



## LIVERY TRANSPORT ADVISORY COMMITTEE

### MINUTES of MEETING COMMENCING 2017, APRIL, 26 AT 10:02 AM

**MEMBERS PRESENT:** Tongjie Zhang-General Public, Chair  
Spencer Villam-Calgary Hotel Association, Vice Chair  
Robert McGregor-Limousine Driver  
Lauri Brunner-Advisory Committee on Accessibility  
Ian Lawson-Limousine Broker  
Cheryl McLaughlin-General Public  
Jaskaran Randhawa-Taxi Driver  
Clement Gulston-Transportation Network Company Driver

Travis Gaede-City Transportation Planning (non-voting)  
Steve Dawson-Livery Transport Services (non-voting)

**MEMBERS ABSENT:** Kay She-General Public  
Kurt Enders-Taxi Broker  
Linda Ciurysek-General Public  
Gordon Lowe-General Public  
Shawnah Whittaker-Calgary Airport Authority  
Andrew Rodych-Tourism Calgary  
Ginger Greenwood-Transportation Network Company  
Vacant-Calgary Police Services (non-voting)

**CITY SUPPORT STAFF PRESENT:**  
Marcia Andreychuk-LTAC Business Analyst  
Nathan Irving-Legal Counsel  
Kathleen Miller-Letendre-LTAC Admin. Support

#### ASCERTAIN QUORUM

The Chair ascertained that quorum was present.

#### CONFIRMATION OF AGENDA

Moved by Ian Lawson that item LTAC2017-25 to be heard after in camera session item LTAC2017-27. **CARRIED**

CONFIRM AGENDA, Moved by Robert McGregor that the Agenda for today's meeting be confirmed as amended. **CARRIED**

### **CONFIRMATION OF MINUTES**

CONFIRM MINUTES, Moved by Robert McGregor that the Minutes of the 2017, March 29 meeting of the Livery Transport Advisory Committee be confirmed as amended. **CARRIED**

### **DECLARATION OF PECUNIARY INTEREST**

The following persons declared a pecuniary interest:

Robert McGregor, Limousine Driver  
Ian Lawson, Limousine Broker  
Jaskaran Randhawa, Taxi Driver  
Clement Gulston, Transportation Network Company Driver

### **CHAIR'S OPENING REMARKS**

The Chair thanked everyone for attending.  
For the month of March 2017, the office of Livery Transport Services received the following taxi driver compliments:

- Mr. Gheyret Atush (TDL 9398)  
*Enroute to the airport the customer realized he forget an item at home. The driver returned to the residence to pick up the item and did not charge the customer the extra fare.*
- Mr. Araya Abera (TDL 2853)  
*Driver was very helpful in assisting the elderly customer from the taxi to inside the building. Customer stated he had never experienced such wonderful and personalized service before by a cab driver.*

On behalf of LTAC, congratulations to Mr. Atush and Mr Abera for their commitment to service excellence.

### **NEW ITEMS**

#### **LTAC2017-21      MARCH 2017 FLEET UTILIZATION AND CONCERNS**

Presented by: Marcia Andreychuk, LTAC Business Analyst

Motion by Ian Lawson, that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: Roger Richard

**LTAC2017-22 PUBLIC SUBMISSION – MR. ELRIC NIELSEN RE TAXI SERVICES COMPLAINT**

Presented by: Mr. Elric Nielsen, member of the public

Motion by Robert McGregor, that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: John Bliss, Roger Richard and Cam Naghshineh.

**LTAC2017-23 MEMBER SUBMISSION – A PERSPECTIVE ON TORONTO WHEELCHAIR ACCESSIBLE TAXI RIDES**

Presented by: Lauri Brunner, Representative Advisory Committee on Accessibility Member of LTAC

Motion by Spencer Villam, that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: Roger Richard

**LTAC2017-24 VERBAL: CHERYL MCLAUGHLIN – QUESTION TO ADMINISTRATION RE ACCESSIBLE TAXI PLATE LICENCES**

Presented by: Cheryl McLaughlin, General Public Member of LTAC

Cheryl McLaughlin asked administration about the current number of ATPL plates and ATPL plates that have been surrendered and waiting at the Livery Transport Services (LTS) office for re-distribution. Also what the process is for surrendered plates to be released.

Steve Dawson, Deputy Livery Inspector (LTAC member) and Jodi Hughes, Issue Strategist responded. Currently there are 189 ATPL's and to date 12 ATPLs have been surrendered. Common practice in past for re-distribution has been through a plate selection process. The bylaw does not determine how surrendered plates are re-distributed.

Motion by Spencer Villam, that LTAC refer to Administration for a report back to LTAC on the possibility of Accessible Taxi Plate Licences (ATPLs) not reaching mandatory levels (11%) and the development of a policy on the redistribution of surrendered Taxi Plate Licences (TPLs) and surrendered ATPLs no later than the July 2017 regular meeting of LTAC.

**CARRIED** Opposed by Clement Gulston

The following individuals came forward to address the Committee: None

**LTAC2017-26            VERBAL: TRAVIS GAEDE – FIRE HYDRANT STAND  
UTILIZATION AND POLICY CONSIDERATIONS**

Presented by: Travis Gaede, Business Strategist - Transportation Planning Member of LTAC.

In April 2012, a recommendation included in a report on hydrant taxi stands (TLAC 2012-12) asked Administration to consider expanding the initiative to permit non-stretch limousines at specific stands (locations to be approved by TLAC). It was suggested at the time that the issue could be addressed through the development of the 'Parking Policy Framework for Calgary'. However, the policy was subsequently silent on hydrant stands and limousines. The purpose of the verbal report is to highlight the matter one more time for the sake of clarity. Administration is not making a recommendation at this time, but wants to provide LTAC with background information regarding utilization and policy considerations.

**ORAL SUBMISSIONS FROM MEMBERS OF THE PUBLIC**

The following persons came forward to address the committee with respect to Oral submissions: John Bliss

John Bliss discussed open entry taxi system results he found in a report on Winnipeg Manitoba Taxicab Board website. Zero effect on improving quality of services, condition of vehicles or number of available taxis with open Taxi system. Marcia Andreychuk, Business Analyst responded to Mr Bliss by thanking him for bringing this report to LTAC's attention and that the city is always looking for information from other municipalities. Marcia will look up this report to gain more information.

**IN CAMERA ITEMS  
LTAC2017-27            PERSONNEL MATTER**

**Motion to go In Camera:**

Motion: At 12:02pm moved by Cheryl McLaughlin that, in accordance with Section 197 of the *Municipal Government Act*, Sections 17(1) and 19(1) of the *Freedom of Information and Protection of Privacy Act*, and section 13 of the LTAC Policy and Procedure Manual, LTAC will now move In Camera to discuss, a personnel matter.

**CARRIED**

**Motion to return to the public meeting:**

Motion at 12:12pm by Robert McGregor that LTAC will now return to the public meeting.

**CARRIED**

**Rise and Report**

Motion by Ian Lawson, that In Camera discussions remain confidential under Sections 17(1) and 19(1) of the Freedom of Information and Protection of Privacy Act. **CARRIED**

**LTAC2017-25      VERBAL: TONGJIE ZHANG – SEPTEMBER MEETING DATE**

Presented by: Tongjie Zhang, General Public Chair of LTAC

Motion by Spencer Villam, that LTAC move the September 27, 2017 Regular meeting of LTAC to September 20, 2017 at 10:00 a.m. at Suite 101, 1212 31 Avenue NE Calgary.

**CARRIED**

The following individuals came forward to address the Committee: None

**EXCUSING ABSENCE OF MEMBERS:** All absent members gave prior notice to the Chair.

**ADJOURNMENT**

ADJOURN, Moved by Cheryl McLaughlin that the meeting adjourn. (12:17p.m.)

**CARRIED**

The next Regular Meeting of the Livery Transport Advisory Committee is scheduled Wednesday, 2017 May 31, at 10:00 a.m. at Suite 101, 1212 31 Avenue NE Calgary.

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T Zhang, Chair

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S Villam, Vice Chair