

Calgary



# 2026 Partnering with Industry Showcase

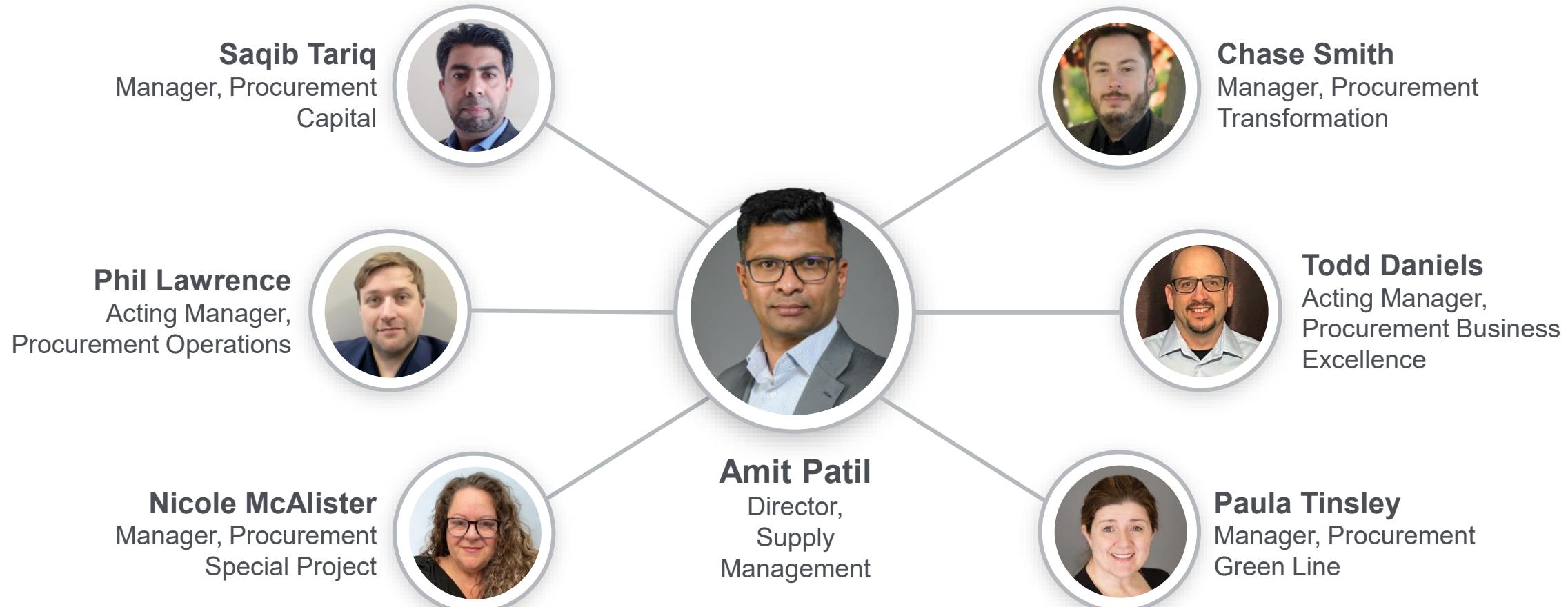
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Corporate Planning & Financial Services



# Supply Management





**Psychological safety matters  
to us at The City of Calgary**



# Agenda

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- I. Operational Excellence
- II. The City's New Supplier Performance Management Process
- III. New Debrief Request Mechanism
- V. Indigenous Procurement
- VI. Looking Ahead to 2026

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# Operational excellence



## Reduce cycle times

- ✓ Procurement timelines are reducing



## Improve user experience

- ✓ Improved procurement templates
- ✓ Procurement planning
- ✓ Prequalification



## Maintain compliance

- ✓ Protect City's reputation
- ✓ Stronger debrief system



# Listening to our supplier community



**Simplified  
procurement  
documentation**



**Supplier  
performance  
management**



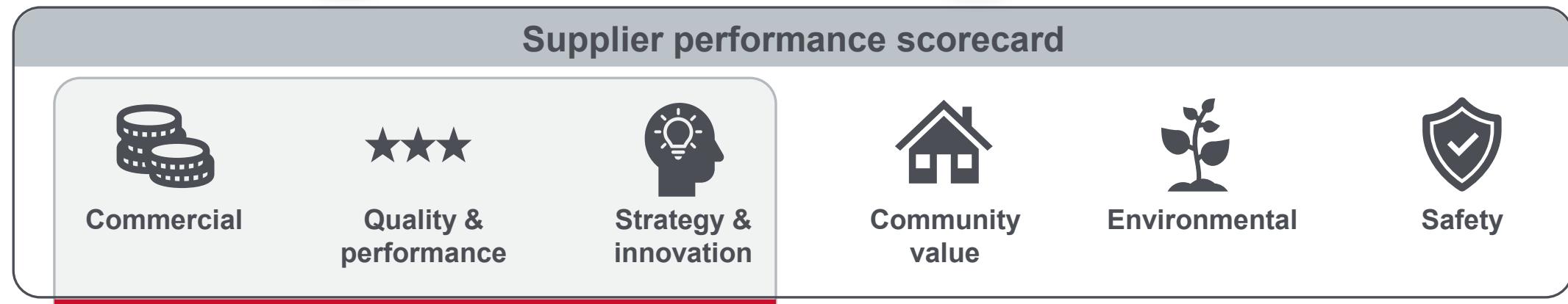
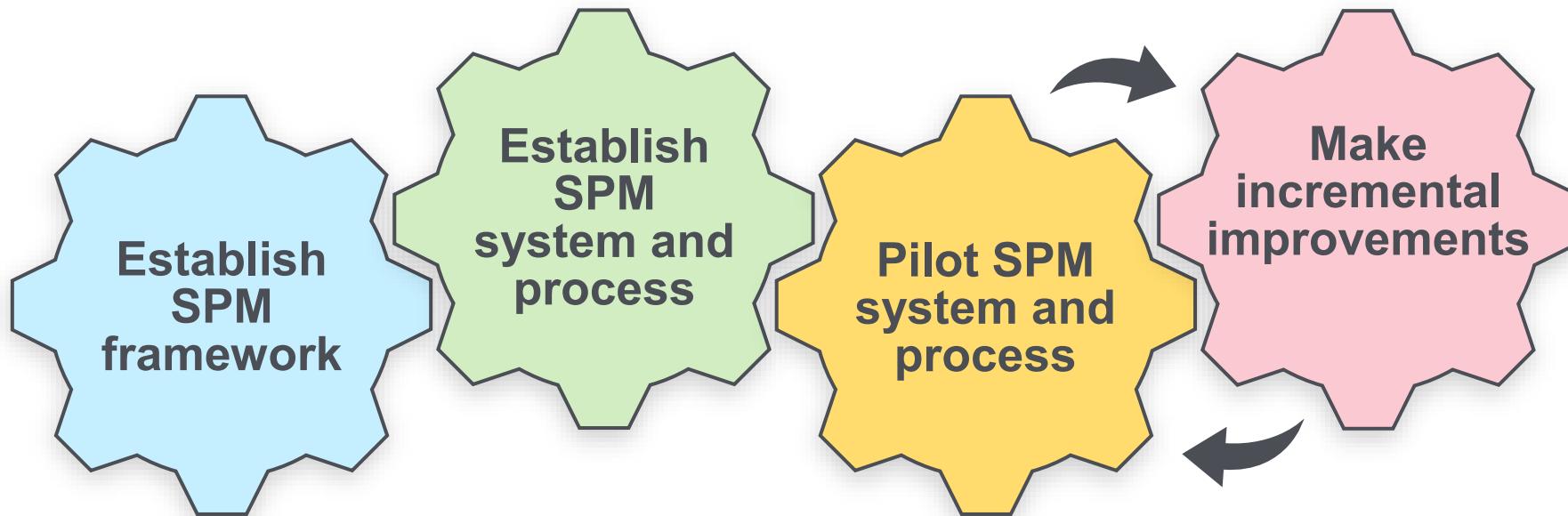
**New supplier  
debrief  
process**



# The City's new Supplier Performance Management Process



# Implementation approach





# The City's new debrief request mechanism



# New debrief request mechanism



**An email will be sent** when a contract has been awarded which will include a link to a debrief request form.



The debrief request form will also ask the bidder to **complete a short survey and provide feedback** on the procurement process.



# INDIGENOUS PROCUREMENT PROGRAM AND STRATEGY



## A look inside the Strategy

- Expands opportunities for Indigenous-owned businesses
- Creates an environment that drives long-term, systemic change
- Nurtures relationships built on mutual trust and respect
- Represents a pivotal step toward achieving equity and shared prosperity



# Looking ahead to 2026



Supplier  
prequalification



Supplier  
engagement



# The City's continuous improvement

The City is working on updating our processes for communicating with suppliers throughout the bidding process.



Consistency



Transparency



Timely  
information

Calgary

A close-up, high-angle shot of a group of diverse hands holding a large, rectangular cardboard sign. The sign is held steady by several hands, and the words "THANK YOU" are printed in large, bold, black capital letters across its center. The hands belong to people of various skin tones and nail polish colors. The background is blurred, showing what appears to be a stone wall and some foliage, suggesting an outdoor setting.

THANK YOU