



NOTICE TO ALL TENANTS

APRIL 20, 2020

Covid-19 Response: Visitor Policy Change

At Calgary Housing Company, the health, safety and wellbeing of our tenants is of the utmost importance. The current situation we are facing with Covid-19 is unprecedented. All levels of government, citizens and the community are coming together to support the fight against the virus and 'flatten the curve'.

We all have a role to play in fighting the spread of Covid-19. Everyone's behavior can have a big impact. That is why we are taking additional measures to help protect the health and safety of the people living in our communities. We are updating our tenancy rules on visitors to protect your safety, the safety of your neighbours and loved ones, and the safety of Calgary Housing Company staff, partners, and contractors.

What Is Changing?

Effective as of 5 p.m. on Monday, April 20, 2020, only essential visitors are permitted to attend the property of tenants in apartments owned and/or operated by Calgary Housing Company.

What is an Essential Visitor?

Essential visitors are visitors who are over 18 years of age and must attend the residence of a tenant for the purposes of providing for the essential care needs of a resident, which would otherwise be unmet. Essential visits are short term, only lasting long enough to provide the required service. Family members that are providing for the essential care needs of a resident are permitted as essential visitors, but must comply with the same requirements in this notice.

Essential visitors are limited to the minimum number of people required to perform the service, and only one essential visit may be conducted in a unit at any time.

Essential visitors must wash their hands with hot, soapy water prior to leaving the residence.

All essential visitors must keep a 2-metre distance from all other persons and be of good health.

Good health includes the absence of:

- Body temperatures exceeding 38°C;
- Cough;
- Chest pain;
- Shortness of breath/difficulty breathing;
- Sore throat;
- Runny nose;
- Fatigue;
- Nausea, vomiting and diarrhea.

An essential visitor should not have travelled outside of Canada in the past 14 days prior to attending the residence and should not have been in close contact with anyone who has tested positive for COVID-19.

An example of an essential visitor is a social worker, nurse, doctor, psychiatrist or other person who is employed to provide essential care needs of the resident. Delivery services are also permitted as essential visits when required to aid with self-isolation or social distancing requirements.

In accordance with this Notice, the Rules and Regulations (Schedule A to your Tenancy Agreement) will be amended until otherwise rescinded, or upon the expiration of the public health emergency as declared by the Chief Medical Officer of Health.

We ask all tenants to exercise the utmost care and attention to this Notice to ensure the good health and safety of you and your neighbours. Violations of this Notice, and the amended Rules and Regulations may result in the termination of your Tenancy Agreement.

If you have any questions about this notice, please contact your Property Manager, Tenant Liaison or contact Calgary Housing Company at 587-390-1200. We are here to help you. Thank you for your support and cooperation, and remember, we are all in this together!

Greg Wilkes

Housing Services Manager, Calgary Housing Company