



Bus Rapid Transit (BRT) Review

Route 24

Stakeholder Report Back: What we Heard

June 2018

Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

Route 24

What do you like about the proposed route?

- buses more on time
- Extension to Quarry Park
- Glad it's coming here
- I like that it adds the Quarry drive loop and may be a good alternative route.
- I like that it goes through Quarry Park
- I like the it goes into the Quarry Drive look and may be an alternative route for me.
- It will run on weekends
- New "local service" all day through Quarry Park.
- No longer goes through Douglasdale
- No longer goes to Douglasdale
- That it connects Ogden to Quarry park, where I shop, go to the gym, library, bank...
- This works great for me to get to work

What would you change or think could be improved about the proposed route?

- An intersecting route that still goes to Shepard industrial park is important to me.
- As far as I can tell there will the 24 route changes will take me at least a hour a day more on top of my hour and a half. A shuttle from the end of Ogden road going to the Shepard Industrial would mean that I likely won't have to find a new job.
- By taking away the 136 and 302 you are adding unnecessary commute time to the residents of Quarry Park.
- Cut Lynwood road out to shorten route.



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- ensuring that the buses are not too early and then sit at a check point for more than 5mins
- Give all people in Calgary equal opportunity to take bus and serve our city better.
- I am so sad about this changes. My working office is located at [deleted] I take 24 route bus every weekday for working. I rely on this route so much as I don't drive and have no car. It is so dangerous walking on Shepard Road.
- I work on 114th and live in Lynnwood. How will I get home now? If I have to switch buses this is going to reduce my ridership. Having to change busses is a pain.
- Improve service frequency to 15 minutes during peak periods.
- It's unbelievable that you're going to reduce service to Ramsay. This neighborhood is already badly underserved, and a 22-minute gap in an already meager service is negligent.
- It's unbelievable that you're going to reduce swiss
- My workplace is along Shepard Rd and I commute daily to work, will there be an alternate route # to take me to Shepard?
- Needs to start at 8am, return @ 6-8pm
- not sure about 20/30 min intervals
- Nothing
- Nothing. This route should be eliminated. So much duplication with other routes to give 100 people direct access to downtown to/from Lynnwood/Ogden.
- Should be two way service in Quarry Park. Create a bus loop or turnaround near the Library or Coop store.
- This working area is totally ignored by new route bus design. Please think about people who really need working by bus. Please try to arrange a bus route for a couple of running in the morning and in the afternoon for commuting.
- Why does it have to go serpentine through Lynnwood? It follows the same exact path as 2 other buses- if I want to go downtown it takes nearly 30 minutes, or I have to walk 7 minutes to get the 302.
- Without the 136 we have no access to the C-train
- worried about overloads@ LRT/ Also not as frequent in evenings
- You should be doing the exact opposite to the 24, and increasing service and reliability through Ramsay.
- Almost unnecessary, area otherwise covered by 36/41, 43, 302. Redundant

Is there anything else you think we should know?

- bus drivers need to pay more attention when riders attempt to wave a bus down at a stop and they dont stop, it is now happens on a weekly basis.
- I don't care about the Quarry Park extension, so whatever.
- I don't care at all about the Quarry Park extension, so whatever.



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- Look at the map. Every segment of the route is being met by some other route. Though I rarely take transit, this is one route that I take because it's more convenient to my destination than the 302. But the duplication kills me for little ridership.
- People actually live in Lynnwood and Ogden. Labeling it as "industrial" makes it seem like no one is here.
- This route fills in the evening rush as a direct route to Lynnwood/Ogden. After that it's completely empty. If someone wants to connect further south, force the transfer to the 302.