



Jennifer Wyness, Ward 2 Councillor

Dear Ward 2 residents,

This summer, we had the opportunity to speak with residents face-to-face at our Ward 2 Town Halls, which allowed us to address concerns in real-time and help get people the answers they needed. Every day, we speak with residents, partners, and our friends in Administration to get you the help you need and to resolve your concerns as quickly as possible. Sometimes, we're confronted with challenges that need a little extra time to find a solution, so we appreciate your patience as we work with you and our colleagues across The City to get you and your neighbours the help you need. This is why in-person discussions are so important, because they allow us to engage with residents and invite members of The City to share their expertise, collaborating on complex topics in real time.

Our discussion at the June 1 and June 8 Town Halls was immensely helpful, as we had the opportunity to engage with members of the community in a dynamic and friendly conversation. These events were a huge success, and we received an outpouring of support from neighbours who attended and many others who wrote to our office with their questions. Thank you to everyone who engaged with our office, and to everyone whose hard work made these events possible.

Below, we're providing a summary of what was discussed at these events. Each of these questions and topics were discussed at length, and I, my staff, and our guest speakers from Administration each weighed in on these discussions to provide clarity, background, and answers to everyone who attended. Some of these discussions included personal details that were omitted from this report. If we were unable to provide an in-depth answer that evening, we followed up afterward with our colleagues in The City and have been engaging with residents to help them get the answers and solutions they needed.

If you are interested in taking part in conversation and engaging with us in-person, then you are invited to join us at our annual Town Hall next year. You can join the Ward 2 mailing list for regular news [here](#), and check back for regular updates on the Ward 2 blog [here](#).

## June 1, 2023 Minutes:

### **Introduction:**

- Introductions made by Cllr Wyness, guest speakers, and attending staff.
- Land acknowledgement

### **Discussion Topics:**

- Sage Hill: needs a bigger, more accessible library.
  - Our office is currently advocating for this project through the Symons Valley Centre, and has been having ongoing discussions with The City and the community. Read our article on this topic [here](#).
- Arena deal: Resident expressed concern with the cost, feasibility, and The City's commitment to the project.
  - Discussed the scope of the vote (the purpose of the vote was to enter into a negotiations with the Government of Alberta rather than to vote on final project details).
- Resident expressed desire for more communication on changes happening in Ward 2 regarding transportation, construction, events that would impact residents.
  - Residents are encouraged to join our mailing list [here](#) to receive monthly Ward 2 newsletters and visit our website [here](#) to see regular updates on events and decisions that impact Ward 2 residents.
- Discussion regarding levels of noise on Symons Valley Parkway due to high volume of trucks in the area.
- Citadel Drive: reoccurring crosswalk issue. Cars passing illegally on the right. Poor visibility, crosswalk at bottom of hill.
  - Residents are encouraged to contact 311 and report these incidents and include as many details as possible (date, time of day this occurs, etc.) which helps our office track areas with reoccurring issues.
- Discussed the responsibility of developers in Sherwood to keep the community clean.
- Arbour Lake: Need for better signage, traffic lights, and lines on the road.
- Discussed the possibility of an off-leash park in Arbour Lake.
- Issue with bus stop right beside a day care and turn causing a safety issue with pedestrians.
  - Followed-up with Administration, who performed an analysis on this bus stop location. They found that this particular stop (NB Arbour Ridge WY @ Arbour Lake WY NW) was a timepoint stop for the Route 299 – Arbour Lake.
    - A timepoint stop is where a bus will wait if it is ahead of schedule. This way it can stay on time for the following stops. Administration found that having an idling bus at this location could cause safety concerns.

- Administration deliberated whether it would be better to move the bus stop or move the timepoint. The bus stop is ideally located on the far side of the intersection (standard stop placement) and next to the commercial activity center. Moving it north would create similar sightline issues at the intersection of Arbour Ridge WY and Arbour Ridge Mews.
  - The City decided to adjust the schedule to prevent the bus from idling at the stop, which means it will now only stop here for a few seconds at a time, minimizing the amount of time the bus would be sitting at the stop.
- Resident expressed that housing is a human right. Expressed disagreement with housing affordability taskforce piece.
- Update regarding Bridgeland apartment that was closed due to pest infestations.
- Discussed the proposed Rodgers cell tower in Arbour Stone Close. Need for clarity of process.
  - Ward 2 office has been having ongoing discussions with residents and Rogers regarding these concerns.
- Discussion regarding need for HOA managers' certification, better education, communication, and regulatory standards.
- Citadel: fire safety, prevention of critical home fires.
- Citadel Circle, parking issues, cars blocking road throughout winter. Lack of parking options.

## **June 8, 2023 Minutes:**

### **Introduction:**

- Introductions made by Cllr Wyness, guest speakers, and attending staff.
- Land acknowledgement

### **Discussion Topics:**

- Resident concerned about infrastructure issues on block: Broken sidewalk, raised manholes.
  - Contacted Administration to resolve issue, The City dispatched crews to fix sidewalk.
  - Discussion with The City currently ongoing to address additional issues.
- Discussion regarding illegal U-turns near home.
  - Noted that residents can contact Calgary's Community Speed Watch and submit requests related to dangerous driver behaviour.
  - Speed Watch requests can be submitted here: [Community Speed Watch Program \(calgary.ca\)](https://www.calgary.ca/CommunitySpeedWatch/Program.aspx)
- Neighbourhood maintenance—grass cutting and tree branch trimming in Arbour Lake, Nose Hill Drive.
- Cost, feasibility of fluoride in City's water supply.

- Snow removal, reoccurring issues with snow removal by City in residential areas, side streets, cul-de-sacs.
- City Bylaw Services—need for better communication regarding regulations and complaints process.
- Need for more frequent community cleanups.
- Discussed issue with accessibility in cul-de-sacs and neighbourhoods without sidewalks, and inconsistent snow removal.
  - Ward 2 office has had ongoing discussions with Administration regarding snow removal process, particularly in areas with elderly residents and those who lack sidewalks. We have requested The City conduct a full review of their snow removal process and expect this report in the fall. This will allow us to support any necessary change and budgeting adjustment to improve The City’s snow removal process going forward.
- Discussion regarding Parks’ tree planting/replacement procedures, with attention on different factors that can affect The City’s ability to plant certain trees in certain areas (arid conditions, extreme weather and wind, soil conditions particularly in northern Calgary).
- Need for professional mental health hospitals. Very difficult to receive care in our current system. Families need better support. Need for early intervention and provincial, federal support.