

2008 January 9

RE: SAFETY AND SECURITY ON PUBLIC TRANSIT (LRT & BUS)

Alderman Diane Colley-Urquhart

Alderman Druh Farrell

WHEREAS the Calgary transit system is one of the most successful in North America with approximately 520,000 boardings every day, and

WHEREAS our transportation and downtown parking strategies emphasize the importance of citizens choosing transit over their personal vehicles, and

WHEREAS maintaining public confidence in our system, and a person's perception of their personal safety is a key decision making factor in using transit as the primary transportation choice, and

WHEREAS there are increasing reports concerning public safety and the safety of our employees within the system, with Members of Council receiving constituent concerns with respect to their safety and sense of security on the transit system including the platforms and parking lots, and

WHEREAS we have an obligation to our employees to provide a safe and respectful workplace environment, and

NOW THEREFORE BE IT RESOLVED that Administration be directed to conduct a comprehensive safety audit of the entire transit system with recommendations including but not limited to:

- a) statistics on incidents that have occurred including comparisons with other major Canadian municipalities and successful best practices in transit safety management and educational programs
- b) incident reporting mechanisms
- c) independent user survey

And report back through the SPC on Land Use Planning and Transportation no later than October, 2008.

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Alderman Diane Colley - Urquhart

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Alderman Druh Farrell