



RECEIVED

2010 DEC -9 P 3:29

THE CITY OF CALGARY
CITY CLERK'S

NOTICE OF MOTION

CC 661 (R2007-12)

NM2011-JANUARY 10

RE: REVIEW OF WARD OFFICE RESOURCES TO BETTER
SERVE CONSTITUENTS

ALDERMAN DRUH FARRELL

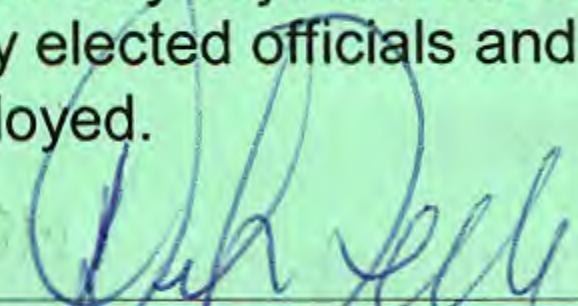
WHEREAS the population per Ward has increased to the highest ratio in Canada;

AND WHEREAS Calgarians desire to communicate in new ways is not well accommodated in the existing Ward office system;

AND WHEREAS the type and amount of resources available to Ward offices has decreased in the last few years rather than increased in relationship with growth, straining the ability for elected officials to represent their constituents;

NOW THEREFORE BE IT RESOLVED that Council direct the Administration to undertake an RFP for up to \$200,000 from the Fiscal Stability Reserve for a external management consulting group and refer these tenders to the AOCC for consideration and following action:

- create an inventory of types and levels of support currently provided to City of Calgary elected officials,
- conduct a survey of the City of Calgary elected officials for their opinions on the level of direct support for elected officials required to adequately serve Calgarians and what, if anything, is lacking in the current support model,
- conduct a survey of the staff in Calgary currently directly supporting the elected officials for their observations on the workload resulting from supporting the elected officials,
- conduct a survey of the types and levels of support provided to elected officials in other major cities across Canada; and
- make recommendations to AOCC by June 2011 on any adjustments to the level of support that should be provided to City of Calgary elected officials and how Aldermanic support resources might best be deployed.



Signature of Member(s) of Council