**Transportation and Mobility**

**Updated: May 17, 2017 | Revisions approved by: Age-Friendly Calgary Steering Committee**

This revision replaces pages 33-35 in the [Seniors Age-Friendly Strategy and Implementation Plan 2015-2018](#).

**Result 1: Calgarians are able to freely move throughout the city as they age**

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<thead>
<tr>
<th>Strategy A: Promote and facilitate access to a range of transportation services that are available, acceptable, accessible, adaptable and affordable for older adults</th>
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<tr>
<td><strong>Partners</strong></td>
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<tr>
<td><strong>City of Calgary:</strong> Advisory Committee on Accessibility, Calgary Approvals, Calgary Neighbourhoods, Calgary Transit</td>
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| **Proposed actions** | Short-term:  
  - Work with Fair Entry on communications regarding the inclusion of the low-income seniors transit pass in the Fair Entry program.  
  - Calgary Transit to provide travel training for groups of older adults by working with community groups or housing providers.  
  
  Medium-term:  
  - Compile and keep updated information about location of seniors’ residences in order to share between Calgary Neighbourhoods, Calgary Transit, and the Kerby Centre.  
  - Coordinate the participation of City of Calgary business units in aging-related events and trade shows in order to maximize the information provided to the public, reduce costs, and present an image of “One City, One Voice”.  
  - Promote and facilitate the inclusion of older adults in community engagement for changes to transit fares for seniors leading up to the 2019-2022 City of Calgary business planning process  
  - Work with local seniors centres and older adult service providers to promote awareness of changes to existing Calgary Transit services that impact older adults.  
  
  Long-term:  
  - Assess the impact of ride-sharing services and self-driving vehicles as future transportation options for an aging population. |
- Partner among seniors housing providers, Planning & Development, and Calgary Transit to encourage new seniors housing developments to be better aligned with current transit routes
- Engage with for-profit driving services and the Livery Transport Advisory Committee (LTAC) to explore ways to remove barriers to the safe operation of for-profit driving services including those that provide door-through-door assistance
- Develop information and criteria that can be used by professional or volunteer drivers to become more age-friendly.
- Foster community-based volunteer driving through community development approaches, including promoting the provincial Driving Angels recognition program
- Investigate further the role of seniors residences to provide transportation for their residents, either directly or through partnerships with transportation service providers
- Work with Calgary Transit in support of directions within The Route Ahead that improve transportation for an aging population.

### Strategy B: Design and maintain outdoor spaces in ways that promote walking as a mode of transportation for older adults

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<th>University of Calgary, Alberta Health Services</th>
</tr>
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<td>Advisory Committee on Accessibility, Calgary Neighbourhoods, Calgary Transit, Roads, Transportation Planning</td>
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| Proposed actions          | Long-term: Ensure that the forthcoming Step Forward Pedestrian Strategy meets the needs of Calgary’s aging population:  
  o Build accessible sidewalk connections to and from transit stops  
  o Include pedestrian refuge islands for multi-lane major roads  
  o Implement safe crosswalk design standards  
  o Manage and maintain sidewalks to reduce obstacles  
  o Support the communication and promotion of a culture of walking  
  o Implement a bylaw to ensure proper maintenance of engineered walkways and laneways  
- Ensure Access Design Standards are used in public areas  
- Ensure that the forthcoming Centre City Urban Design Guidelines are inclusive of the needs of the aging population |
• Apply CPTED (crime prevention through environmental design) principles in the design of public areas
• Support the use of funding for city-wide city snow clearing of City property (connect with Snow and Ice Clearing initiative)
• Support the promotion of the Snow Angels program

**Strategy C: Provide and promote resources to support older drivers as they age**

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<thead>
<tr>
<th>Partners</th>
<th>Alberta Motor Association, University of Alberta, older adult service providers, Alberta Health Services, Government of Alberta</th>
</tr>
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| **Proposed actions**                                                     | **Medium-term:**  
  • Promote and increase access to existing resources for older drivers as they continue to drive  
  • Promote and increase access to existing resources to older adults and the community (including health care providers and family members) regarding the transition to being a non-driver  
  • Provide information and promote use of other transportation options among older drivers |