

# **School Connections YYC Organization Training Guide**











# **School Connections YYC**

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#### What is School Connections YYC?

The City of Calgary in partnership with the Calgary Board of Education (CBE), Calgary Catholic School District (CCSD) and the United Way of Calgary and Area (UWCA) have created the School Connections YYC (SCYYC) framework. SCYYC provides schools and community-based organizations with a consistent, centralized process to access available space in schools, where programs and services can be offered to support students and families.

SCYYC replaces Access 3 – 6. It brings community resources to Calgary's schools through an accessible and coordinated online process.

#### How is it different from Access 3 – 6?

- Online application process for organizations.
- Online searchable database for school principals to find organizations or programs to benefit students.
- Hours of access available from after school until public rentals (may vary depending on school).
- Potential to expand access during instructional hours and public rental hours.

#### What are the criteria for organizations to be listed in the SCYYC database?

- Organization is a government or a registered not-for-profit.
- Organization must have adequate liability insurance and will maintain coverage.
   throughout the duration of the program offered.
- Program must address an existing need of students and/or their families.
- All fees are 100% waived upon request.
- At least one on-site staff member must have a valid first aid certificate.
- All program staff members and volunteers have completed a Police Information Check, including Vulnerable Sector Search verification, and are cleared to work with children and youth.

#### What is the process?

- Organizations must complete two steps before they are eligible to submit an Access Application form.
  - Step 1: Organization pre-screen: Your organization must be pre-screened to ensure it meets the eligibility criteria. To apply, complete the organization prescreen form.
  - Step 2: Program pre-screen: Once your organization has been approved, you
    will need to complete a program pre-screening form for each individual program
    that will be listed on the database.
- Once the program has been approved, the approved organization will only need to submit one Access Application for each proposed school program. The Access Application provides the school principal with specific information pertaining to a specific offering of that program.
- Once the organization and programs have been approved, only Access Applications will be required when requesting school space.



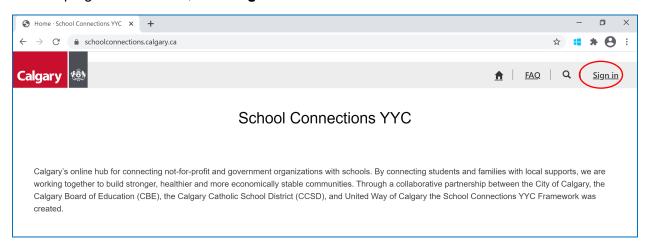
# Accessing the SCYYC Database/Sign-in

To access the School Connections YYC database, you must have a myID account. To create a myID account, please go to <a href="mailto:Calgary.ca/myid">Calgary.ca/myid</a> for more information or contact the School Connections email at <a href="mailto:schoolconnections@calgary.ca">schoolconnections@calgary.ca</a>.

Access the School Connections YYC link at URL: <a href="https://schoolconnections.calgary.ca">https://schoolconnections.calgary.ca</a>.

Note: Google Chrome is recommended.

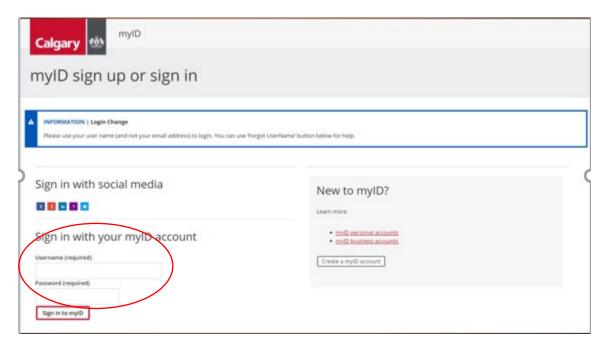
In the top right-hand corner, click "Sign in."



#### Click on "myID."







Enter your myID email and password and click "Sign in to myID."

From here you will be taken back to the School Connections YYC portal Profile page. If profile does not appear you can access through the drop down menu.

# **Profile**

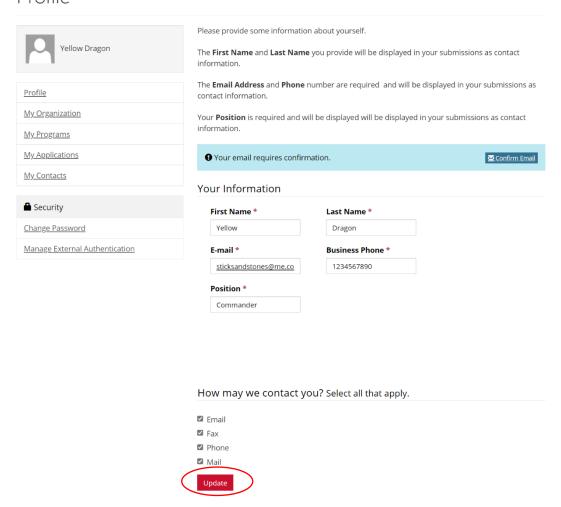
After signing in, your username will appear in the top right-hand corner.



Click on username "Profile."



# Profile



Change or update any information as required. Click "Update."

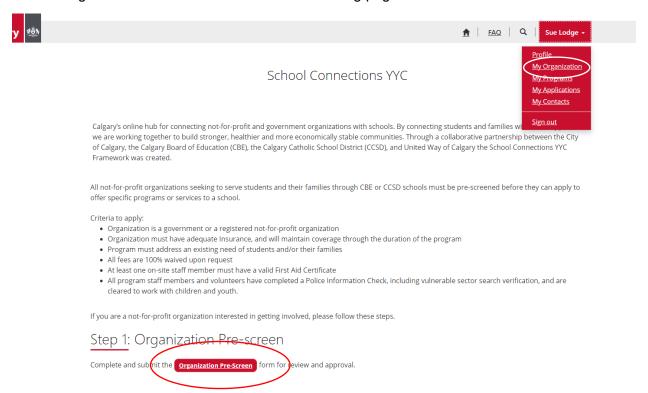
# Organization pre-screen

The first step in the process of accessing school space through School Connections YYC is to submit an Organization Pre-screen form.

Note: The Organization Pre-screen form only needs to be submitted once. However, organizations are reviewed annually, and a new Organization Pre-screen form may be required.



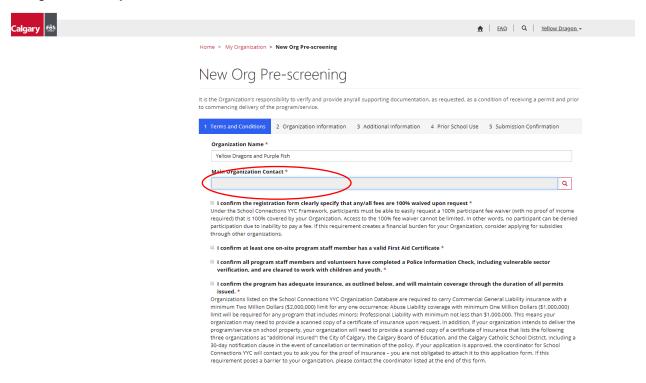
From the SCYYC home page, click on the down arrow and select my Organization or click on the red Organization Pre-screen button on the landing page





#### New Org Pre-screening – Terms and Conditions

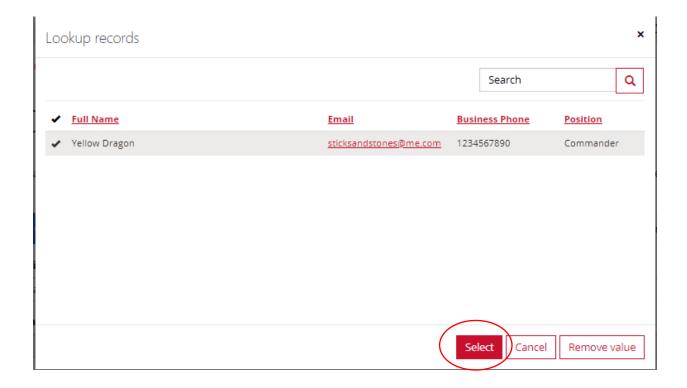
Under the Terms and Conditions tab, complete the **Main Organization Contact** information using the **Lookup records** feature.



Select appropriate contact.

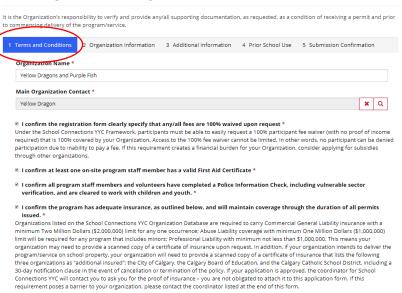
Click "Select."







#### New Org Pre-screening



Under the "terms and conditions" section, check off boxes **only** if you can confirm the following information:

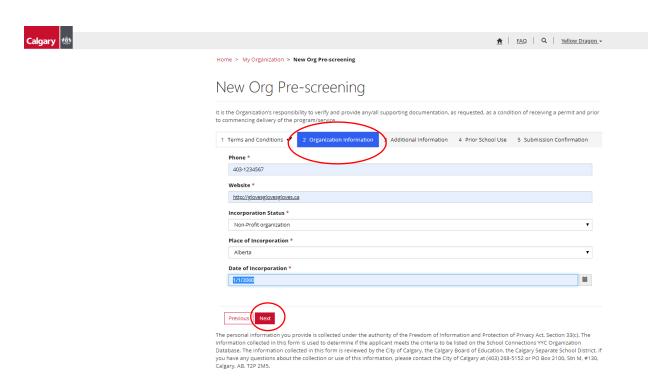
- □ I confirm the registration form clearly specify that any/all fees are 100% waived upon request.
- □ I confirm that at least one on-site program staff member has a valid First Aid Certificate.
- I confirm all program staff members and volunteers have completed a Police Information Check, including vulnerable sector verification, and are cleared to work with children and youth.
- □ I confirm the program has adequate insurance, as outlined below, and will maintain coverage through the duration of all permits issued.

Pre-screening applications that cannot confirm all the information above will not be able to proceed further in the application process.

An organization can re-apply once all the above criteria can be confirmed.



## New Org Pre-screening - Organization Information

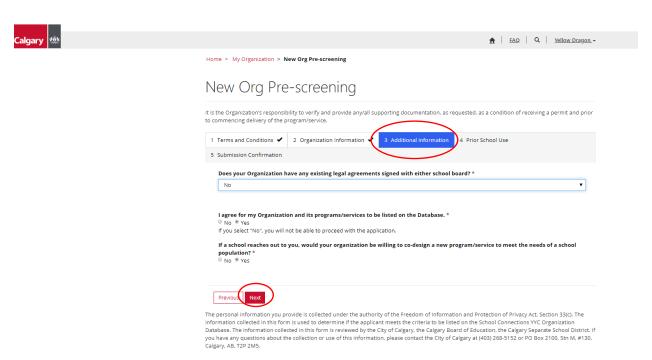


Fill in "Organization Information."

Click "Next."



#### New Org Pre-screening – Additional Information



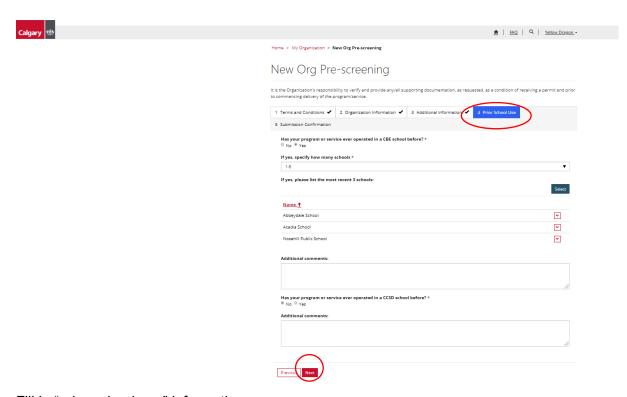
Fill in "additional information."

Note: All organizations that have been approved for School Connections YYC will have their programs and services listed on the database. This is to ensure schools will be able to search for programs that meet their needs.

Select "Next."



#### New Org Pre-screening – Prior School Use



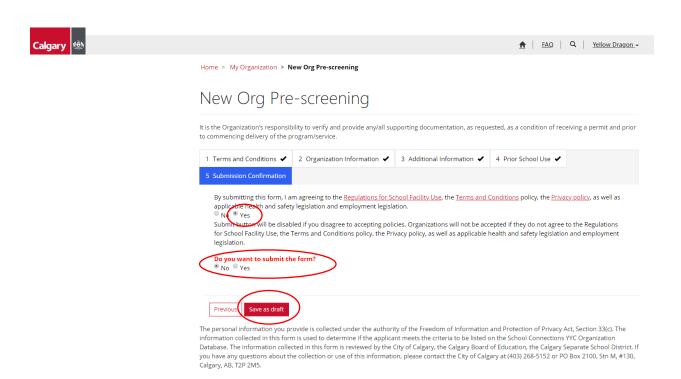
Fill in "prior school use" information.

Note: If you have operated in more than three schools in the past, list only the three most recent schools.

Select "Next."



#### New Org Pre-screening – Submission Confirmation



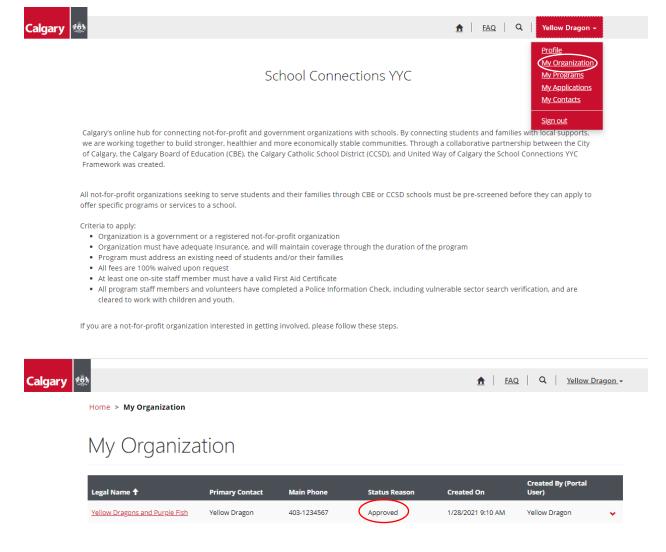
If you agree to all terms and conditions, click "Yes" then "Submit" to submit the application form.

If your form is incomplete, or you wish to submit later, click "No" then "Save as draft" to submit another time.

The application is now sent to The City of Calgary who will review the application to see if it is complete and meets all the required criteria. The Organization will see the status reason for the application indicating approved or declined.

To review the status of your organization's application, Select "My Organization" from the drop-down menu.





The status of your organization's application will appear under the "Status Reason" heading.



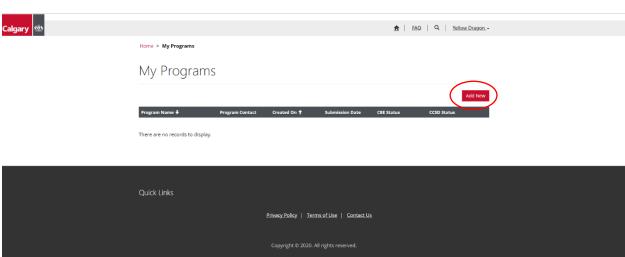
# **Program Pre-screen**

Once your organization has been approved, program information needs to be input and prescreened to ensure your organization's programs meet all the required criteria.

From the "Home" screen, click on your organization's name in the top right-hand corner.

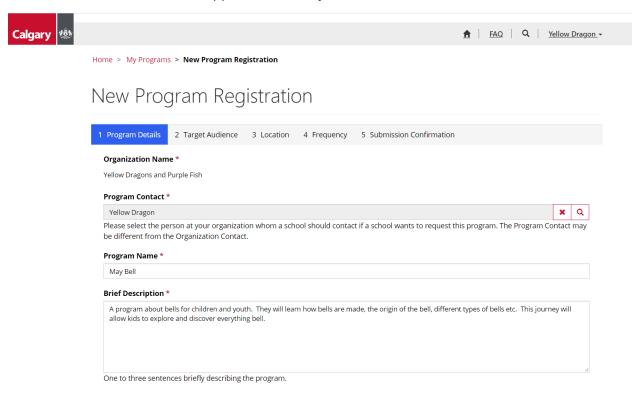
Select "My Programs."





Fill in all the program details.

Note: All fields with an asterisk (\*) are mandatory.



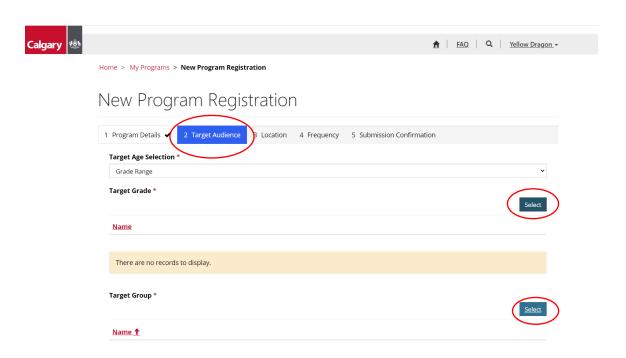


Please	state your staff-to-young-person ratio *
1:25	
Write N	N/A if your program is exclusively for adults or a parented program.
Is your	r program associated with a faith system or organized religious group? * $^{\circ}$ Yes
Does y	your program include content related to sexual health? * ○ Yes
Does y	your program provide one-on-one counselling to children or youth? * ○ Yes
If yes, F	Proof of applicable Insurance may be required.
● No <sup>(</sup>	u have capacity to run this program at additional schools in the coming year? *  Yes  provide details: *
	apacity to increase
this for a waitii	ample, if this form is for a one-on-one service, how long should an individual expect to wait before getting an appointment? Alternatively, rm is for a group program delivered at a school, let us know if you currently have the ability to expand to more schools, or whether there ing list of schools waiting to work with you. Here is an example of helpful information to include in this section: "We have capacity to offer ogram in seven schools and expect that we will be able to return to six of the schools we worked with last year, so we can only add one school."
Do you	u charge participants a fee for this program? * ○ Yes

Click on "Next." Select your target audience from the choices provided.

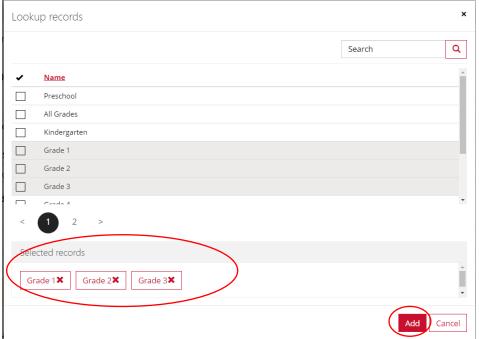


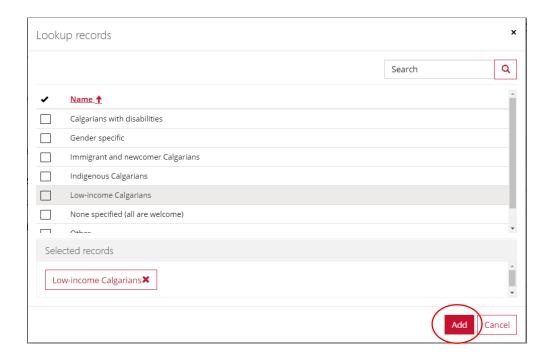
# New Program Registration – Target Audience

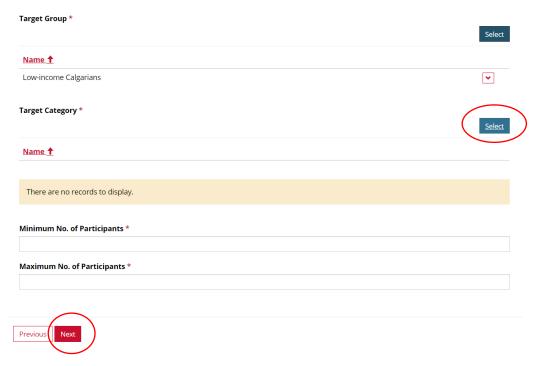


Select "Grade Range" and "Target Group" from the drop-down menus. Click "Add."





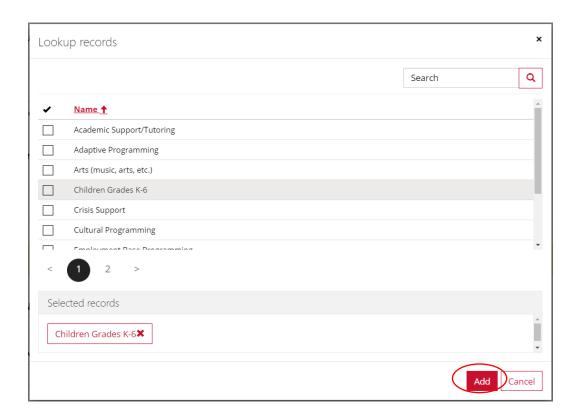




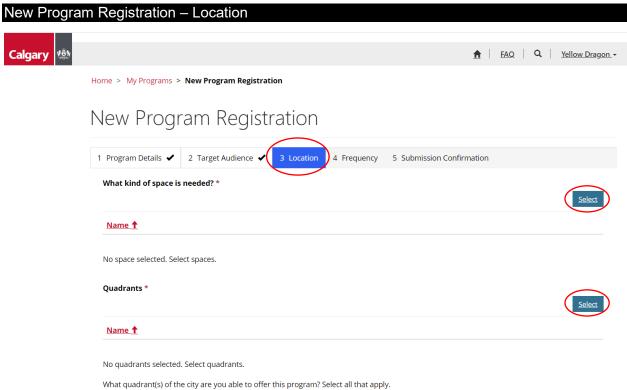
Fill in minimum and maximum number of participants. Click "Next."

Select "Target Category" from the drop-down menu. Select appropriate category. Click "Add."

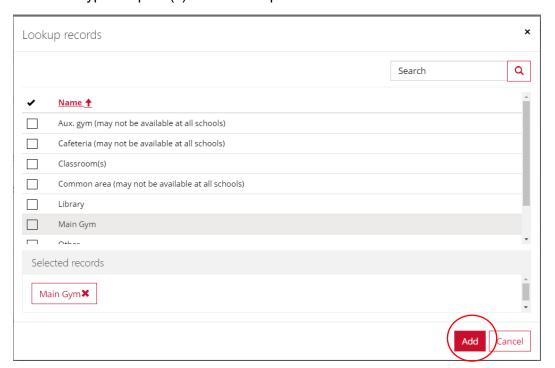






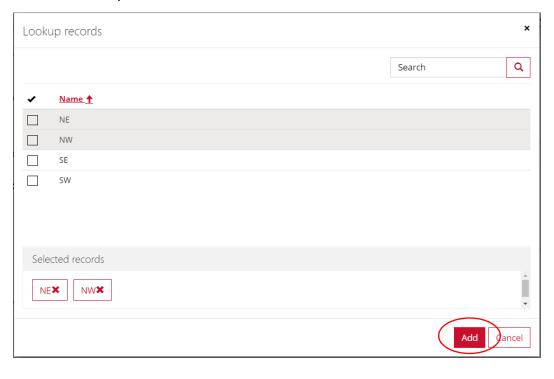


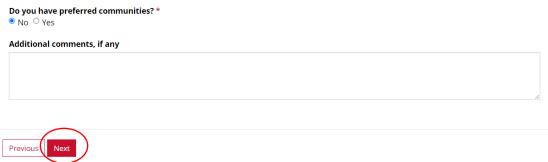
#### Select the type of space(s) from the drop-down menu. Click "Add."





# Quadrant look up

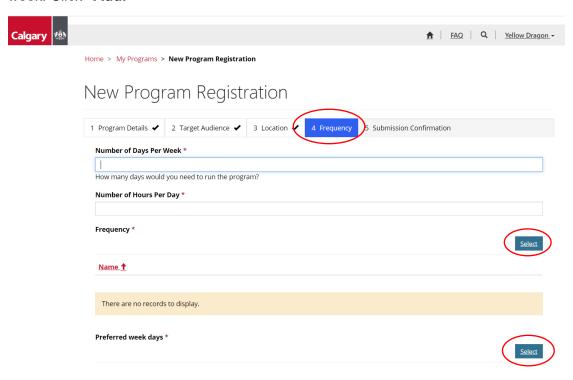




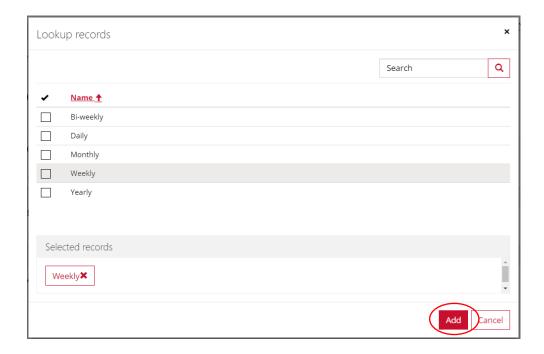


# New Program Registration – Frequency

Select the frequency for the program from the drop-down menu, and the preferred days of the week. Click "Add."



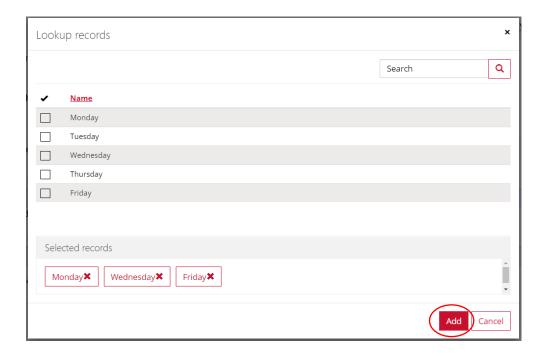


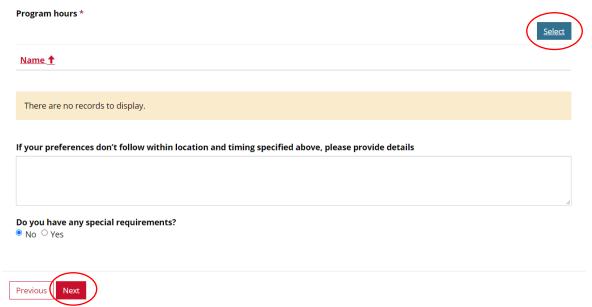


Preferred days of the week look up

Select the preferred hours and click "Add." Include any additional details or special requirements and click "Next."





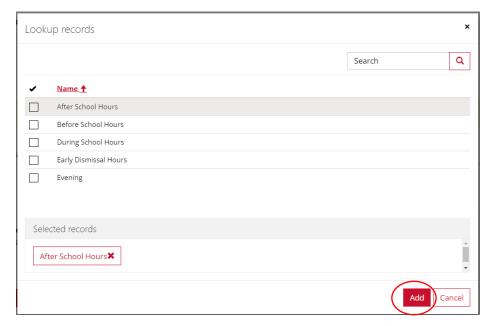


If your program has any special requirements such as equipment storage or access through a specific entrance etc. Please indicate that in the text box.

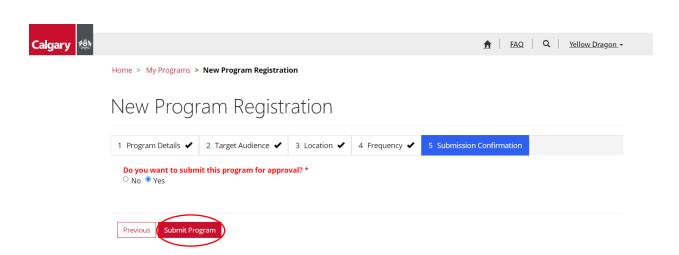
At this point the only option for School Connections YYC is After School Hours. The other options are added in anticipation of an expansion of the program.



# Program Hours lookup



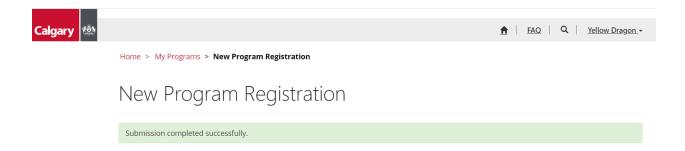
#### New Program Registration – Submission Confirmation



If you have filled in all pertinent and required information, you may click "Submit Program" for approval.

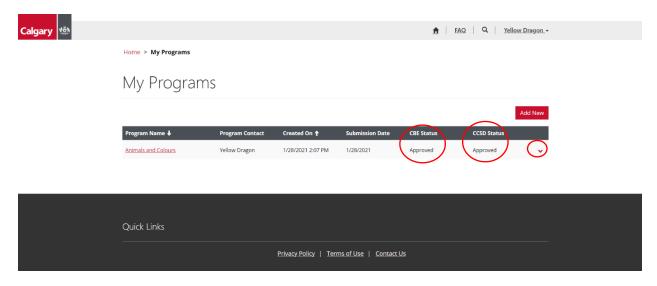
If the submission is not complete, or you wish to include more information before submitting for approval, you can click "Save as Draft" and return at any time to complete and submit your program application.





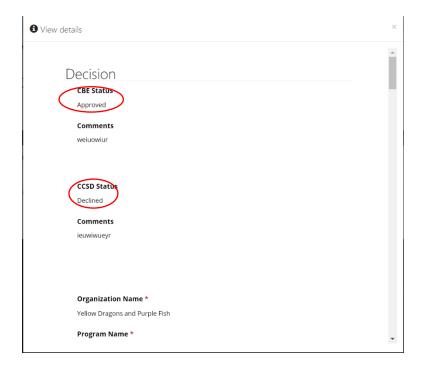
The application is now sent to The City of Calgary who will review the application

The school board decision can be accessed on the My Programs dashboard under CBE or CCSD Status.



Click on the arrow beside the status, then click "View Details."





# **School Access Application**

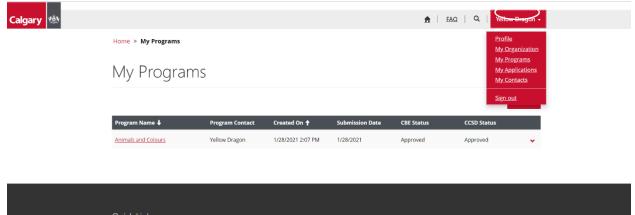
A separate School Access Application must be submitted for EACH program that organizations are planning to run.

**Note:** Only pre-approved programs are eligible to submit Access Applications.



Under "My Programs" select "My Applications."

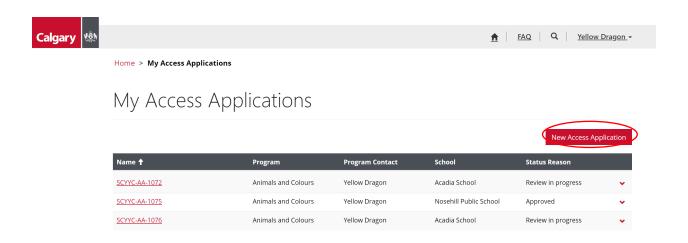




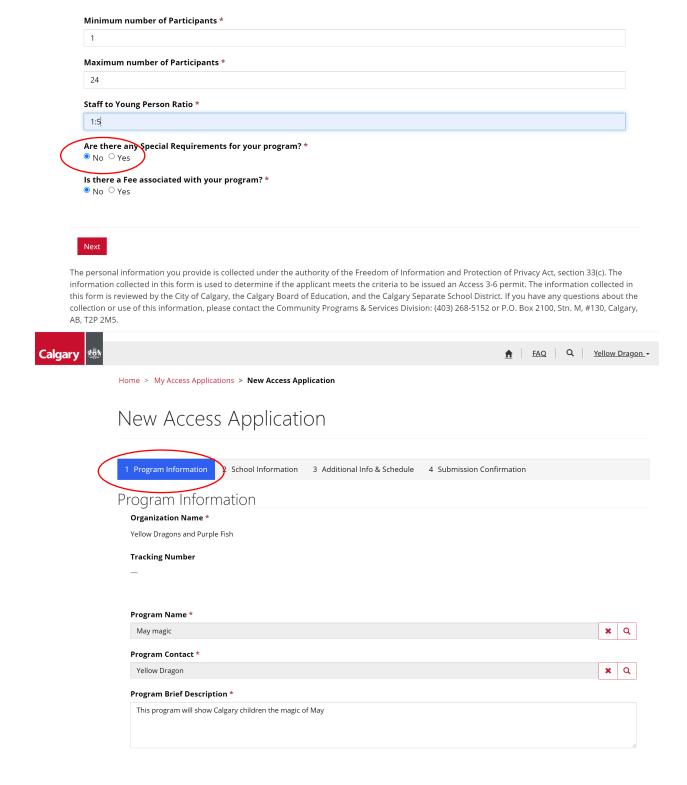
Privacy Policy | Terms of Use | Contact Us

#### Select "New Access Application"

**Note:** The program name(s) and contact information will appear on the program pre-screen.





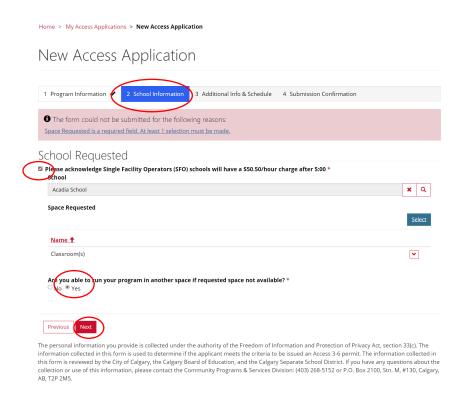




#### Click "Next."

Note: If the program contact information on the access application is different from that of the program request, contacts can be added under "**My Contacts**" in the top right-hand corner. They can then be updated on the Access Application.

#### New Access Application – School Information

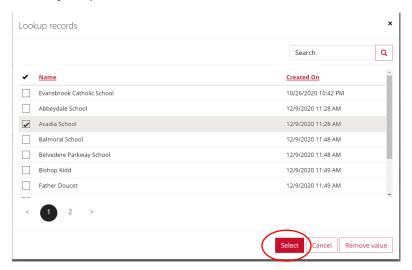


Please acknowledge Single Facility Operators (SFO) schools will have a \$50.50 per hour charge after 5:00. This box **must be checked** to continue with the application. Once you have completed this step, please select your preferred school from the drop-down menu.

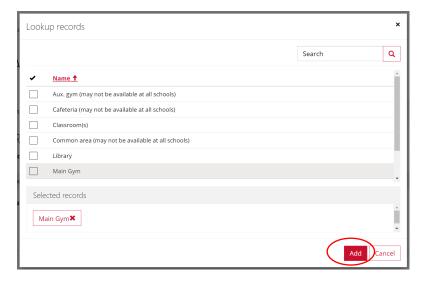
"Are you able to run the program in another space if requested space not available?" NOTE: If you select "No" to this question, you are eliminating the option for negotiation with the school principal regarding alternate space.



## Select your preferred school. Click "Select."

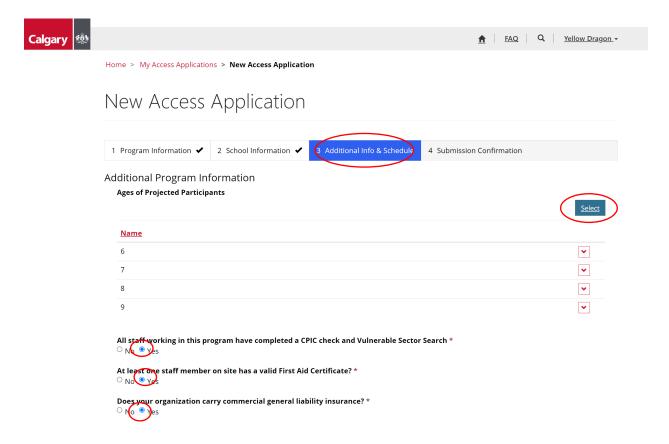


# Select the space required. Click "Add."



#### Click "Next."

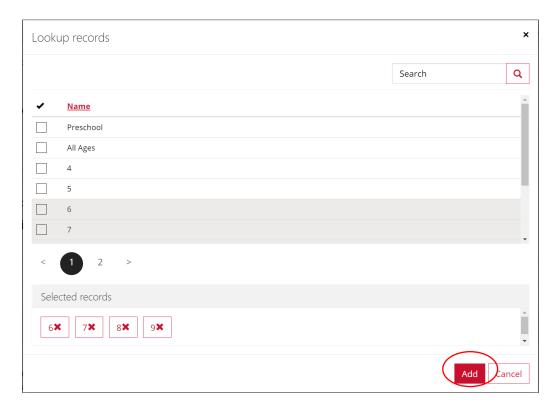




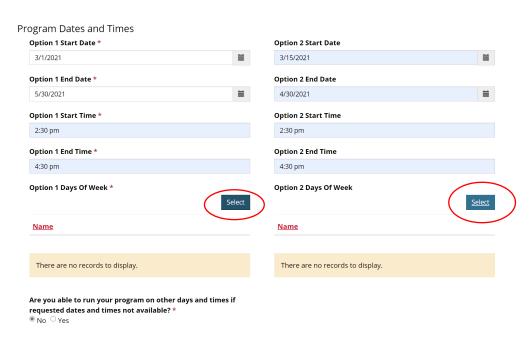
From the drop-down menu, select each age/grade category that will be included in the program. Click "Add."

The three mandatory requirements **must** be confirmed and checked as "Yes" to continue.



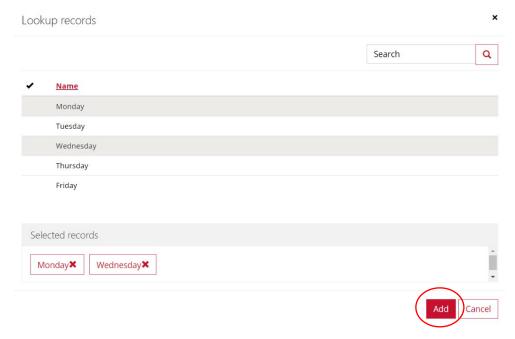


Select preferred dates and times of program and click "Select."

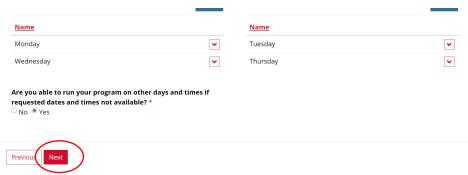




# Select days of the week.



# Click "Add."



The personal information you provide is collected under the authority of the Freedom of Information and Protection of Privacy Act, section 33(c). The information collected in this form is used to determine if the applicant meets the criteria to be issued an Access 3-6 permit. The information collected in this form is reviewed by the City of Calgary, the Calgary Board of Education, and the Calgary Separate School District. If you have any questions about the collection or use of this information, please contact the Community Programs & Services Division: (403) 268-5152 or P.O. Box 2100, Stn. M, #130, Calgary, AB, T2P 2M5.



If you select Yes to "Are you able to run the program on other days and times if requested

If your preferred dates are not available, and you are able to run your program on alternative dates and times, you may negotiate with the school principal for alternate dates.

If you select "No" to "Are you able to run the program on other days and times if requested dates and times not available?" you are eliminating the option for negotiation with the school principal for alternate days and times.

### Click "Next."

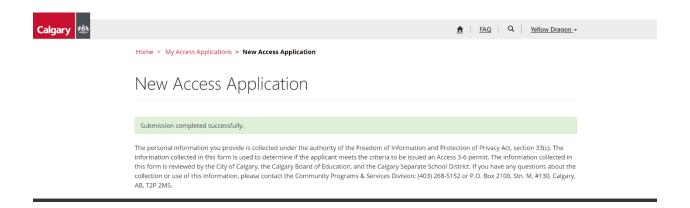
Note: The principal will review Option 1 first. If Option 1 is not available, then you may negotiate with the principal.

# 

To submit the application, click "Yes" and "Submit Application."

To save a draft of the application and submit later, click "No" and "Save as draft."





The application is now sent to the school principal who will review it to determine if the space, days, and times are available.

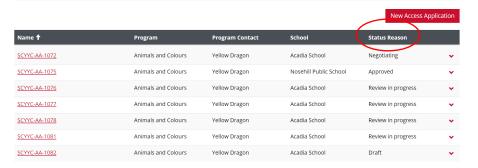
# **Status Reason**

Organizations will receive one of four results under Status Reason:

- 1. **Review in Progress** The principal is still reviewing the application and is not yet able to provide a decision.
- 2. **Approved** The space, days and times requested for Option 1 have been approved by the principal, and a permit for the booking will be issued by the City of Calgary.
- 3. **Declined** The space, days or times requested for Option 1 have not been approved by the principal, and no other options are available for negotiation.
- 4. **Negotiating** The principal has reviewed the application and has alternative options for space, days, or times to propose back to the organization.

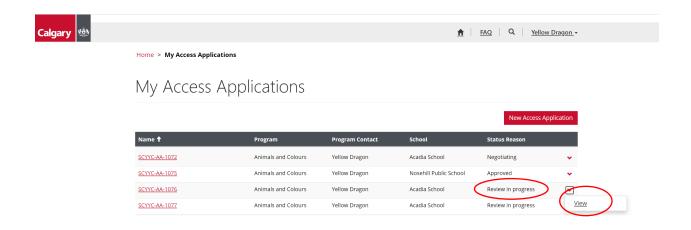


# My Access Applications



# 1. Review in progress

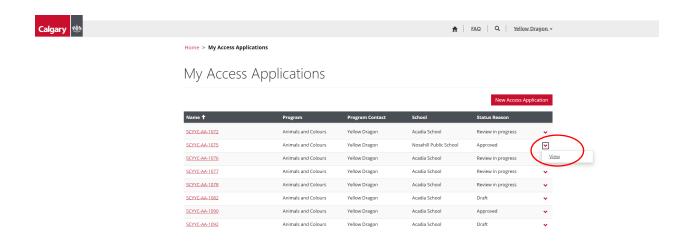
Click the drop-down arrow beside the approved status to "View" the application.



# 2. Approved

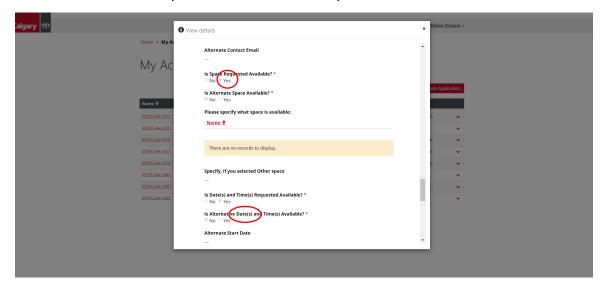
A status reason of "approved" indicates the principal can accommodate the organization's request for space, days, and times.

Click the drop-down arrow beside the approved status to "View" the application.



Application result details will appear in a pop up window.

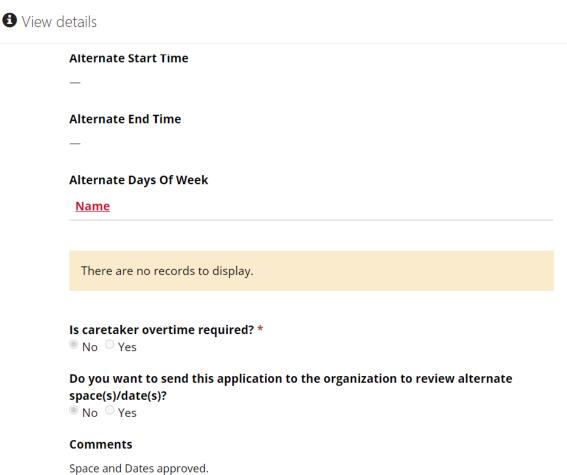
Scroll down to confirm the space, dates and times requested.



Scroll down further to view the principal's comments.







# 3. Denied

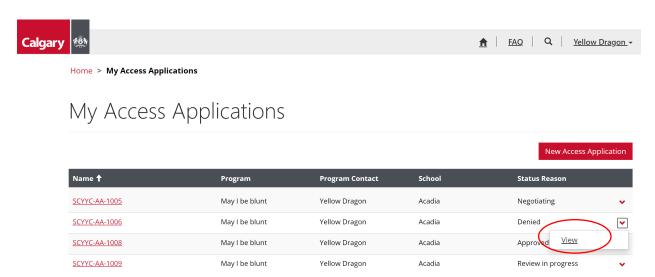
Click on the drop-down arrow beside the denied status to review the application.

Application result details will appear in a pop up window.

View the principal's comments to determine why the application was not approved.

42 September 22, 2021





# 4. Negotiating

A status of negotiating indicates that one or more of the spaces, days or times requested for school access are not available, but the principal is willing to negotiate.

Organizations are encouraged to be flexible when considering options proposed by principals.

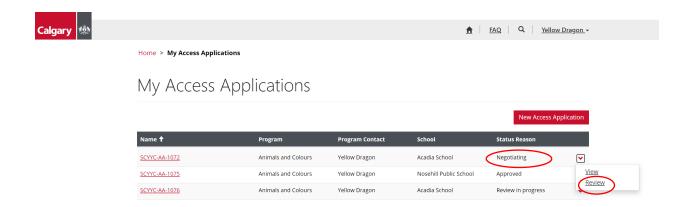
Click "Review."



Is Space Requested Available? *  No Yes
Is Alternate Space Available? * ○ No
Please specify what space is available:
Name 1
Aux. gym (may not be available at all schools)
Specify, if you selected Other space
Is Date(s) and Time(s) Requested Available? * ○ No
Is Alternative Date(s) and Time(s) Available? *  No Yes
Alternate Start Date
Alternate End Date

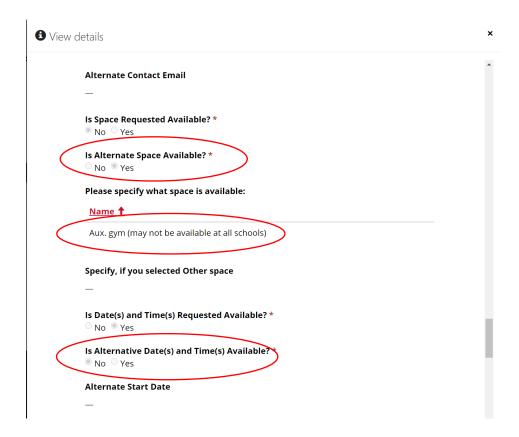


# Is caretaker overtime required? \* No Yes Do you want to send this application to the organization to review alternate space(s)/date(s)? No Yes Comments Please inform if the Aux Gym will work instead of Main Gym Organization's acceptance of alternate options offered by school No Do you approve this application? No Comments —



Example: The date and time requested are available, but the space requested (the main gym) is not. An alternative space (the aux. gym) is suggested by the principal.

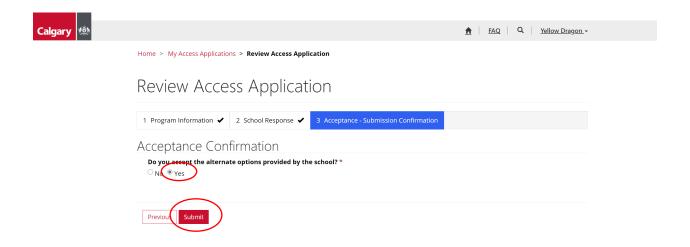






# Review Access Application – School Response Calgary (1) ↑ FAQ Q Yellow Dragon • Home > My Access Applications > Review Access Application Review Access Application 1 Program Information 🗸 2 School Response 3 Acceptance - Submission Confirmation School Response Is Space Requested Available? ls Alternate Space Available? No 🏻 Yes Please specify what space is available: Aux. gym (may not be available at all schools) Specify, if you selected Other space Is Date(s) and Time(s) Requested Available? \* Is Alternative Date(s) and Time(s) Available? \* Alternate Start Date Alternate End Date Alternate End Time Alternate Days Of Week <u>Name</u> There are no records to display. Do you approve this application? No Organization needs to approve alternate space.





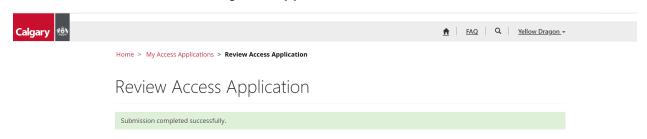
If the alternate space is acceptable, under "Do you accept the alternative options provided by the school?" check "Yes" and click "Submit."

The answer "No" will end the application.

Note: When the Principal reviews the application, they will consider Option 1. The comment section will indicate if Option 2 is available.

The application is sent to the City of Calgary to issue a permit.

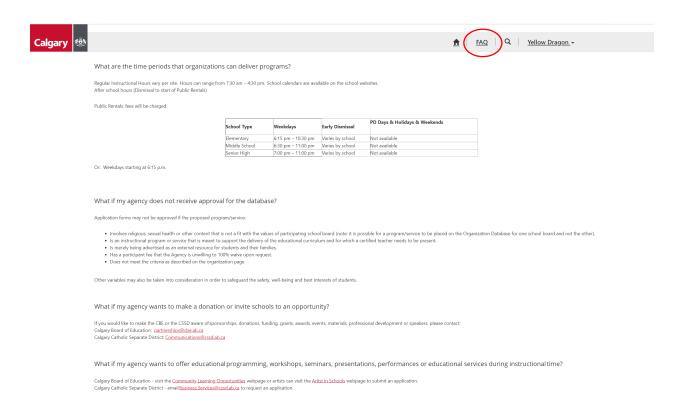
# Status Reason will then be changed to Approved.





# Frequently Asked Questions (FAQ)

The FAQ page provides answers to many of your questions. Please check here first. If you do not find what you are looking for, contact the email address below.



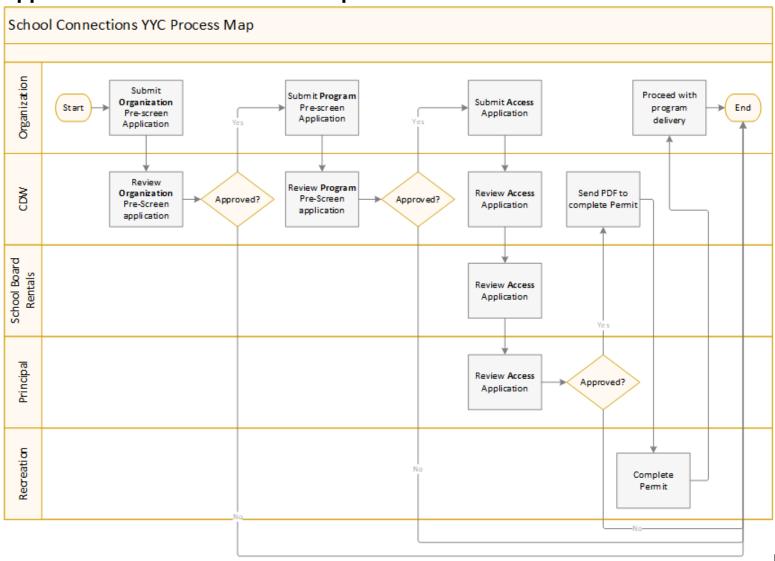
Remember to sign out when you are finished using the School Connections YYC site.

# **Getting Help:**

If you are having issues with any of the above steps, please contact: <a href="mailto:schoolconnections@calgary.ca">schoolconnections@calgary.ca</a> or check out the e-training <a href="mailto:here">here</a>.



# Appendix A – SCYYC Process Map





# Appendix B – Quick reference guide for organizations

schoolconnections.calgary.ca



# Step 1: Organization Pre-screen

Complete all information on the Organization Pre-screen Application.

The application is now sent to The City of Calgary who will review the application. If it is complete and meets all the requirements, the Organization will see the Status Reason for the application indicating approved.

# Step 2: Program Pre-screen

Complete all information on the Program Pre-screen Application.

The application is now sent to The City of Calgary who will review the application.

The decision will be indicated on the My programs dashboard under CBE or CCSD Status.

# Step 3: School Access

A separate Access Application must be submitted each time a program is proposed.

Complete all information on the School Access Application.

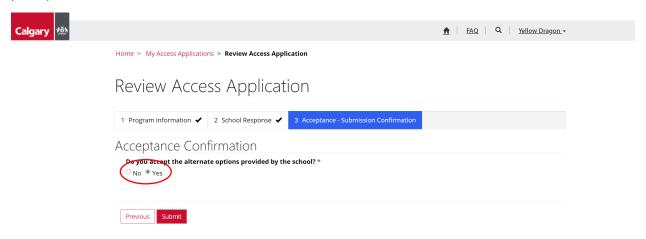
The application is now sent to the school principal who will review the application to determine if the space, days, and times are available.

Organizations will receive one of four messages under Status Reason:

- 5. **Review in Progress** The principal is still reviewing the application and is not yet able to provide a decision.
- 6. **Approved** The space, days and times requested on Option 1 have been approved by the principal and a permit for the booking will be issued by the City of Calgary.
- 7. **Declined** The space, days or times requested on Option 1 have not been approved by the principal and no other options can be negotiated.
- 8. **Negotiating** The principal has reviewed the application and alternative options for space, days, or times are available for negotiation.

Astatus of negotiating means one or more of the spaces, days or times requested for school access are not available, but the principal is willing to negotiate with other spaces, days or times that are available at that school.

Organizations are encouraged to be flexible when considering alternative options proposed by principals.



# FAQ

The FAQ page provides answers to many of your questions. Please check here first. If you do not find what you are looking for, contact the email address below.

schoolconnectionsyyc@calgary.ca