Welcome!
Thank you for choosing The City of Calgary Park n’ Play and Stay n’ Play programs. In order for us to provide your child with an enjoyable and safe program experience, we ask you to read this information sheet thoroughly with your child and ensure all proper preparations are made.

Safety and Supervision
The City of Calgary offers a variety of quality programs with a wide range of activities. Specific policies for supervision are implemented in all programs. The program ratios are based on age groups of participants, activities and program location. To ensure the safety of the participants, the programs have the following standards in place:
- Park n’ Play and Stay n’ Play staff are selected on the basis of experience, ability to relate to children, and leadership skills. Staff receive City of Calgary training and are certified in Standard First Aid and CPR as well as High Five: Principles of Healthy Child Development.
- All participants MUST be the appropriate age by the first day of program.
- A limited number of participants can be accepted at Park n’ Play and Stay n’ Play sites each day to ensure proper ratios are maintained. Reserve a drop-in spot online 7 days in advance by visiting calgary.ca/free. Walk ups will also be accepted on a first come, first serve basis.
- Please see your Park n’ Play and Stay n’ Play staff for further information.

What to Bring to Program
Please send your child(ren) with a manageable and labelled backpack containing the items listed below. Please label ALL belongings.
- Mask
- Water Bottle(s)
- Healthy lunch (if attending Park n’ Play)
- Healthy snacks
- Sunscreen
- Insect Repellant
- Hat
- Weather appropriate clothing
- Proper footwear for activities (running shoes are highly recommended)

Snacks and Lunches
All participants require a nutritional lunch which includes a labelled water bottle. A non-glass container. Children attending Park n’ Play programs also require a self-contained bag lunch and second snack for the afternoon. City of Calgary programs encourage a peanut-aware environment, so please try to avoid sending any peanut or nut products in your child’s snack or lunch. Microwave, hot water and vending machine purchases are not available.

Valuable Items and Lost & Found
Please leave all valuable items and personal electronics devices, including cell phones and games, at home. We are not responsible for lost, damaged or stolen items. If items are lost and found at program sites, parents/guardians are to contact program staff or 311. Unclaimed items will be disposed of within two weeks following the end of each program.
Outdoor Water Play Area
Some sites include outdoor water play areas. The outdoor water play area may include hoses, sprinklers and various water toys.

Sunscreen and Insect Repellent
Please apply sunscreen and insect repellent to your child before they are signed in to program. City of Calgary staff will not provide or apply these products to participants.

Participants Requiring Medication
If your child(ren) requires medication, please administer outside program hours if possible. If your child must take medication during program hours, the parent/guardian must notify the program supervisor and complete a Medication Permission Form. This form can be obtained from program staff. Medications MUST be brought daily, in their original container, with a label indicating the type of medication, dosage, participant’s name, physician’s name, and any instructions staff may need to be aware of. Asthma inhalers and Epi-pens must be carried by the participant at all times in a safe and secure manner.

Participants with Disabilities
Park n’ Play and Stay n’ Play programs are an inclusive environment and welcome all children. For the best program experience and supervision of your child, please make us aware of any disabilities or behavioral needs that may affect your child’s participation. While our goal is inclusive participation, there are times when a child requires more support than our current ratios are able to provide and program supervisors reserve the right to request an aide. In this case, we will work together with families and take reasonable steps within each program’s capacity to include all children in programs prior to assessing the need for an aide.
If required, it is the parent’s responsibility to arrange for and provide the aide. Please contact the program supervisor to obtain the Aide Expectation Information document for communicating the expectations within our programs to your child’s aide.

Day Care & Day Homes
The City of Calgary sets program ratios of City staff to participants for all programs to ensure a safe and quality experience for all participants. As a result, we cannot accommodate day homes/daycares or camps at these programs due to the unpredictable nature of such influxes of participants and the strain this places on staffing levels. We apologize for any inconvenience.

Inclement Weather Policy
Park n’ Play and Stay n’ Play are outdoor programs that occur in community greenspaces and parks. Parents/guardians will be asked to pick up their child(ren) with short notice in the event of inclement weather (lightning, heavy rain, high winds, etc.).