



LIVERY TRANSPORT ADVISORY COMMITTEE

MINUTES of MEETING COMMENCING 2017, February 22 AT 10:01 AM

MEMBERS PRESENT: Tongjie Zhang-General Public, Chair
Spencer Villam-Calgary Hotel Association, Vice Chair
Kurt Enders-Taxi Broker
Linda Ciurysek-General Public
Gordon Lowe-General Public
Robert McGregor-Limousine Driver
Lauri Brunner-Advisory Committee on Accessibility
Ian Lawson-Limousine Broker
Shawnah Whittaker-Calgary Airport Authority
Jaskaran Randhawa-Taxi Driver
Andrew Rodych-Tourism Calgary
Ginger Greenwood-Transportation Network Company
Clement Gulston-Transportation Network Company Driver

Travis Gaede-City Transportation Planning (non-voting)
Steve Ellefson-Calgary Police Services (non-voting)
Steve Dawson-Livery Transport Services (non-voting)

MEMBERS ABSENT: Kay She-General Public
Cheryl McLaughlin-General Public

CITY SUPPORT STAFF PRESENT:
Marcia Andreychuk-LTAC Business Analyst
Nathan Irving-Legal Counsel
Kathleen Miller-Letendre-LTAC Admin. Support
Carissa Vescio- Business Strategist

ASCERTAIN QUORUM

The Chair ascertained that quorum was present.

CONFIRMATION OF AGENDA

CONFIRM AGENDA, Moved by Ginger Greenwood that the Agenda for today's meeting be confirmed. **CARRIED**

CONFIRMATION OF MINUTES

CONFIRM MINUTES, Moved by Ginger Greenwood that the Minutes of the 2017, January 25 meeting of the Livery Transport Advisory Committee be confirmed.

CARRIED

DECLARATION OF PECUNIARY INTEREST

The following persons declared a pecuniary interest:

Kurt Enders, Taxi Broker

Robert McGregor, Limousine Driver

Ian Lawson, Limousine Broker

Jaskaran Randhawa, Taxi Driver

Ginger Greenwood, Transportation Network Company

Clement Gulston, Transportation Network Company Driver

CHAIR'S OPENING REMARKS

The Chair thanked everyone for attending. Welcome to the newest member of LTAC. The City of Calgary Council, at its Combined Meeting held 2017 February 13 & 14, appointed Staff Sergeant Steve Ellefson to LTAC as Calgary Police Services (CPS) representative for a term set to expire in 2017. Steve will be replacing Staff Sergeant Paul Stacey. Thank you to Paul for his service while on this committee.

For the month of January 2017, the office of Livery Transport Services received the following taxi driver compliments:

- TDL 3586 (Mashius SALAM); driver did an excellent job of professional driving and defensively especially as road conditions were very slick
- TDL 4275 (Kuldip MANGAT); driver was great and friendly
- TDL 5892 (Muzaffar HUSSAIN); driver was amazing and helpful

On behalf of LTAC, congratulations to Mr. Salam, Mr. Mangat and Mr. Hussain for their commitment to service excellence.

TABLED ITEMS

LTAC2017-04 TAXI COST INDEX (TCI) UPDATE

Presented by: Marcia Andreychuk, LTAC Business Analyst

Motion by Gord Lowe that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: John Bliss and Roger Richard.

LTAC2017-05 2016 TAXI FLEET UTILIZATION, COMPLIMENT/CONCERNS

Presented by: Marcia Andreychuk, LTAC Business Analyst

Motion by Jaskaran Randhawa that LTAC receive this report for information.

CARRIED

The following individuals came forward to address the Committee: Roger Richard and Zulf Khan.

NEW ITEMS

LTAC2017-06 VERBAL: METER RATE 'DISCOUNTS' CLARIFICATION

Presented by: Steve Dawson, Deputy Chief Livery Inspector and LTAC member

"During the LTAC meeting of January 25, 2017 comments were made regarding Accessible Taxi Drivers offering a discount up to 10 % of the fare for persons who appeared to be disabled or age 65 and over. This was in accordance with section 7 of schedule 'A' of the Livery Transport Bylaw.

Section 7 of Schedule 'A' has been removed from the Bylaw as of 2016 April 04, and is no longer in effect."

LTAC2017-07 2017 HYBRID/ELECTRIC FLEET COMPOSITION

Presented by: Marcia Andreychuk, LTAC Business Analyst

Motion by Ian Lawson that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: John Bliss and Roger Richard.

LTAC2017-08 SATISFACTION WITH TAXI AND TNC SERVICES POST HOLIDAY 2016

Presented by: Marcia Andreychuk, LTAC Business Analyst

Motion by Gord Lowe that LTAC receive this report for information. **CARRIED**

The following individuals came forward to address the Committee: Roger Richard

LTAC2017-09 ACCESSIBLE TRANSPORTATION SCOPING REPORT (REVISED)

Presented by: Carissa Vescio, Business Strategist, Calgary Community Standards (Chris Jordan, Manager, Transit Planning representing Calgary Transit Access (CTA) also addressed LTAC Committee)

Steve Ellefson left meeting at 12Noon (non-voting)

Lunch break called by LTAC Chair at 12:30pm to resume at 1:30pm.

LTAC Meeting called back to order by LTAC Chair at 1:31pm.
Clement Gulston left meeting at 1:35pm before voting time
Andrew Rodych left meeting 2:12pm before voting time

Motion by Gord Lowe that LTAC:

1. File (not support) Administration's recommendations contained in LTAC2017-09.
CARRIED
2. Refer the matter back to Administration for further engagement with the Advisory Committee on Accessibility (ACA) and affected stakeholders with a report to come back to LTAC no later than Q3 2017 containing an initial proposal for the integration of Calgary Transit Access (CTA) services and/or resources and accessible on-demand taxi service in Calgary meeting the various Council policy objectives pertaining to the provision of wheelchair accessible transportation.
CARRIED
3. Through the Transportation Planning representative, explore the potential for a new (not existing), premium, ATPL-only taxi zone in the downtown as a 'quick win' benefit to ATPL operators.
LOST Opposed: Robert McGregor, Ian Lawson, Jaskaran Randhawa, Ginger Greenwood, Shawnah Whittaker and Kurt Enders.

(note Clement Gulston and Andrew Rodych had left the meeting and did not vote pursuant to s.80(2)(a) of the Policy and Procedure Manual for Meetings of the Livery Transport Advisory Committee)

The following individuals came forward to address the Committee: Muhammad Khan, Cam Naghshineh, Zulf Khan, Muhammad Sadiq, Elias Dhaba, Bhola Chauhan, Roger Richard.

LTAC2017-10 JANUARY 2017 FLEET UTILIZATION, COMPLIMENT/CONCERNS
Presented by: Marcia Andreychuk, LTAC Business Analyst

Motion by Linda Ciurysek that LTAC receive this report for information. **CARRIED**

(note Clement Gulston and Andrew Rodych had left the meeting and did not vote pursuant to s.80(2)(a) of the Policy and Procedure Manual for Meetings of the Livery Transport Advisory Committee)

The following individuals came forward to address the Committee: Roger Richard

LTAC2017-11 VERBAL UPDATE RE 2017 PLATE SELECTION PROCESS
Presented by: Steve Dawson, Deputy Chief Livery Inspector and LTAC member
"Administration has been made aware of issues with the 2017 plate selection process. A review has been initiated. No plates will be released until this review has been completed."

**LTAC2017-12 VERBAL: IAN LAWSON – QUESTION TO ADMINISTRATION
RE POLICE CHECKS**

Presented by: Ian Lawson, Limousine Broker and LTAC member

Ian Lawson asked Administration to clarify why the same police check is not sufficient for all classes of drivers licence – Taxi Driver's Licence (TDL), Limousine Driver's Licence (LDL) and Transportation Network Driver's Licence (TNDL).

Administration confirmed that the TDL/LDL police check is not accepted for TNDLs and that this is because of the Province's Transportation Network Companies Regulation. There are different police checks for TNDLs than TDLs/LDLs due to the specific provisions of the Transportation Network Companies Regulation relating to Police checks for TNC drivers.

ORAL SUBMISSIONS FROM MEMBERS OF THE PUBLIC

The following persons came forward to address the committee with respect to Oral submissions: NONE

IN CAMERA ITEMS

**LTAC2017-13 2017 CUSTOMER SATISFACTION RESEARCH STATEMENT OF
REQUIREMENTS**

Motion to go In Camera:

Motion: At 2:45pm moved by Ginger Greenwood that, in accordance with Section 197 of the *Municipal Government Act*, Section 24 of the *Freedom of Information and Protection of Privacy Act*, and section 13 of the LTAC Policy and Procedure Manual, LTAC will now move In Camera to discuss, Statement of Requirement SOR. **CARRIED**

(Note: Clement Gulston and Andrew Rodych had left the meeting and did not vote pursuant to s.80(2)(a) of the Policy and Procedure Manual for Meetings of the Livery Transport Advisory Committee.)

Motion to return to the public meeting:

Motion at 3:06pm by Kurt Enders that LTAC will now return to the public meeting.

CARRIED

(Note: Clement Gulston and Andrew Rodych had left the meeting and did not vote pursuant to s.80(2)(a) of the Policy and Procedure Manual for Meetings of the Livery Transport Advisory Committee.)

Rise and Report

Motion by Lauri Brunner, that LTAC has reviewed and approved the Communication, Engagement and Research Subcommittee's recommendation to issue the 2017 LTAC Satisfaction Research Statement of Requirements (SOR).

CARRIED

(Note: Clement Gulston and Andrew Rodych had left the meeting and did not vote pursuant to s.80(2)(a) of the Policy and Procedure Manual for Meetings of the Livery Transport Advisory Committee.)

Motion by Kurt Enders that In Camera discussions remain confidential under Section 24 of the Freedom of Information and Protection of Privacy Act.

CARRIED

(Note: Clement Gulston and Andrew Rodych had left the meeting and did not vote pursuant to s.80(2)(a) of the Policy and Procedure Manual for Meetings of the Livery Transport Advisory Committee.)

EXCUSING ABSENCE OF MEMBERS: All absent members gave prior notice to the Chair.

ADJOURNMENT

ADJOURN, Moved by Kurt Enders that the meeting adjourn. (3:07p.m.) **CARRIED**

The next Regular Meeting of the Livery Transport Advisory Committee is scheduled Wednesday, 2017 March 29 at 10:00 a.m. at Suite 101, 1212 31 Avenue NE Calgary.

T Zhang, Chair

S Villam, Vice Chair