



A vibrant, safe and secure Calgary

INCREASED SAFETY

IMPROVED SOCIAL SUPPORT ACCESS AND NAVIGATION

RESILIENT PEOPLE AND COMMUNITIES



KEY MESSAGES

Activities and updates

East Village:

- Security services adjusted daytime operations to run from 6pm to 6am, seven days a week to provide additional presence overnight to support retailers dealing with social disorder concerns.
- East Village DOAP Team had ~435 interactions with businesses and clients and provided ~190 transports.

12-week Alberta Sheriff Pilot Program:

- Police and sheriff teams patrolled high priority areas within the city centre and attended ~800 calls with ~65 charges laid.
- Focused deployment of police and sheriffs during rush hour increases visibility and responsiveness along the LRT lines.

Activities and updates

The 211/911/DOAP Call Diversion program:

- Connected ~290 Calgarians to the right supports.
- Over 50% of the calls went directly to 211, compared to 35% in 2022, this allowed for easier navigation for individuals in crisis and be connected to the right resources.

City peace officers:

- Responded to ~30 encampment calls, down 80% from February.

Extreme Weather Response in March:

- ~5820 visits to five warming spaces.
- ~22,660 essential winter items distributed.

Activities and updates

Mobile Adventure Playground: (March 1 – 26)

- All-ages drop-in programming brought Calgarians to Ranchlands, Montgomery, Spruce Cliff and Downtown West End.
- ~300 in attendance.

36th St. Patrick's Day Road Race (March 12):

- 5K/10K races around North Glenmore brought Calgarians together to raise funds for Diabetes Canada. Hosted by Calgary Roadrunners Club.
- ~850 in attendance.

East Village Winter Events (March 1 – 30):

- Calgarians attended all-ages programming at Hygge Hut, Celebration Square and the Nordic Loop.
- ~2,000 in attendance.

- *Alberta Sheriffs and Calgary Police Services' pilot program is focused on increasing the sense of safety in the downtown core through targeted patrols.*
- *The City of Calgary and partners continue to address real and perceived safety and security issues through collaboration and coordination of resources.*
- *The Coordinated Community Extreme Weather Response to support unhoused Calgarians concludes for winter and focus turns to summer. For more information, visit calgaryhomeless.com/ccewr/*
- *Calgarians continue to build strong connections in their communities through outdoor and neighbourhood events and activities.*

CITY-WIDE DATA POINTS OF INTEREST

In March:

- Calgary Transit peace officers responded to ~3,980 social disorder calls, up 23% from February.
- 211 received ~650 calls for mental health and substance abuse services, down 28% from February.