



The City of Calgary Golf Course Operations

Ambassador Program Application

The City of Calgary Golf Courses is pleased to offer the Ambassador Program. *All applicants must be 18 years of age or over.*

In keeping with the friendly and recreational theme of the golf courses, we are looking for friendly, people-oriented volunteers who enjoy playing golf and would enjoy volunteering in a golf course environment.

Course Ambassador:

1. This volunteer uses a golf cart and circulates throughout the course **welcoming** our guests and answering questions. They also monitor the course to ensure pace of play expectations are being met and respond as required.
2. Assist the clubhouse staff in tracking tee times (pace of play) and report those times at predetermined timeframes.
3. **Occasional** aide clubhouse staff in coordinating golfers teeing off 1st tee.
4. Guide customers on policies (no outside alcohol, safe operation of power carts, etc.), rules & etiquette of golf.

Golf Appreciation:

Ambassador shifts are 4 or 5 hours in length. City of Calgary Golf courses will show our appreciation by providing each ambassador with two points for every hour volunteered (see redemption table).

Conditions of Use:

- Points can be used for golf redemption (including League play) anytime Monday-Friday and after 2:00pm on Saturdays, Sundays, and Holidays.
- Points can be used for power cart redemption anytime Monday – Friday and after 2:00pm on Saturdays, Sundays, and Holidays. Points can be used for power cart redemptions during league play.



Point Redemption Table:

- Ambassadors earn 2 point for every hour of time volunteered. A five-hour shift will earn 10 points. A four-hour shift will earn 8 points.
- Points are valid from at least 365 days from the date they are earned.
- Points are redeemable by the individual/volunteer only. You may use your points for yourself and one guest per Tee-Time, provided you are playing with the guest.

Points Redemption Table -

2024 Redemption Point Value	Fri-Sun 18 holes (After 2pm Sat-Sun and Holidays)	Weekday 18	9-Holes Wkday/Wkend	9-Holes Twilight
Confederation Park	-	-	5/4	3
Lakeview	-	-	3/3	2
Maple Ridge	9	8	5/4	3
McCall Lake	8	7	5/4	3
McCall Lake Par 3	-	-	2/2	2
Shaganappi Point	8	7	5/4	3
Shaganappi Point B9	-	-	3/3	3
Shaganappi Valley 9	-	-	4/4	3
Power Cart Full/Half	6/3	6/3	4/2	4/2
Range Bucket (25/50/100 balls)	1/1/2	1/1/2	1/1/2	1/1/2



If you are interested in this program, please complete the attached application, and submit to Golf@calgary.ca.

We thank you for your interest. Preference will be given to individuals with availability to fill multiple shifts weekly.

**2025
GOLF COURSE OPERATIONS
AMBASSADOR APPLICATION**

NAME: _____ DATE: _____

ADDRESS: _____

PHONE: _____ E-MAIL ADDRESS: _____

Note: Your willingness and ability to be flexible will assist in placement within the program.

How many shifts are you interested in?

☐ 1 shift per week ☐ 2 shifts per week ☐ 3 shifts per week

Please indicate your golf course preference. Mark all courses you are willing to work at.

- Confederation
- Lakeview
- McCall Lake
- Maple Ridge
- Shaganappi Point
- On Call

Place an "X" on the shift(s) and days of week you would be available. Place an "X" on all if you are available to volunteer any day and any time of the week. If you are willing to also be an on-call Ambassador to help cover shifts please mark it as well.

Mon.	9am – 2pm	2pm – 7pm	
Tues.	9am – 2pm	2pm – 7pm	
Wed.	9am – 2pm	2pm – 7pm	
Thurs.	9am – 2pm	2pm – 7pm	
Fri.	8am – 12pm	12pm – 4pm	4pm – 8pm
Sat.	8am – 12pm	12pm – 4pm	4pm – 8pm
Sun.	8am – 12pm	12pm – 4pm	4pm – 8pm



Do you have experience in a golf course environment?

Time off requirements? _____

If you were a volunteer in 2024, what course and shift did you have or what shift(s) do you prefer for 2025?

Other Useful Information

Information will be gathered from the application process to initiate scheduling.
Individual communication will begin by early April 2025 so don't delay in submitting your application.

Submission of an application does not guarantee an individual a spot within the 2025 Ambassador Program. Potential volunteers will be contacted to participate in a follow up interview process only if space is available in the program.