



Bus Rapid Transit (BRT) Review

Route 31

Stakeholder Report Back: What we Heard

June 2018

Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

Route 31

What do you like about the proposed route?

- 15/30 minute schedule
- Going to LRT Lions Park now! Yessss
- Good replacement for the part of the 19 that will be removed.
- Great route!
- I like the route but think it should stay on 39 St.
- Includes access to North Hill shopping, Children's Hospital, M Mall and U of C -- all much used destinations.
- It goes from the U calgary to the AB CHldr Hosp
- New extension to Lions Park and SAIT
- Nothing, it's very straight-forward.
- Now connects to LRT in the south. GREAT!
- ONE bus to many places.
- Seems good
- Will be useful to have just one bus to take from University Heights to Market Mall, instead of having to take two.

What would you change or think could be improved about the proposed route?

- Can you please input one more destination to foothills campus
- Could our area be included in this route? #73 only takes us 3 stops, then we have to cross a very busy intersection to transfer to #1 to go downtown. For medical appointments, banking etc. it is



Bus Rapid Transit (BRT) Review

Route 31

Stakeholder Report Back: What we Heard

June 2018

- necessary to go downtown, market mall etc.
- Don't exclude stop at 32 Ave/39 St corner (by rerouting to Shaganapi). This stop services residents of Varsity Village /UofC Housing. Furthermore demand will increase as University District housing (400 plus units) gets occupied at this corner (Sep 2018)
- Frequency. Would be ideal to improve by 5 minutes both on and off-peak.
- I am wondering if some main buses such as 301 could be extended to new communities such Sherwood. It is taking a long time and many transfers for people like me who rely on public transit to go to places such as the Harvest Hill shopping place.
- I don't see anything from Bow Trail SW to connect with this. The 72 and 73 were perfect.
- I have seen couple of people, doing the same thing as me, taking 2 buses to make it to foothills campus. I am a grad student working at Foothills at least 5 days a week. I hope there is a bus go directly from market mall to Foothills
- I think many people will be upset if the 31 is taken away from 39 St, plus it doesn't make any sense to bypass the new homes being built. Residents had other bus routes removed in the past and changing the 31 route would affect many.
- I work at ACH weekends and holidays until 11:15pm. I rely on transit to get me home safely. Please don't cut late night service going north to Dalhousie LRT.
- Is there any way this route can go past St. Andrews heights. The former #9 route was from Varsity to Bridgeland. As a senior it has been very difficult travelling as the only bus that passes our area, St. Andrews Hts. is bus #73/2.
- It would be great if it could be extended north bound to Beacon Hill Shopping Centre.
- Leave the route to include 39 St NW as it is at present. It won't affect travel time by much and will help many families, especially those going to school or university.
- Leave this route the way it is, thanks
- Maintain existing rt from MMall to Children's Hosp along 32 Ave and 39 st to accommodate the new University District dense housing along 39St. People don't live along Shaganapi/Univ Ave so why reroute along it?
- Make it to foothills
- My family does not drive - we take transit daily - & make an effort to do this and keep another car off the rd. We appreciate Calgary Transit & defend it when others complain. Please keep 31 on 39 St. We are losing 73/91. Can 8 run same hrs as 73 plz.
- No easy connection to Foothills Hospital or Childrens Hospital
- nothing
- Nothing the closest I live near Market Mall and I would not be able to go home using this route
- Please leave it as it is and have it run north and south on 39 St. It would affect many people to have it taken away, notably local residents especially



Bus Rapid Transit (BRT) Review

Route 31

Stakeholder Report Back: What we Heard

June 2018

- students. It replaced the 37/137 43/143 for many children to get to school.
- Please maintain #31 stop at 32Ave/39St corner since this is used by residents of adjacent area to access south U of C (existing #31) and North Hill Shopping (existing #91--to be terminated!) Few pass'rs would be gained by rerouting #31 along Shagannapi
 - Please maintain existing stops 7095 (WB 32Ave NW @ 39StNW) and 4037 (SB 39StNW @ 32AveNW) by not rerouting along Shagannapi Trail. This rerouting would serve fewer passengers than with the existing route. Driving distance/time is same in both cases
 - Priority 25 minutes schedule very inconvenient to catch
 - Route it so it can connect with Foothills and Childrens Hospitals.
 - Since there is no longer a 37/43 the 31 is the ONLY bus which can take students from U of C Housing/Varsity Village (plus the new development) to FEO school/students to U of C. It is important to leave the bus route on 39 St. Parents will be very upset.
 - Sorry but I don't like the proposed route. It is not helpful to me or anyone living north of Dalhousie.
 - There are many seniors living in St Andrews Hts. and also people working downtown. Many complaints. Is there another new bus route that would be the same as the former #9 bus? Thank you.

Is there anything else you think we should know?

- 105 already connects dalhousie and lions park
- No
- Why not just add to route 19. Same level of service.
- Young families in University Housing at 32Ave/39 St use the routes via this corner yet there is no shelter at the NW corner or at the SW corner. Can this be remedied before next winter please?