

# 2021 Hotel/Motel Property Tax Deferral Program

## FREQUENTLY ASKED QUESTIONS

### Question about the program

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#### **How do I apply?**

The City is taking a proactive approach and will be sending correspondence directly to the property owner(s) or assessed person(s) no later than Friday, June 11, 2021. There is no further action required to take advantage of this program. Information on the program will be included in the package. For further information, visit [calgary.ca/taxrelief](https://calgary.ca/taxrelief).

#### **How do I qualify?**

The City is looking to provide support to help the hotels and motels who have been impacted by the COVID-19 pandemic. The City has taken a proactive approach to pre-qualify those property owner(s) or assessed person(s) for this deferral program. All properties identified will be receiving an information package.

#### **If I qualify for this program and have not paid my 2021 property tax and received a penalty, will my penalty be refunded?**

For those qualified for the 2021 Hotel/Motel Property Tax Deferral Program, the accumulated penalties specific to the 2021 property tax deferral will be credited to your account, up to and including December 2022. You will have until December 31, 2022 to pay the 2021 property tax. However, the 2022 property tax will not be part of the deferral program. Payment of the 2022 property tax is due by the due date on your 2022 property tax bill or penalties will be applied in accordance with Penalty Bylaw 8M2002.

#### **If I qualify for this program but already paid all or part of my 2021 property tax bill am I eligible for a refund so I can take advantage of the deferral?**

No. Any property tax already paid is not eligible for a refund.

#### **I am on TIPP, will I qualify?**

The City has listened to the concerns of the Calgary Hotel Association and has terminated your TIPP participation to allow you to take advantage of the Hotel/Motel Property Tax Deferral Program.

If you would prefer to continue your participation in TIPP, instead of taking advantage of the Hotel/Motel Property Tax Deferral Program, please contact [taxrelief@calgary.ca](mailto:taxrelief@calgary.ca) on or before July 22, 2021. A representative will contact you to discuss your specific property tax account.

#### **Do residential properties qualify?**

No. This program provides support to non-residential properties with a valid business licence permitting operation as a hotel/motel that meet the eligibility criteria only.

#### **I operate a short-term rental, will I qualify?**

Short-term rental properties, like AirBnB, do not meet the eligibility requirements.

## Questions on Qualification Status

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### **How will I know if my application has been accepted?**

The City is taking a proactive approach and will be sending details of eligibility directly to the property owner/assessed person no later than Friday, June 11, 2021. Information on the program will be included in the package. For further information email [taxrelief@calgary.ca](mailto:taxrelief@calgary.ca).

All property owners/assessed persons will be advised of the status of their eligibility by September 2021. The roll numbers of all qualifying properties will be presented to Council in September 2021 for approval. Notification will be mailed to the property owner/assessed person after that time.

### **I sold my property, will I receive the deferral?**

No. If the property is sold, the tax deferral application will automatically be cancelled.

### **If I want to opt out of the program, what shall I do?**

The City is taking a proactive approach to ensure properties can meet eligibility requirements. Should you choose to opt out of the program:

*For those properties that were enrolled in TIPP*, if you would like to continue your TIPP participation instead of taking advantage of the deferral, please contact [taxrelief@calgary.ca](mailto:taxrelief@calgary.ca) on or before July 22, 2021. A representative will contact you to discuss your specific property tax account.

*For those properties that were not on TIPP*, if you decide to opt out, the final day to pay your 2021 property tax is Wednesday, June 30, 2021, to avoid a late payment penalty. Visit [calgary.ca/propertytax](http://calgary.ca/propertytax) for payment options. Alternatively, you could join The City of Calgary's popular Tax Instalment Payment Plan (TIPP). Don't delay, request your agreement today at [calgary.ca/TIPP](http://calgary.ca/TIPP).

If you would to discuss these options further, please email: [taxrelief@calgary.ca](mailto:taxrelief@calgary.ca).