

### September 2023 Edition

## A vibrant, safe and secure Calgary

Resilient people and communities

**INCREASED SAFETY** 

**IMPROVED SOCIAL SUPPORT ACCESS** AND NAVIGATION

**RESILIENT PEOPLE** AND COMMUNITIES

# **KEY MESSAGES**

#### **Activities and updates**

#### **Calgary Police Service and Calgary Transit:**

Transit Public Safety and Calgary Police Service are working with the University of Calgary on a social disorder study. The goal of the study is to better understand the causes and challenges of social disorder on transit and to identify potential solutions.

#### **Transit Public Safety** Recruitment:

Transit Public Safety is currently finishing the recruitment of six new Operational Sergeants to support the new District Deployment Model.

Transit Public Safety Officers assisted with the evacuation of people who were affected by the Northwest Territories wildfires. Officers provided support to evacuees assisting with shuttle bus pick up and drop off during the first week of September.

#### **Activities and updates**

#### Alpha House HELP (formerly **DOAP) Call Diversion Program:**

Diverted 216 calls in September from Calgary Police Service in District 1 to the HELP team who responded by providing referrals, transports, and housing supports.

#### **Operation Encampment:**

A large encampment was dismantled and cleaned up in August/September. Calgary Police, bylaw officers, conservation officers, medical personnel and outreach teams from Alpha House were on site to provide supports to people living in the camp.

#### Calgary Pop-Up Care Village:

This one-day event was held on September 27 and was for anyone experiencing systemic vulnerabilities such as homelessness, addiction, mental health issues, poverty, language, and cultural barriers. The event provided equitable access to basic services such as case management, healthcare, clothing, haircuts, and food. Over 500 people attended.

#### **Activities and updates**

#### **City-Wide Social Events:**

The Calgary Pride Parade and Festival was held in Prince's Island Park on September 3, 100,000 people attended.

#### **RISE UP Downtown Vibrancy** Program:

This program invites artists, performers, presenters, venues, and community groups to apply for funding (up to \$5000) to provide live arts entertainment and/or experiences in the downtown core to create community connections and promote downtown revitalization.

### **Council Passed The City of** Calgary's amended Housing

Strategy. This is a significant step towards increasing the supply of market and nonmarket housing to meet demand and improve affordability, so that a diverse range of housing options are available for Calgarians to find a home that meets their needs.

- The City of Calgary and Calgary Police Service are focused on creating safer public spaces by reducing crime and social disorder through collaborative actions.
- The City and partners continue to address real and perceived safety and security issues through coordinating information and resources.
- The Coordinated Community Extreme Weather Response is preparing to support unhoused Calgarians during extreme cold this fall and winter. Community partners have begun expanding daytime warming spaces, providina more coordinated outreach, coordinating basic need distribution, and establishing night shuttle services to shelters to keep people experiencing vulnerabilities persons safe and warm.
- Calgarians continue to build strong connections in their communities through autumn events and activities.

#### CITY-WIDE DATA POINTS OF INTEREST

#### In September:

- Peace Officers attended 2,471 social disorder calls, about a 4% decrease from 2,583 calls in
- 211 received 1,677 contacts (phone/chat/text) for mental health and substance use services.
- The Calgary Fire Department responded to 650 calls for medical emergencies involving drug toxicity/overdoses. Narcan was administered in 50 of those calls.