manner, in a collaborative manner, will support sustainable growth in a forward planning manner.

Service	Award Details
City Planning & Policy	Alberta Professional Planners Institute (APPI)-Award of Merit: The Beltline Area Redevelopment Plan
	The Alberta Professional Planners Institute (APPI) recognized The City's extended engagement efforts in developing the Beltline Area Redevelopment Plan with an Award of Merit. APPI credits the work for advancing the field and profile of community planning in Alberta, the Northwest Territories and Nunavut – particularly connected to the Indigenous engagement efforts undertaken to inform the plan. Given the importance of this area to Indigenous people, the activities delved into the pre-colonial history of the land, as a supplement to comprehensive engagement with the public and other key stakeholders
Corporate Security	One City Awards: Making it Real Cyber Security Awareness
	Cyber Security Awareness Month (CSAM) is an annual awareness campaign designed to educate the public and private sector about the importance of security and safe practices in a world facing increasing cyber threats. CSAM is a joint effort by the governments of Canada, the United States, the United Kingdom, Australia and New Zealand to put into effect better practices and safeguards to combat cybercrime. Corporate Security and partners in Information Technology, Clerks, Corporate Analytics & Innovation, and Communications continue to join international awareness efforts with its own creative and proactive communications to educate City employees on the importance of cyber security and their responsibilities in keeping The City safe and secure.
Development Approvals	Canadian Home Builders' Association: Municipal Benchmarking Initiative Ranking
	Ranked 3rd of 23 municipalities across Canada for overall best planning features, government charges and approvals times. The study compares 23 Canadian municipalities, examining how their processes, approvals timelines, and charges and fees contribute to housing affordability and supply issues in major housing markets across Canada. The report reads as a report card to show which municipal governments are leading in which of the three pillars of the study—planning system features, approval timelines and government charges.
Financial Support	Canadian Award for Excellence in Financial Reporting
Financial Quancut	Recognition of comprehensive annual financial reports that evidence the spirit of transparency and full disclosure for the citizens of Calgary.
Financial Support	Distinguished Budget Presentation Award Recognition of transparency in budgeting through preparation of budget documents of the highest quality that reflect the established National Advisory Council guidelines and best practices on budgeting. The budget documents excel as a policy document, financial plan, operations guide, and communication tool.

Service	Award Details
Fire & Emergency Response	Innovation Award: Fire Station Design Excellence
	Awarded by the Fire Industry Education Resource Organization for the transportable and redeployable modular design of Calgary Fire Department (CFD) Station 43.
Infrastructure Support	Canstruction 2020: Best structural design
	Calgary Food Bank CANstruction is annual event that brings together a variety of local engineers, designers, architects and builders to create incredible structures made solely out of canned foods and non-perishable goods
Infrastructure Support	LEED Certification - version 4.1 LEED: Leadership in Energy and Environmental Design
	Corporate Analytics & Innovation lead certification process for Calgary first LEED (Leadership in Energy and Environmental Design) version 4.1 certifications in conjunction with Facility Management, Calgary Neighbours, Water Resources and Recreation. These include Varsity and Bonnybrook, the Central Public Library, the National Music Centre, Sarcee OWC Admin, Rocky Ridge YMCA, Quarry Park YMCA, Great Planes Arena, Tuscany Fire Station, and Manchester M.
Legal Counsel & Advocacy	One City Awards: Social Category - Considering Calgary's Vulnerable Population and Law
	The Prosecutions team has focused its efforts upon making life better every day for Calgary's vulnerable population. Through integrative work with community organizations, the team has developed processes and services that attend to the unique needs of Calgarians struggling with mental health, housing, low income, medical issues, substance use, and abuse.
Library Services	One City Awards: Accessibility
	Recognition from The City of Calgary for exceeding building codes (Central Library) in support of accessibility.
Library Services	Disability Employment Awareness Month Award
	Recognition from Inclusion Alberta for unique contributions in making inclusive employment possible at Calgary Public Library.
Library Services	2020 Innovation Award in Organizational Change & Strategic Management
	Recognition from The Urban Libraries Council for creative thinking and imaginative application of resources in response to a crisis.

Service	Award Details
Library Services	LEED Gold Certification: The Central Library
	LEED, or Leadership in Energy and Environmental Design, is the most widely used green building rating system in the world. The certification is measured through an extensive set of requirements, some of which include electricity cost savings, lower carbon emissions, and healthier environments for visitors and employees who use the facility to work, learn, and play.
Parks & Open Spaces	World Urban Parks: Honorary Recognition
	2020 International Large Urban Parks Awards for the operation and maintenance of Reader Rock Garden.
Parks & Open Spaces	Canadian Institute of Planners: 2020 Award for Planning and Excellence in New and Emerging Categories
	Biodiverse Communities: The works plays an integral role in restoring urban biodiversity and increasing our resilience and ability to adapt to climate change.
Parks & Open Spaces	Commonwealth Association of Planners: Climate Emergency Category
	Biodiverse Communities: The works plays an integral role in restoring urban biodiversity and increasing our resilience and ability to adapt to climate change.
Parks & Open Spaces	Canadian Society of Landscape Architects: Award of Excellence
	Archeology and Calgary Parks—Uncovering Human History is a book by Calgary Parks' Cultural Landscapes staff showcasing the region's rich archeological sites.
Parks & Open Spaces	Canadian Society of Landscape Architects: National Award for Medium-Scale Landscapes
Police Services	West Eau Claire Park: New public amenities and critical flood mitigation measures resulted in a more beautiful, safe and resilient riverside park. Governor General Order of Merit of the Police Forces
Police Services	Governor General Order of Merit of the Police Forces
	The Order of Merit of the Police Forces is a fellowship of honour based on the highest qualities of citizenship, service to Canada, to the police community and to humanity at large.
	2019/2020 Recipients from CPS: Inspector Clare Elizabeth Smart, Superintendent Steven Channing Barlow, Detective Michael Alexander Cavilla
Strategic Marketing & Communications	Gold Quill: Award of Merit
	The 'This is Not an Ashtray' campaign used an innovative social marketing approach which included social media influencers, advertising trucks and human billboards. The campaign centered around forced perspective photography with the tag lines This is not an Ashtray and #ButtFreeYYC.

Service	Award Details
Strategic Marketing & Communications	Gold Quill: Excellence in Safety Communications
	The City received the Award of Excellence in Safety Communication for Reducing Firefighter Cancer campaign. This was the only entry in the Safety category to receive the top excellence score this year. Faced with growing rates of occupational cancer in firefighters due to increased toxicity of modern-day firefighting, the Calgary Fire Department (CFD) initiated a year-long campaign in 2018-2019 to raise awareness on cancer and roll out new decontamination tools and procedures to reduce incidence of cancer among its 1400 uniformed staff.
Waste & Recycling	One Calgary Awards: Environment Award for the Shepard Solar Park
	The Shepard Solar Park is a joint venture partnership between The City of Calgary (Corporate Analytics & Innovation, Waste & Recycling) and ENMAX to build the largest building-connected solar power project in Western Canada.
Water Treatment & Supply	Natural Resources Canada ENERGY STAR Certification: The City of Calgary Water Centre
	The ENERGY STAR® certification is for superior energy performance in buildings (cutting energy waste, reducing greenhouse gas emissions, and doing our part to protect the environment)