

NM2003-43

ACCESS CALGARY

Alderman Farrell

WHEREAS The City of Calgary integrated and co-ordinated Calgary Handibus and Special Needs Taxi into one centralized service, known as Access Calgary, to gain efficiencies through shared-ride scheduling;

AND WHEREAS Access Calgary provides specialized transportation services to Calgarians with disabilities unable to use the conventional public transit system;

AND WHEREAS the mandate of Access Calgary is to provide a service parallel to public transportation services;

AND WHEREAS Access Calgary implemented a cost saving program to increase shared-ride transportation and to lower single-ride transportation;

AND WHEREAS a significant proportion of the specialized transportation service facilitates access to persons with special needs and disabilities;

AND WHEREAS many Members of Council have noted a significant increase in the number of calls of concern from Clients of Access Calgary;

NOW THEREFORE BE IT RESOLVED that the Administration carry out an Access Calgary client based survey, and report to Council with the results through the S.P.C. on Transportation, Transit and Parking in November 2003.

RECOMMENDATION OF THE MAYOR AND CITY CLERK,
DATED 2003 SEPTEMBER 02:

Refer directly to Council.