How does the COVID-19 Screening Process Work for Shelters, 24-hour Respites, and 24-hour Drop-in Clients?

Shelter, Support and Housing Administration

Based on Ontario Public Health Criteria and Inner City Health Associate Guidelines
Current as of March 18, 2020

Use "COVID-19 Screening Tool for Homelessness Service Settings" to screen clients

Continue with Intake and/or providing normal service delivery

 Client does not have any presenting symptoms or has not travelled out of the country in the last 14 days

Use IPAC measures and monitor client

 Client is presenting symptoms but does not have underlying risk factors

Client self-isolates

 Client has been out of the country but no presenting symptoms

Client needs an clinical assessment

- Client has presenting symptoms and underlying risk factors
- Client has presenting symptoms and travelled out of the county in the last 14 days

Is there a place for clients to self-isolate?

Uses preventative measures

Client self-isolates

Yes

Use preventative measures

- Put on mask on yourself and sanitize hand
- Ask client to sanitize hands and put on mask
- Use isolation and/or social distancing

Contact Divisional Operation Centre (DOC) Notify Divisional Operation Centre (DOC)

- DOC can be contacted at <u>sshadoc@toronto.ca</u>
- Subject Line: Notification of Client Self-Isolation
- Include the following in the email: (a) client's SMIS ID, (b) site name, (c) if client is in isolation, (d) if clients have pets, (e) staff notes and (f) a copy of the screening tool

Monitor for symptoms for 14 days from date of arrival

Yes

Is the client presenting any symptoms?

No

Client can be moved from self-isolation

Notify Divisional Operation Centre (DOC)

- DOC can be contacted at sshadoc@toronto.ca
 - Subject Line:
 Requesting
 Transportation to
 COVID-19 Assessment
 Centre
- Include the following in the email: (a) client's SMIS ID, (b) site name, (c) if client is in isolation, (d) if clients have pets, (e) staff notes and (f) a copy of the screening tool

Hold bed for client until notification of test result



V 1.0