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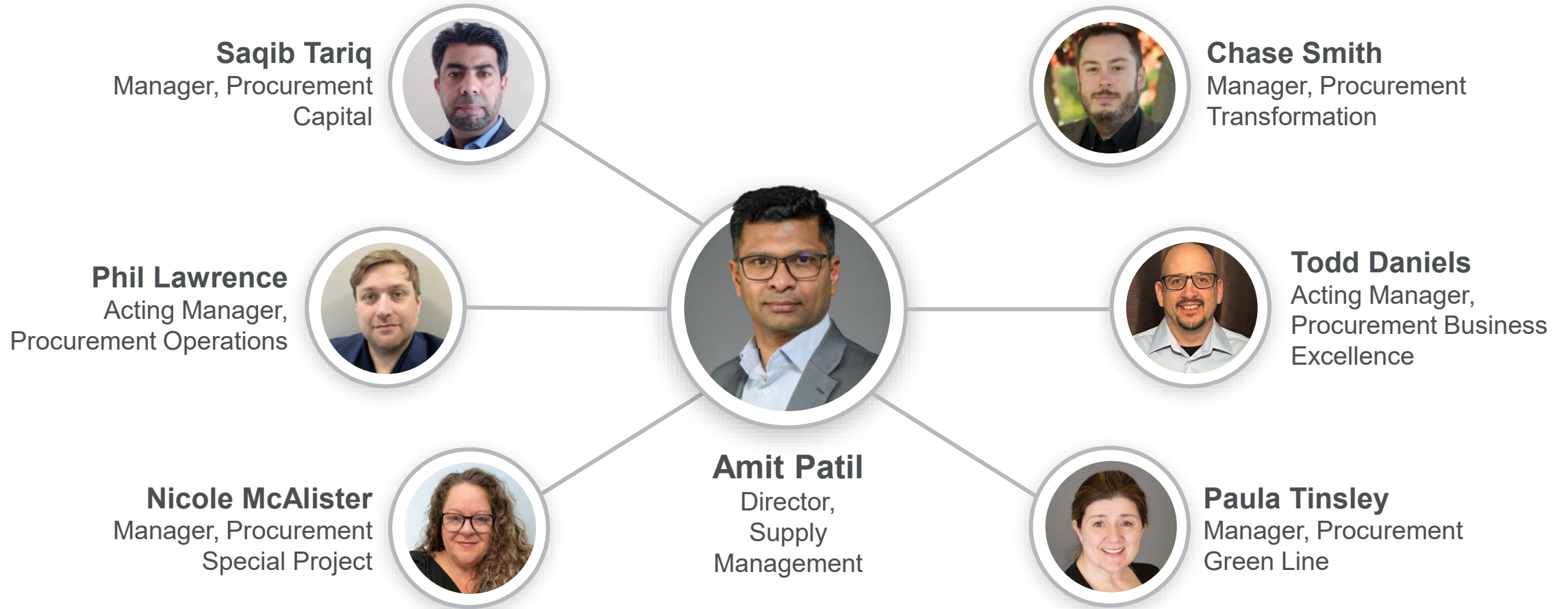


2026 Partnering with Industry Showcase

Amit Patil

Director, Supply Management
Corporate Planning & Financial Services

Supply Management



Psychological safety matters to us at The City of Calgary

Agenda

- I. Operational Excellence
- II. The City's New Supplier Performance Management Process
- III. New Debrief Request Mechanism
- V. Indigenous Procurement
- VI. Looking Ahead to 2026

Operational excellence



Reduce cycle times

- ✓ Procurement timelines are reducing



Improve user experience

- ✓ Improved procurement templates
- ✓ Procurement planning
- ✓ Prequalification



Maintain compliance

- ✓ Protect City's reputation
- ✓ Stronger debrief system

Listening to our supplier community



**Simplified
procurement
documentation**



**Supplier
performance
management**



**New supplier
debrief
process**

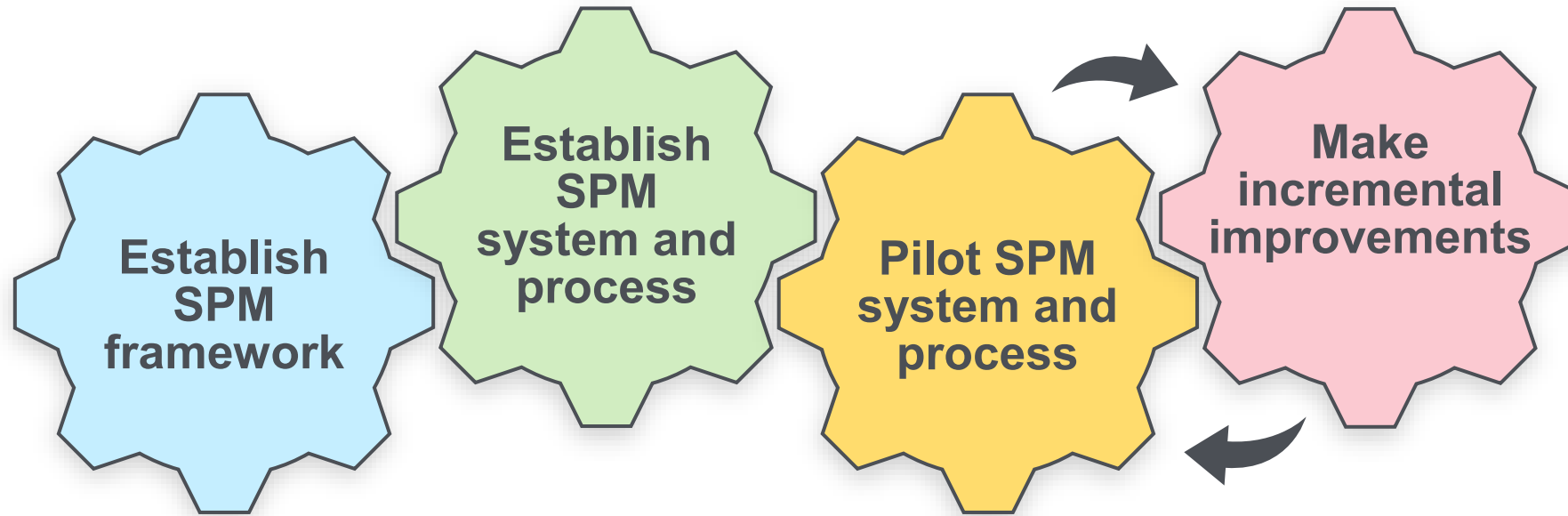


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The City's new Supplier Performance Management Process

Implementation approach



METRICS

Supplier performance scorecard



Commercial



Quality &
performance



Strategy &
innovation



Community
value



Environmental



Safety

City performance scorecard

The City's new debrief request mechanism

New debrief request mechanism



An email will be sent when a contract has been awarded which will include a link to a debrief request form.



The debrief request form will also ask the bidder to **complete a short survey and provide feedback** on the procurement process.

INDIGENOUS PROCUREMENT PROGRAM AND STRATEGY



A look inside the Strategy

- Expands opportunities for Indigenous-owned businesses
- Creates an environment that drives long-term, systemic change
- Nurtures relationships built on mutual trust and respect
- Represents a pivotal step toward achieving equity and shared prosperity

Looking ahead to 2026



The City's continuous improvement

The City is working on updating our processes for communicating with suppliers throughout the bidding process.



Consistency



Transparency



Timely
information



THANK YOU