

Increased Safety

Activities and updates

- Since June, the Downtown Ambassador program provided 10 “Staying Safe Downtown” presentations to over 250 Calgarians from businesses and community organizations to address safety concerns.
- Calgary Police Service launched a new Community Engagement Response Team in District 4 to bring together uniform services and community agencies to create a coordinated safety strategy through collection of information, targeted enforcement, and engagement with members of public and businesses.
- Calgary Municipal Land Corporation is installing additional overhead lighting under the 5th Avenue flyover to improve visibility and safety along Dermot Baldwin Way.

Improved Social Support Access & Navigation

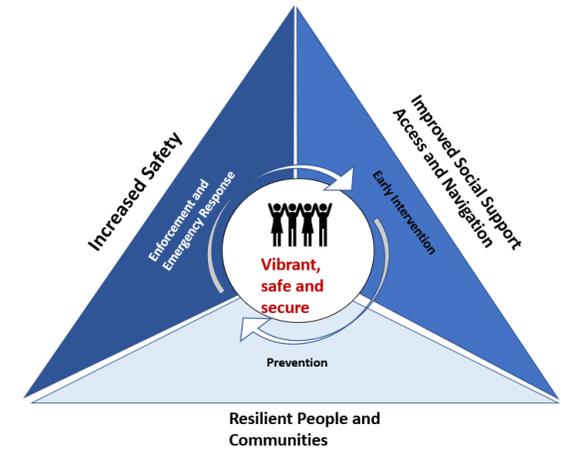
Activities and updates

- In December, ~330 Calgarians were connected to resources and services through the 211/911/DOAP Call Diversion Pilot Project. The number of dispatches directly to the DOAP Team has remained consistent at ~350 a month since launch in September 2022.
- In December, City peace officers responded to ~300 encampment calls, down 57% from November. It is believed that due to colder weather, individuals living in encampments chose shelters or housing options.
- Extreme Weather Response in December:
 - 2,700 visits to 19 warming spaces.
 - Emergency Shelter Shuttle activated for 12 nights and transported ~400 people from LRT stations to shelters.

Resilient People & Communities

Activities and updates

- Various activities and events provided Calgarians opportunities to connect:
 - Every Saturday in December, Kensington Business Improvement Area provided free family friendly holiday activities with total attendance of ~1,500.
 - From December 1 through 17, the 17th Avenue Business Improvement Area hosted 17th Days of Christmas with free festive events and ~1500 attended.
 - New Year's Eve event included skating at Olympic Plaza and fireworks from the Calgary Tower. ~30,000 attended, up from ~1,000 in 2022, when the event was impacted by COVID and extreme cold weather.



Key Messages

- The City and the Calgary Police Service are working with community partners to develop and implement strategies to address safety concerns by Calgarians.
- Coordinated dispatch among The City, Calgary Police Service and community partners is helping Calgarians connect with the right services at the right time.
- The Coordinated Community Extreme Weather Response continues to support unhoused Calgarians. For more information, visit calgaryhomeless.com/ccewr/
- Winter activities and events provide opportunities for Calgarians to create and strengthen community connections.

City-wide data points of interest

In December:

- Calgary Police Service and City Transit peace officers responded to ~9,200 social disorder calls, down 5% from November.
- 211 received ~1,100 calls for mental health and substance abuse services, up 55% from November.