



# Bus Rapid Transit (BRT) Review

## Route 40, 41, 46, 47 & 48

Stakeholder Report Back: What we Heard

June 2018

### Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

#### Route 40

What would you change or think could be improved about the proposed route? Add more frequency. Live on Illegible Road.

- Between foothills hospital and lions park: #40 and #91 work, tho ppl here rely much more on #91 bcs its shorter intervals. Waiting time for #40 is pain in the ass. So it would be nice if new schedules could still provide similar capacity with #91 removed.
- Early start
- Frequency is brutal (30 minutes)
- I only have the option of 40 to go to Lion's Park. The frequency of this bus is unreliable, whereas the 91 was very frequent and reliable. Please increase the 40 bus frequency.
- increase departing from Hospital around 3 p.m. as shift ends there
- Increase frequency
- Increase frequency on 40 if 20 is changed
- Increase Lions Park frequency. More frequency
- Make it more frequent. At least 10-15 min.
- Mobility challenge.. W. DT to FMC - transfer getging to FMC stop within (?) FCM
- Need 6:05 needs to be at FMC for 7:00 a.m.
- Needs to be more frequent. (peak am + pm)
- route no 40
- Stopping the 91 - good access to the train
- Very irregular schedule and is the only connection to Lions Park.



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- Walking between Lions Park and 16th, big wait to cross/bad weather = adding 10 minutes to commute
- Want a stop closer within (/) the FMC (Main Bld). Location of stop at FMC @ North end of site
- Weekend service stinks needs to go until 11 p.m. 6:30 stop no good. Work starts @ 6 a.m.. Service would need to start @ 4:30 a.m.
- Would prefer similar departure time as 91 from Lions Park

Is there anything else you think we should know?

- Instead of 91, I will have to take 40 from Foothills Hospital to Lions Park. When I take 91, I can wait inside until I can see the bus coming. Instead, 40 bus stop does not have any shelter even though it is in a windy spot and no cover anywhere close.

### Route 41

What do you like about the proposed route?

- It's convenient

What would you change or think could be improved about the proposed route?

- (also 36) Goes to Mt. Royal. 41 to Chinooks then 72 to Mt. Royal. Same route but reversed. Sometimes driver is there but switches numbers.
- Train works most of the time except when Glenmore is backed up. Then takes 302 but the southill stop is terrible so she gets driven a few stops down to get the 302

### Route 46

What would you change or think could be improved about the proposed route?

- Low frequency made it difficult to transfer to U of C routes.

### Route 47

What do you like about the proposed route?

- Longer actually goes somewhere on ONE bus.

What would you change or think could be improved about the proposed route?

- A 20 minute wait during peak times is too long. The point of making "improvements" is to make it more convenient for people to use. Most people don't use transit because of the lack of fast, convenient options.
- Don't change the route.



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- From what i can see the only "improvements" you are making are supposed cost saving ones. However, the lack of convenience and poor timing of transit still exists as a barrier to public use.
- It should still run to Erin Woods
- Not much
- Shift times at AIRPORT are very early and very late

Is there anything else we should know?

- That it still services the airport.

### Route 48

What would you change or think could be improved about the proposed route? Do not want changes to these routes.

- Please stagger routes - scheduling.
- Reliability, frequency, time