



## COMMUNITY REPRESENTATION FRAMEWORK – GLOSSARY OF TERMS

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**Community-building processes:** processes related to:

- planning and development processes like creation of planning policy, land use amendments and development permit applications;
- community-driven initiatives – changes and improvements to public space that are identified, prioritized and in some cases carried out by members of community; and
- public realm improvements – changes and improvements made to public space that are carried out by The City on behalf of community, with varying levels of public input.

**Diversity:** All the ways that people are different. Diverse characteristics include but are not limited to: social, economic, cultural, physical characteristics, as well as ideas, abilities, perspective and values.

**Equity (Equitable):** Means people receive tailored treatment according to their respective needs and social conditions. It requires recognition that different barriers and opportunities, often systemic, exist for diverse individuals or groups. The result of equity is all people have the opportunity to benefit equally.

**Framework:** A framework is a tool that can guide decision making, set future direction, identify important connections, and support the alignment of policies and practices both inside and outside the City of Calgary. A framework should be relatively fluid and adaptable to changing dynamics and may be more values- or principles- based than a policy or strategy.

**Organized community group:** Any mobilized body of citizens that operates under a common name and mandate, comprises a formal governance structure, and supports the expression of a collective voice and/or perspective. This includes, but is not limited to: community associations, resident associations, social recreation groups, business improvement areas, etc.

**Representation:** The action of speaking or acting on behalf of someone or the state of being so represented.

**Subject matter experts:** Individuals that have specific knowledge and skills about a particular subject or discipline. Community planners, engineers and community social workers are all types of subject matter experts, as are members of certain communities or those who have experienced a given set of circumstances.