

Summer Edition July and August 2023

Resilient people and communities

A vibrant, safe and secure Calgary

INCREASED SAFETY

IMPROVED SOCIAL SUPPORT ACCESS AND NAVIGATION

RESILIENT PEOPLE AND COMMUNITIES

KEY MESSAGES

Activities and updates

Calgary Police Service (CPS):

CPS set up a 'ninth district' on the Stampede grounds during the Calgary Stampede to ensure prompt response and safety during the event. CPS called the event a 'success' with minimal incidents.

Olympic Plaza Safety:

Community Safety Officers provided patrols throughout the day at Olympic Plaza. Officers provided increased visibility and responsiveness with social disorder concerns in the park.

Washroom Attendant Pilot Project (Olympic Plaza and Century Gardens):

With the numerous festivals, events and activations at both parks, attendants were well received by the public with ~ 4,100 interactions and ~1000 referrals to support services.

Activities and updates

HELP (formerly DOAP) Call Diversion program:

Diverted 338 calls from CPS in District 1 to Alpha House's HELP Team in July and 303 calls in August, who responded by providing resources such as referrals, transports, and housing supports.

Calgary Homeless Foundation's Transit Outreach Initiative:

Monthly outreach event held at alternating LRT stations. Event held along the Northwest line with ~10 outreach services who supported ~25 individuals with basic needs and health supplies.

City of Calgary Funding:

This summer The City launched a call for funding proposals from local organizations to enhance community programs and services that respond to the mental health and addictions related issues affecting Calgarians.

Activities and updates

City-Wide Social Events:

The City supported four major events that brought Calgarians together to celebrate this summer including the Calgary Stampede, Canada Day, Taste of Calgary, and Global Fest. Altogether over 1.6 million people attended these events.

Community Social Work Program:

The program engages residents as connectors to animate a safe and inclusive community. This summer, 19 residents were engaged to work as Community Connectors to further advance social inclusion and participation activities in the neighbourhoods they reside in.

AHA! (Affordable Hardware Access)

The City launched this device recycling program to put internet capable devices into the hands of community members with an identified need. 234 devices will be distributed by October.

- The City of Calgary and Calgary Police Services are focused on creating safer public spaces by reducing crime and social disorder through collaborative actions.
- The City and partners continue to address real and perceived safety and security issues through coordinated information and resources.
- The Coordinated Community Extreme Weather Response is supporting unhoused Calgarians during extreme heat by focusing on coordination of outreach groups and basic safety needs.
- Calgarians continue to build strong connections in their communities through summer events and activities

CITY-WIDE DATA POINTS OF INTEREST

In July and August:

- In July, Calgary Transit peace officers responded to 2,987 social disorder calls, up 2% from
- In August, Calgary Transit peace officers responded to 2,583 social disorder calls, down 14%
- 211 received 732 calls for mental health and substance abuse services in July.
- 211 received 713 calls for mental health and substance abuse services in August.