



# FCSS Social Inclusion Indicators (FSII)

## FOIP Statement

This information is collected under the authority of the Freedom of Information and Protection of Privacy Act (FOIP) Section 33(c) for the purpose of program evaluation and planning. The data will not be shared beyond The City of Calgary and the agencies that collected it, where it will be aggregated, analyzed and reported. The findings will be used to determine overall program effectiveness to improve services for all participants. Completion of demographic and survey data is voluntary. If you have any questions about the use of the information, please contact The City of Calgary at [fcss.indicators@calgary.ca](mailto:fcss.indicators@calgary.ca) and a Research Social Planner will respond.

## How FSII Data are Used

Non-identifying demographic information is collected and entered into The City of Calgary's FCSS Social Inclusion Indicators database (FSII) for the purpose of understanding basic information about the population served by preventive social support programs. Survey data are collected at the start and end of a program, or at periodic intervals for ongoing programs, for the purpose of assessing the alignment to FCSS outcome areas and how programs are collectively impacting social inclusion in Calgary.

The program operator will ask for the first two letters of the participant's first and last name as well as their date of birth or age. These are collected on the intake demographics survey and for any social inclusion indicator surveys used by the program. Once this information is entered into the FSII database electronically, it is encrypted using the MK5 algorithm to generate a 35-digit identification number which cannot be accessed by data users. This cannot be reverse engineered to produce initials and a birth date or age so no individual client can ever be identified from the information entered into the FSII database. A sequential 'client number' is also generated to enable data cleaning prior to data analysis. The identification number generated by the encryption process cannot be accessed or viewed by any FSII data user. However, it allows basic demographic information and any initial indicator surveys to be matched to indicator surveys completed after program participation.

The results are aggregated to show the average score for responses before and after program participation and the statistical difference between those aggregate scores. Results are analyzed for 'client groups' such as all people in Calgary who completed one survey or all participants in any given program. Individual client results are not reported.

The findings help The City of Calgary and agencies using FSII to understand the collective impact of prevention programs for all agencies in Calgary using the same indicator survey. They also help each program using FSII assess their own contribution to the collective results. This data does not represent a full evaluation of individual programs, as each survey only measures a singular component aligned to FCSS mid-term outcomes. When assessing a program's impact to inform funding recommendations, other data, including a program's Year End Report and optional evaluation data provided by the organization are considered alongside FSII data.

FSII data is also used for continuous improvement. By tracking the measurable results of participation in prevention programs, The City and organizations can improve their programs on an ongoing basis in to better serve Calgarians.

If you have any questions about the use of the information entered into FSII, please contact The City of Calgary at [fcss.indicators@calgary.ca](mailto:fcss.indicators@calgary.ca) and a Demographics and Evaluation team member will respond.