



Increased Safety

Activities and updates

- Calgary Police Service established the Downtown Response Team to build relationships with community members and implement strategies such as increased presence and proactive investigations to address social disorder while enhancing public safety.
- The Calgary Municipal Land Corporation's East Village security team collaborated with the East Village DOAP Team and RioCan Property security services to coordinate reporting and responses. Together, they had ~400 interactions with community members.
- When comparing Q3 2022 with Q3 2021, Calgary Police Service saw a 12% decrease in reported property crime. There was also a 9% increase in reported violent crime across the city, however, a 9% decrease in the Greater Downtown Area.

Improved Social Support Access & Navigation

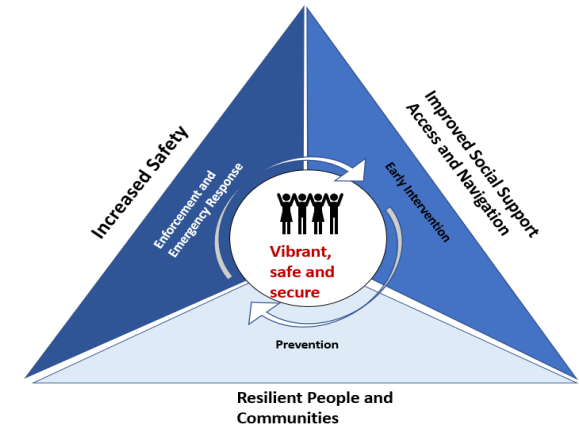
Activities and updates

- In January, the 211/911/DOAP Call Diversion program connected ~300 Calgarians to the right resources through program. There has been ~2000 dispatches directly to the DOAP Team since the program launch in September 2022.
- City peace officers responded to ~40 encampment calls, down 86% from December with six individuals being connected with housing services.
- Extreme Weather Response in January:
 - 4,600 visits to five warming spaces.
 - Emergency Shelter Shuttle activated for four nights and completed ~200 transports from LRT stations to shelters.
 - 36,000 essential winter items distributed.

Resilient People & Communities

Activities and updates

- The Calgary Chinese Cultural Centre hosted the Chinese Lunar New Year Festival. This free family-friendly event featured the dragon and lion dance, multicultural performances, art exhibition, and marketplace. ~5,000 attended the festival.
- The bi-monthly Coffee with a Uniform event provided opportunities for police, peace officers, and community members to discuss ways to create a safer community with ~120 in attendance for the January event.
- Calgary Arts Development, The City of Calgary and Tourism Calgary kicked off Chinook Blast that showcased live music, theatrical performances, light and art installations, outdoor sports events, cultural experiences, and night markets with ~75,000 in attendance.



Key Messages

- The City and the Calgary Police Service are working with community partners to develop and implement strategies to address safety concerns by Calgarians.
- Coordinated dispatch among The City, Calgary Police Service and community partners is helping Calgarians connect with the right services at the right time.
- The Coordinated Community Extreme Weather Response continues to support unhoused Calgarians. For more information, visit calgaryhomeless.com/ccewr/
- Winter activities and events provide opportunities for Calgarians to create and strengthen community connections.

City-wide data points of interest

In January:

- Calgary Transit peace officers responded to ~3,550 social disorder calls, up 8% from December.
- 211 received ~1,200 calls for mental health and substance abuse services, up 9% from December.